

## **Staten Island Borough Coalition Report**

### ***Staten Island Community Organizations Active in Disaster (COAD)/Medical Ecosystem (MES) Coalition Responds to COVID-19 Public Health Crisis***

**Tuesday, May 12, 2020**

**2 PM – 4 PM**

**Virtual Meeting Via WebEx**

**NYCHCC Leadership Council Meeting**

**DOHMH OEPR**

# Today's Agenda

- **Welcome/Presenter Introductions**
- **Overview of Staten Island Community Organizations Active in Disaster (COAD) Structure and COVID-19 Response & Outreach**
- **COVID-19 on Staten Island: Data & Context for Our Work**
- **Medical Ecosystem (MES) Activation & Activities, including hospitals, primary care, nursing homes**
- **Role of and with Skilled Nursing Facilities (SNFs)**
- **Staten Island Long Term Recovery Organization (LTRO) Priorities & Efforts**
- **Community-Based Perspective – Challenges & Partnership**
- **Next Steps**
- **Q&A/Discussion**

# Presenters

- **Sharmila Rao Thakkar, MPH, MPA – SINFPA/COAD Executive Director**
- **Ginny Mantello, MD – MES Co-chair and Health & Wellness Director, Staten Island Borough President's Office**
- **Trientina Campbell – MES Co-chair and Director of Environmental Safety/EPC, Richmond University Medical Center**
- **Donna Seminara, MD – MES Lead Rep for Skilled Nursing Facilities (SNFs) and Director of Geriatrics at Staten Island University Hospital & Medical Director, Eger Healthcare & Rehab**
- **Rev. Karen Jackson - Administrator, SI Long Term Recovery Organization (LTRO) and Director of Recovery & Community Initiatives at Project Hospitality**
- **David Sorkin – SI COAD Founding Chair & SINFPA Board Member and Executive Director, Jewish Community Center of Staten Island**

# Staten Island Not For Profit Association

Formed in 2005, the Staten Island NFP Association, Inc (SINFPA):

- Builds capacity and provides education, networking and training as a resource for the borough's not-for-profit sector
- Serves as the single voice for nonprofits across Staten Island
- Has over 100 Staten Island not-for-profit members, ranging in size, budget and mission





# SI COAD

*The mission of the Staten Island Community Organizations Active in Disaster (SI COAD), a program of the Staten Island Not for Profit Association (SINFPA) is to better prepare Staten Island community organizations for future large-scale emergencies as well as everyday disasters, either natural or man-made, through education, communications, situational awareness, and assessing needs and gaps). The SI COAD facilitates ongoing collaboration within the Staten Island not-for-profit sector to enhance and strengthen its state of readiness in times of crisis and disaster; through its Medical Ecosystem (MES) engages behavioral, medical and public health care service providers; interfaces with elected officials and response organizations on the federal, state and local level; and provides opportunities for learning and sharing resources to promote a culture of preparedness in the borough.*

**50+ participants include: hospitals, nursing homes, human service agencies, community-based organizations, service providers, educational organizations, elected officials and response agencies such as Richmond University Medical Center, Staten Island University Hospital, Volunteer Heart Ambulance, JCC, Meals on Wheels, Eden II, Staten Island Partnership for Community Wellness, Project Hospitality, Port Richmond Cert, Community Health Action of SI, Staten Island Long Term Recovery Organization, Salvation Army, Visiting Nurse Service of NY, College of Staten Island, American Red Cross.**



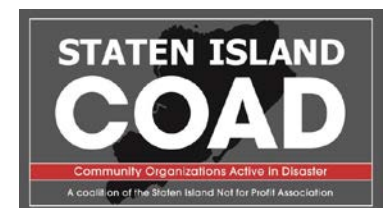
# Medical Ecosystem (MES)

*The Medical Ecosystem (MES) subcommittee of the SI COAD brings the voice and expertise of the borough's medical service providers that provide assistance in the event of a large-scale emergency or community disaster into the network.*

25+ participants include: local hospitals, nursing homes and rehabilitation centers, physicians, mental health providers, EMS providers, pharmacies, Federally Qualified Health Centers (FQHCs) and senior-assisted living centers and also partners with the Staten Island Performing Provider System

# SI COAD Responds to COVID-19

- Structure of Response Efforts (EOC)
  - COAD Steering Committee (COAD & MES Co-chairs, reps from SINFPA Board, LTRO, NYCEM, NYCDOH)
  - MES Incident Command System (reps from the 2 hospital systems, nursing home rep, primary care, BP's rep, COAD)
  - Partnership with SI Borough President's Office (SIBP) and SI Elected Officials
  - Interfacing with Governor's Office, NYS DOH, Mayor's Office, NYCEM, NYC DOHMH, GNYHA, other response agencies



# SI COAD Initial Response & Outreach Activities

- Liaise with city, state public officials, response agencies as well as other NFP, subsector and funding partners
  - Participate in sector-wide and sub-sector specific calls and webinars re funding, advocacy, response and relief efforts
  - Provide resources and information
    - Mandates/guidance from the city/state
    - Funding and relief opportunities
    - Tools and assistance
  - Advocate for needs of SI providers and communities



# SI COAD Initial Response & Outreach Activities

- Needs Assessment & Situation Report
  - [Survey](#) in partnership with Borough President's Office (BP), LTRO and volunteer networks
  - Outreach to members for concerns/challenges
  - Share [needs](#) for supplies, resources up and out



# SI COAD Initial Response & Outreach Activities

- Providing needed medical/cleaning supplies (SIBP/COAD)
  - Secured donated and purchased PPE/other supplies
  - Distributed thousands of items to frontline healthcare and social services providers via BP
  - Taking stock of ongoing supply needs
  - Sourcing, procurement, distribution to providers not prioritized by City



# SI COAD Initial Response & Outreach Activities

- Fundraising
  - COAD COVID-19 Fund for supplies and response operations - [bit.ly/SINFPAdonate](https://bit.ly/SINFPAdonate)
  - The Staten Island Foundation Emergency Grant for Supplies
  - Support from SI BP and Elected Officials
- Communications & Resource Sharing
  - Websites - [www.sinfpa.org](http://www.sinfpa.org) / [www.statenislandusa.org](http://www.statenislandusa.org)
  - COAD / MES Email Listserv
  - Newsletters
  - FB page, Twitter
  - NYCEM Everbridge Tool
  - Surveys
  - Press



# COVID-19 on Staten Island

- Overall Perspective

## Demographics

- Population: 476,000
- 16.2% over 65 years of age, 21.8 % 0-18 yrs
- Median age 40 yrs
- Overall 65% white (non-Hispanic), 10.6% African American, 17.3% Hispanic or Latino and 7.5% Asian

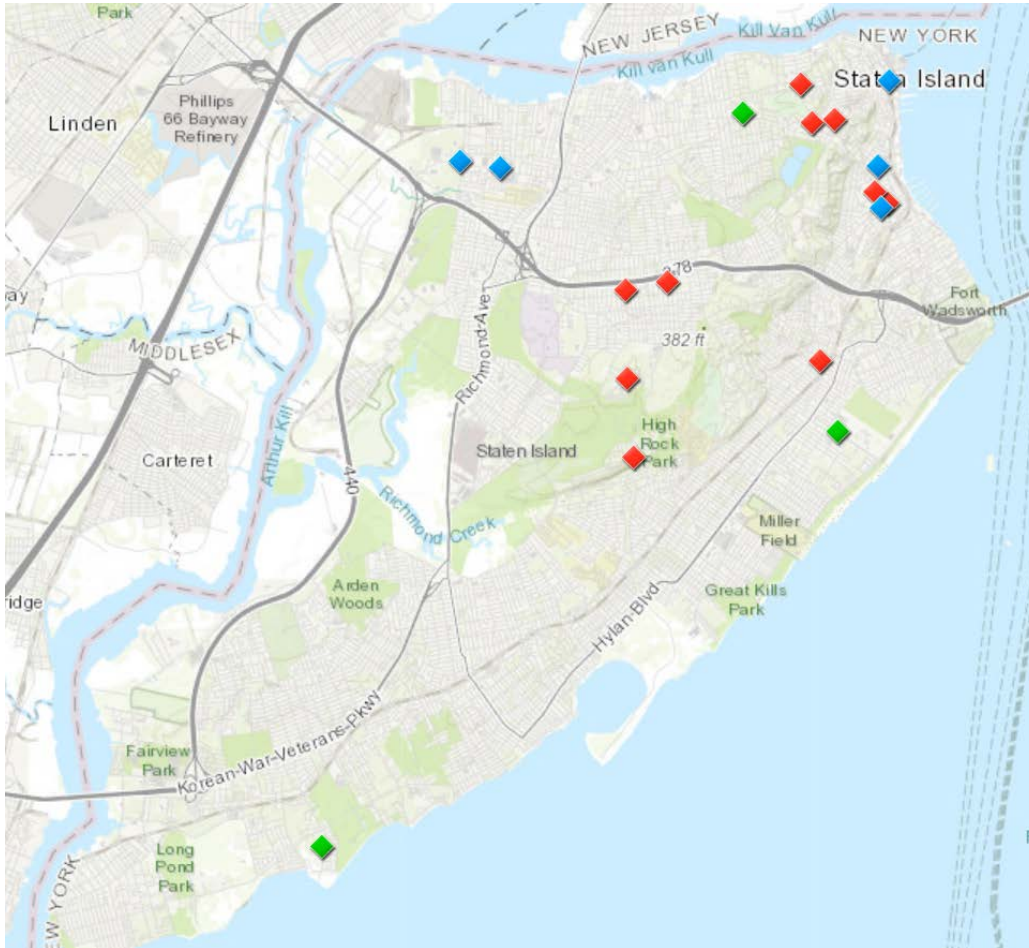
## North Shore Demographics

- Population: 187,000
- No racial/ethnic group represents more than 40% of the population
- 21% poverty rate
- 49% of families are on Medicaid

## Healthcare Infrastructure

- 3 Hospitals (RUMC, SIUH North, SIUH South)
- 5 FQHCs
- 10 SNFs, census of 3200
- 150-200 Group Homes
- 9 Adult Care Facilities
- 5 Visiting Nurse Agencies

# Staten Island Hospitals, FQHCs, SNFs



[Link to interactive map](#)

- Hospitals
- FQHCs
- Skilled Nursing Facilities



# COVID-19 on Staten Island

- COVID-19 Data (as of 5/11/20)
  - Total Cases: 12,747
  - Total Hospitalizations: 2139 (17% of confirmed cases)
  - Total Deaths in SI: 866
    - Hospital: 616
    - Nursing Homes: 250 (91 confirmed, 159 probable)
  - Total Persons Tested: 41,348
  - Percentage Positive Results: 30.8%
    - Highest in 10302, 10303
  - Cases Per Capita: 2,529

# Medical Ecosystem (MES) Activation & Activities

- ICS Team Structure
  - Co-chairs of MES, representing SIBP (Dr. Ginny) and RUMC safety officer (Tina Campbell), local hospital Chief Medical Officers and Safety Officers (SIUH/RUMC), physician rep for SNFs (Dr. Seminara), PCP/Richmond County Medical Society rep, COAD rep (Sharmila)
  - Daily calls to exchange updates and status of local healthcare institutions' challenges and needs around supplies, staffing, surge/space, including beds, vents, protocols, testing, seamless transition of care
  - Information/concerns raised on ICS shared daily with SI BP



# Medical Ecosystem (MES)

## Activation & Activities

- **Priorities**
  - **Prevention:** Primary care focus so physicians can provide remote telehealth services and appropriately screen and triage patients to reduce hospitalization/emergency department visits
  - **Needs Assessment:** Partnering with hospitals to address needs around staffing, supplies, surge space; work pursued based on these gaps
  - **Collaboration:** Working with nursing homes and visiting nurse agencies, to provide seamless care for existing patients and for those that need to transition to SNFs or home after discharge from hospitals
  - **Immediate focus:** PPE to frontline HC workers





# Medical Ecosystem (MES)

## Activation & Activities

- Direct daily contact with NYS Governor, NYS DOH, NYCEM, NYC DOHMH, GNYHA
  - Advocacy on behalf of Staten Island healthcare and social service providers to address needs
  - Needs around supplies, staffing and surge space informing priorities and work based on gaps
  - Interpreting City, State, Federal protocols and guidance for our local healthcare providers both inpatient and outpatient setting as well as for CBOs and NFPs
  - Advocate for more testing – drive through testing, FEMA/H&H walk up testing site at Vanderbilt, testing for HC and first responders
  - Antibody testing for nursing homes



# Medical Ecosystem (MES)

## Activation & Activities

- Daily calls with NYCEM ESF8 (and other stakeholders including GNYHA and CCLC, City, State, H&H)
  - Updates re: mass fatality, critical supplies, staffing, PPE shortages, activities at alternate care sites such as USNS Comfort and Javits, Billie Jean King, South Beach Psych
  - MES identifies trends, gaps and needs locally to push up to these groups
  - Work with hospitals on assessing critical needs around staffing, supplies, space (including beds, vents, PPE, etc.)
  - Interpreting protocols and guidance for hospitals
  - Information and resource sharing between hospitals (RUMC & SIUH, for example vents, BiPAPS)
  - Advocate city/state-wide on behalf of SI providers



# Primary Care Work Group / Medical Society

- Resources
  - Information on telehealth, malpractice, research protocols, testing, self-care, mental health, wellness, etc.
  - PPE protocols in outpatient practices
  - Website for healthcare providers - [www.covid19si.com](http://www.covid19si.com)
- 10k Calls Initiative - physician to patient outreach wellness/check-in calls and linkages to resources/services needed, i.e. food access, meds, mental health (partnership with RCMS, SIBP, SIPCW, CHASI)



# Skilled Nursing Facilities (SNFs)/ Nursing Homes

- Challenges faced by SNFs (inadequate PPE, staffing challenges, inability to test, difficult to isolate and cohort patients)
- Creating surge space
- Decanting patients from hospitals
- Interpreting various governor executive orders (e.g., taking in COVID pts)
- Modifying EOs (e.g., hydroxychloroquine)
- Rapid testing kits (working with State DOH re approvals) and PCR testing
- Challenges with data and reporting



# Staten Island Long Term Recovery Priorities & Efforts

Spotlight: NYC VOAD, SI Long Term  
Recovery Organization, Project Hospitality

Meeting immediate needs plus longer term  
community needs; lead on Situational  
Awareness, Disaster Case Management,  
Advocacy for resources to communities

# NYCVOAD Efforts & Structure

## Disaster Health

LEAD: Human Services Council  
SUPPORT: NYC Dept of Health and Mental Hygiene; SBP

## Feeding

LEAD: City Harvest  
SUPPORT: Southern Baptist Disaster Relief; DSNY; Donate NYC; NYC Service

## Animal Planning

LEAD: TBD  
SUPPORT: American Red Cross

## Housing

LEAD: The Elevated Studio  
SUPPORT: TBD

## Donations

LEAD: Salvation Army  
SUPPORT: Dept of Sanitation; Donate NYC; LES Ready!

## Volunteers

LEAD: American Red Cross  
SUPPORT: New York Cares

## Emotional and Spiritual Care

LEAD: TBD  
SUPPORT: CCREW

## Legal Services & Advocacy

LEAD: TBD  
SUPPORT: TBD

## Long Term Recovery

LEAD: Staten Island LTRO  
SUPPORT: Catholic Charities Community Services; LES Ready!; NYDIS; NYC DOHMH; The Elevated Studio

NYCVOAD

COVID-19 Response and Recovery

Ad Hoc Committee

# NYCVOAD Long Term Recovery Work Group

- Conducting a city-wide needs assessment to collect data on unmet needs from non-profits and houses of worship serving vulnerable community members.
- Advocating with the Governor's office for a government-funded disaster case management program.
- Communicating unmet needs to our nonprofit and government partners and spearheading initiatives to address gaps in connection to services
- Ensuring all long term recovery planning is done through the lens of racial equity.



**New York City**  
Voluntary Organizations  
Active in Disaster

# Staten Island Long Term Recovery Organization

- Coalition of 90 non-profits, houses of worship, and grassroots groups formed in the aftermath of Superstorm Sandy.
- Oversaw 14 committees. Conducted unmet needs assessments resulting in thousands of referrals to rebuild, case management, and legal services. Coordinated the distribution of \$1,407,139 worth of material, contractor, and volunteer labor.
- Dedicated to a well-coordinated and just recovery of the Staten Island community from COVID-19.
- Ensuring all long term recovery planning is done through the lens of racial equity.





# Project Hospitality

- The only provider of services to homeless single adults and families with children on Staten Island.
- The largest provider of emergency food on Staten Island, serving more than 1.6 million meals annually.
- COVID-19 Response Objectives:
  1. The provision of safe shelter and access to medical and mental/behavioral care for street homeless individuals and homeless families.
  2. Expanded food and nutrition services to meet the increasing need for food access.
  3. Creating a sustainable COVID-19 responsive infrastructure with the provision of sufficient PPE and recruitment of new staff and volunteers.

# Community-Based Perspective: Challenges & Partnership

**Spotlight: Jewish Community Center of  
Staten Island (SI JCC)**

**Local CBO shares its COVID-19 Response and  
Efforts, including the value of the Coalition**



# Next Steps

- Daily SI COAD/MES Calls; 3x/Week ICS Team Calls; Weekly SI COAD Steering Committee Calls
- SI COAD/MES Coalition Peer Exchanges, Q&A/Listening Sessions – “Ask the Expert”
- Community Unmet Needs Assessment Survey
- NYCDOH/NYCEM Calls (for CBOs/FBOs and HC Providers)
- Affinity/Sector-specific calls (NPNY, HSC, NYC VOAD)
- “Hot Wash”
- DOH Deliverables:
  - Call-down Drills Report
  - HVA Report
  - Strategic Documents (incorporating COVID-19 Lessons Learned)

# Questions / Discussion



***If you want to go fast, go alone. If you want to go far, go together.  
Don't let perfect be the enemy of good.***

# More Information

- Nonprofit Needs Assessment survey, including supplies request: [www.surveymonkey.com/r/SInfpCOVID-19](http://www.surveymonkey.com/r/SInfpCOVID-19)
- PPE donations: [www.statenislandusa.com/ppe.html](http://www.statenislandusa.com/ppe.html)
- Unmet Community Needs Survey:  
<https://bit.ly/NYCVOADUnmetNeeds>
- COAD COVID-19 Response Monetary donations:  
<https://bit.ly/SINFPAdonate>
- Food assistance:
  - <http://hungryonstatenisland.com/>
  - <http://nyc.gov/getfood>
- Resources for primary healthcare providers:  
[www.covid19si.com](http://www.covid19si.com)
- Links to resources for nonprofits: [www.sinfpa.org](http://www.sinfpa.org)
- Facebook: [www.facebook.com/StatenIslandCOAD/](http://www.facebook.com/StatenIslandCOAD/)

# Contact Information

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