



30 January 2020

Emergency Preparedness Coalition of Manhattan Borough Coalition – BP1 Achievements

NYC Health Care Coalition

Leadership Council Meeting

CUNY Law School, 2 Court Square, Long Island City, NY 11101



EPCOM Goals for BP1

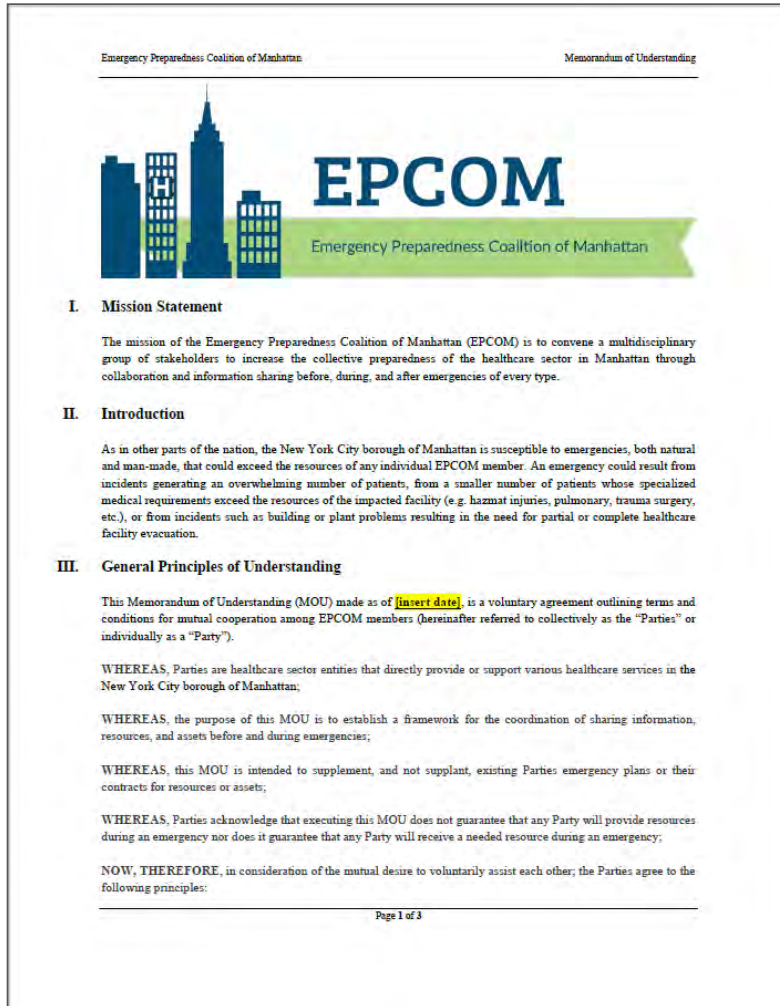
- ❑ Reinvigorate coalition and engage membership
- ❑ Complete all BP1 deliverables in a timely manner
- ❑ Maintain a workable committee with obvious benefits to members



BP1 Accomplishments

- ☒ Reinvigorate coalition and engage membership
 - ☒ increase membership and encourage hosting and presenting
 - ☒ review and revise foundational documents
 - ☒ develop and execute mutual aid MOU

Mutual Aid MOU



- Mutual Aid MOU outlining terms for EPCOM members to follow when sharing resources during disasters
- Not intended to be a legally binding, contractual agreement
- Final draft distributed to membership for review and comment – signed documents returned
- Next Steps: modeled on the National Intercollegiate Mutual Aid Agreement (NIMAA)

BP1 Accomplishments

☒ Complete all BP1 deliverables in a timely manner

☒ Call Down Drills

☒ Development of DRRT

☒ DYOD – SupplyEx2.0 Cold Chain Workshop / Exercise

☒ DYOD – Catastrophic Ops Exercise

Call Down Drills 2019

- Plan and conduct two (2) call down notification drills
- Response rate goal of 100%
 - *within 15 minutes*
- Dates / Times:
 - April (announced)
 - May (unannounced)
- Notifications by voice, SMS text, and email
- Results tallied and distributed to membership
- AAR/IP developed



Call Down Drill Results 2019 (15 min goal)

Message Summary

Recipients view details



Contact Points view details



Text
Labels used: EmailW,
SMS_Work_Cell



Voice
Labels used: Work 1, Work
Cell

Get Word Back



- Yes: 36
- No: 19
- No Response: 39



User Modified: 0

Message Summary

Recipients view details



Contact Points view details



Text
Labels used: EmailW,
SMS_Work_Cell

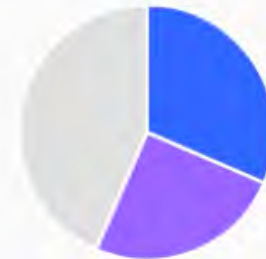


Voice
Labels used: Work 1, Work
Cell

Get Word Back



- Yes: 29
- No: 23
- No Response: 40



User Modified: 0

Call Down Drill Results 2019

Results	<ul style="list-style-type: none"> • 55 out of 94 recipients (58%) answered at least one point of contact within 15 minutes • 60 out of 94 recipients (63%) answered at least one point of contact within 30 minutes • 62 out of 94 recipients (65%) answered at least one point of contact within 24 hours
Gaps and Opportunities for Improvement	<ul style="list-style-type: none"> • Messages did not reach recipients due to incorrect contact information on file <ul style="list-style-type: none"> ◦ Some recipients are no longer active EPCOM members • Members provided invalid responses to the SWN messages • Members unavailable to respond within a 15 minute window
Potential Corrective Actions	<ul style="list-style-type: none"> • Review and update contact information for all committee members • Re-send “in-service” flyer to members regarding valid responses to SWN messages • Repeat call down notification drill at least twice annually

Results	<ul style="list-style-type: none"> • 52 out of 92 recipients 56% answered at least one point of contact within 15 minutes • 56 out of 92 recipients 60% answered at least one point of contact within 30 minutes • 62 out of 92 recipients 67% answered at least one point of contact within 24 hours • When asked whether they had activated their EOC for the Measles Outbreak, EPCOM members responded with the following: <ul style="list-style-type: none"> ◦ Yes: 35 ◦ No: 27 ◦ No Response: 30
Gaps and Opportunities for Improvement	<ul style="list-style-type: none"> • Some messages still did not reach recipients despite multiple requests to provide updated contact information • As the drill was unannounced, some members were unable to respond due to conflicts • Members continue to provide invalid responses to the Get Word Back feature
Potential Corrective Actions	<ul style="list-style-type: none"> • Require all EPCOM members to review and update their contact information at least twice per grant period • Consider utilizing Send Word Now on a more regular basis (perhaps to help improve situational awareness) so that members are more familiar with the platform and the types of messaging they might see • Provide additional “in-services” regarding receipt of messages and responses to messages • Repeat call down notification drill at least twice annually, with at least one of the drills being unannounced

BP1 Accomplishments

- ☒ Complete all BP1 deliverables in a timely manner
 - ☒ Call Down Drills
 - ☒ Development of DRRT
 - ☒ DYOD – SupplyEx2.0 Cold Chain Workshop / Exercise
 - ☒ DYOD – Catastrophic Ops Exercise

Disaster Resource Response Tool (DRRT)

- EPCOM membership involved in workgroups aimed at developing
 - NYC healthcare facility resource request process
 - DRRT flow chart
 - DRRT form

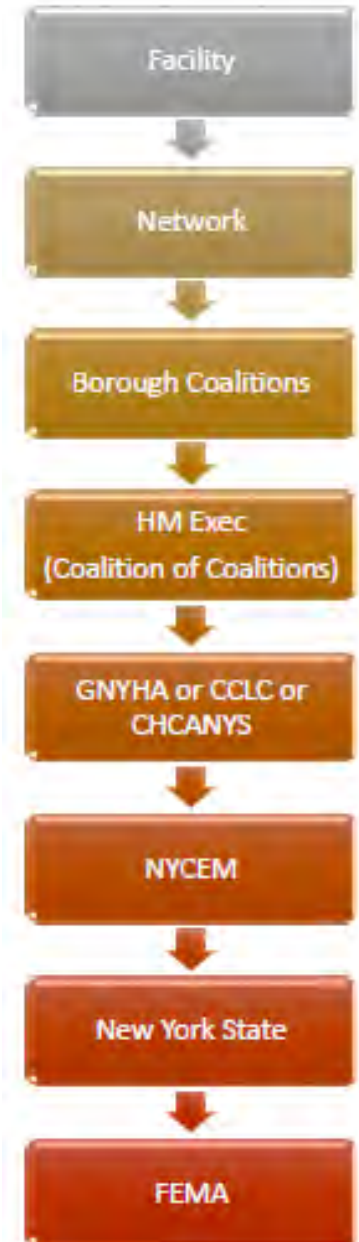
NYC Healthcare Facility Resource Request Process

The NYC Healthcare Facility Resource Request process is utilized for facilities/systems that are unable to source a resource from within their facility, their health network, or from a current vendor. Once a facility/network has determined they cannot source the resource needed, the facility/network will complete the resource request form and escalate it to the next level according to the outlined workflow.

The expectation prior to escalation is to ensure a resource can definitely not be sourced at each level (e.g. NYULH requests 50 medical evacuation devices from their borough coalition but they are unable to fulfill. They escalate it to HM Exec for further sourcing).

This process is always live, meaning, there are no specific triggers or thresholds for a facility/network to request a resource*. It should be recognized that there may be a cost incurred for any resource provided, loaned, or damaged, and this form does not mean to take the place of any existing MOU or legally binding contract that the sourcing agency may require – this is simply the process to begin a request.

*While funding or waivers may become available during a declared local/state/federal disaster or public health emergency, facilities and networks may utilize this process at any time. A single-facility or localized incident may not rise to the level of a declaration, despite an unmet need from a requestor, however; while the response to an incident may begin locally, a structured framework for a tiered response involving local, state, and federal agency resource can be escalated using the same form and workflow.



Disaster Resource Response Tool (DRRT)

NYC Healthcare Facility Resource NYC Request Form

Send requests to the appropriate entity below:

Hospitals/Networks resources@nyc.gov (212) 999-9999	H+H Facilities resources@nyc.gov (212) 999-9999	Other Facilities resources@nyc.gov (212) 999-9999
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Facility Name **Have you exhausted all resources (outside vendors, network, coalition)?** Check Box if Yes

Incident/Event Name **Date and Time of Request**

Resource Needed **Quantity Requested**

Describe the capabilities needed or resource specifications.

Suggested Source (Optional)
If applicable, list any specific sources you have identified for this request (e.g. City agency, NYSOHSES).

Logistical Support
Describe any fueling, maintenance, feeding, lodging, transportation or other logistical / wrap around support.

Delivery Information
Provide information regarding delivery date, time, location, and special considerations.

Contact Information

Primary Contact

Name	<input type="text"/>	Email Address	<input type="text"/>
Phone 1	<input type="text"/>	Phone 2	<input type="text"/>

Secondary Contact




Name	<input type="text"/>	Email Address	<input type="text"/>
Phone 1	<input type="text"/>	Phone 2	<input type="text"/>

Organization 24/7 Phone

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DYOD – SupplyEx2.0 Cold Chain Workshop / Exercise



Healthcare Supply Chain Workshop/Exercise (TTX)

Testing the resiliency of the Supply Chain for critical medical products during catastrophic disruptions



Homeland Security

This Situation Manual (SitMan) provides exercise participants with all the necessary tools for their roles in the exercise. Some exercise material is intended for the exclusive use of exercise planners, facilitators, and evaluators, but players may view other materials that are necessary to their performance. All exercise participants may view the SitMan.

- Built on previous exercise (June 2018) following the initial RRAP project
- All EPCOM members participated as well as DHS, Idaho National Labs, GNYHA, NYCEM, and suppliers
- Major Takeaways:
 - Identification of improvement areas for major regional disruptions
 - Situation Awareness
 - Collaboration on Priorities for Strategic decisions
 - Transportation Planning
 - Logistics & SC Management Preparedness

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DYOD – Catastrophic Ops Exercise



- Engaging vendor
- Complex coordinated attack scenario
- Coordinate across EPCOM membership
- Simulate real time Situational Awareness calls
- Communicate impacts, issues, and unmet needs to partner institutions

BP1 Accomplishments

- ☒ Maintain a workable committee with obvious benefits to members
- ☒ Developed contact list and mapping for SurgeEx2.0
- ☒ RRAP II – time and temperature sensitive products
- ☒ Information sharing related to operations for Highly Infectious Diseases
- ☒ Developed VEOCI landing page and repository

Support for SurgeEx2.0

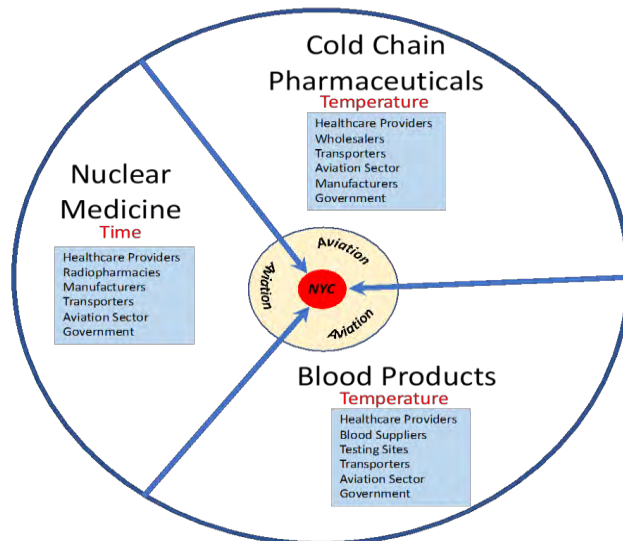


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RRAP II – Time and Temperature Sensitive Products

Healthcare Products of Focus...

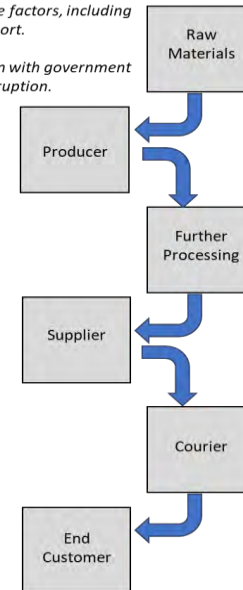


**Other products that may utilize aviation and/or have special temperature/time factors: High value items, devices, implantables, organs, tissues, lab/research samples, production inputs/raw materials, etc.*

...and their Supply Chains

Focus on special requirements per temperature and time factors, including reliance on air transport.

Focus on coordination with government at times of major disruption.



DRAFT

- Interviews and meetings with manufacturers, distributors and healthcare providers continue
- A new series of interviews covering air freight providers, specialty blood product transporters and specialty nuclear medicine producers are ongoing
- Focusing on addressing takeaways from workshop/exercise

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Information Sharing for HID Operations

- Measles Outbreak 2019
 - Visitor restrictions <5 y/o
 - CIR site user access
- Influenza Planning 2019/2020
- 2019 Novel CoronaVirus (2019 nCoV)

Online Registry
Welcome NYU Health (Read-only)
Facility: NYU Langone Health (Provider)
Address: 545 FIRST AVENUE

908.394.1154

Print Friendly Format

Scroll down to [Lead Test History](#)

Event	1	2	3	4	5	Next Due
Influenza 3 Event/s	11/20/2017 Influenza-IV1 (M, Presav-free)(6-35mos) 9m 0w	12/18/2017 Influenza-IV1 (M, Presav-free)(6-35mos) 9m 4w	09/17/2018 Influenza, IV2, IM 18m 4w			DUE ON 08/01/2019 INFLUENZA
HepB 3 Event/s	04/22/2017 Hep B Peds <20 yrs 8w 4d	06/20/2017 Hep B Peds <20 yrs 17w 2d	08/24/2017 Hep B Peds <20 yrs 6m 0w			Completed Vaccine Series
Rotavirus 3 Event/s	04/22/2017 Rotavirus RVS (RotaTeq, 3 dose) 8w 4d	06/20/2017 Rotavirus RVS (RotaTeq, 3 dose) 17w 2d	08/24/2017 Rotavirus RVS (RotaTeq, 3 dose) 6m 0w			Completed Vaccine Series
DTP 4 Event/s	04/22/2017 DTaP-IPV10 (PENTACEL) 8w 4d	06/20/2017 DTaP-IPV10 (PENTACEL) 17w 2d	08/24/2017 DTaP-IPV10 (PENTACEL) 6m 0w	09/17/2018 DTaP 18m 4w		DUE ON 02/19/2021 DTaP
Hib 4 Event/s	04/22/2017 DTaP-IPV10 (PENTACEL) 8w 4d	06/20/2017 DTaP-IPV10 (PENTACEL) 17w 2d	08/24/2017 DTaP-IPV10 (PENTACEL) 6m 0w	09/17/2018 Hi-PRP-CAP (ProQuadHB) 18m 4w		Completed Vaccine Series
Pediatric Pneumococcal (PCV & PPSV) 4 Event/s	04/22/2017 Pneum Con (PCV13) 8w 4d	06/20/2017 Pneum Con (PCV13) 17w 2d	08/24/2017 Pneum Con (PCV13) 6m 0w	09/17/2018 Pneum Con (PCV13) 18m 4w		Complete, unless high risk
Polio 3 Event/s	04/22/2017 DTaP-IPV10 (PENTACEL) 8w 4d	06/20/2017 DTaP-IPV10 (PENTACEL) 17w 2d	08/24/2017 DTaP-IPV10 (PENTACEL) 6m 0w			DUE ON 02/19/2021 IPV
MMR 1 Event/s	02/22/2018 MMR 12m 0w					DUE ON 02/19/2021 MMR

IMPORTANT NOTICE

AVISO IMPORTANTE ВАЖНАЯ ИНФОРМАЦИЯ 重要通知 重要通知 重要通知

**Patient safety is our top priority.
There is a measles outbreak in NYC.
To protect patients, we made a temporary
change to our visitor policy.**

LA SEGURIDAD DEL PACIENTE ES NUESTRO PRINCIPAL OBJETIVO. HAY UN BROTE DE SARAMBIÓN EN LA CIUDAD DE NUEVA YORK. A FIN DE PROTEGER A LOS PACIENTES, HEMOS HECHO UN CAMBIO TEMPORAL A NUESTRA POLÍTICA DE VISITAS.

БЕЗОПАСНОСТЬ ПАЦИЕНТОВ — НАШ САМЫЙ ВАЖНЫЙ ПРИОРИТЕТ. В НЬЮ-ЙОРКЕ ОБЪЯВИЛСЯ ВЫСЫПАНИЕ СКАРЛАТНОЙ КОРЬ. ВО ИМЯ ЗАЩИТЫ ПАЦИЕНТОВ, МЫ ВВЕЛИ ВРЕМЕННОЕ ИЗМЕНЕНИЕ НАШЕЙ ПОЛИТИКИ ПОСЕЩЕНИЯ.

患者安全是我們的首要任務。紐約市發生了麻疹疫情。為了保護患者，我們臨時調整了探訪政策。




**Children 4 years and under, who are visiting
patients, must have proof of immunity to measles.**

LOS NIÑOS DE HASTA 4 AÑOS DE EDAD, QUE ESTÁN VISITANDO A PACIENTES, DEBERÁN TENER UNA CONSTANCIA DE INMUNIDAD CONTRA EL SARAMBIÓN. Y DEBERÁN MOSTRARLE A SU JEFE, A QUÉ TIPO DE INMUNIDAD TIENE.

4 歲以下探訪患者兒童的免疫證明。必須證明其免疫狀態。

4 歳以下の患者を訪問する子どもは、麻疹に対する免疫の証明を医師に示さなければなりません。



**Tell your doctor if you have fever, rash, cough
or have been near someone with measles.**

INFORME A SU MÉDICO SI TIENE FIEBRE, SARPULLIDO, TOS O HA ESTADO CERCA DE ALGUIEN CON SARAMBIÓN.

СООБЩИТЕ СВОЕМУ ВРАЧУ, ЕСЛИ У ВАС КАК-ТО, КАШЕЛЬ, ЖИВАЯ КРАПИВКА ИЛИ КОНТАКТ С БОЛЬНОЙ НАСКОРЬ.

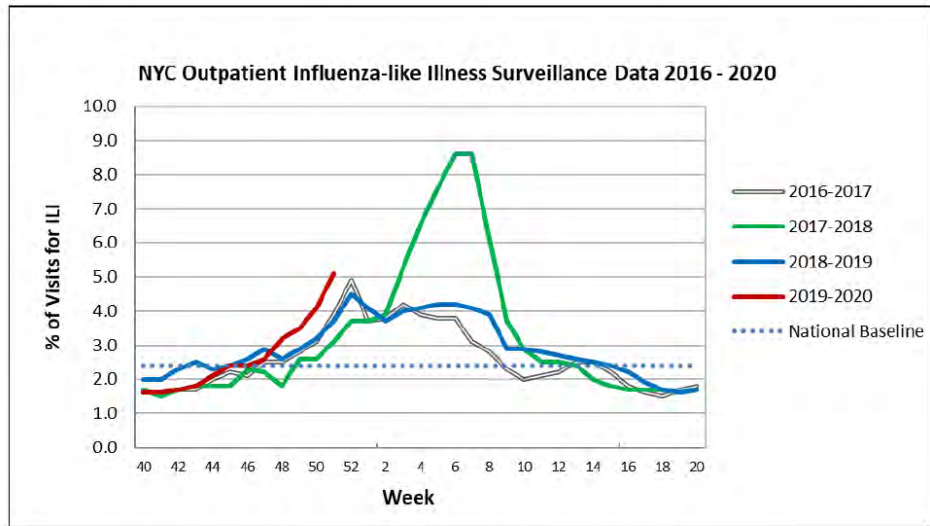
医生有发烧、皮疹、咳嗽或曾接触过患麻疹的人，请告知您的医生。

医師に熱、かぶれ、せき、または麻疹患者と接触したことを報告してください。

Information Sharing for HID Operations

- Measles Outbreak 2019
- Influenza Planning 2019/2020
 - Surveillance and monitoring
 - Communication Plan
 - Screening Algorithm for Providers
- 2019 Novel CoronaVirus (2019 nCoV)

During Week 51 (December 15 - 21, 2019), approximately 5.1% of all sentinel provider visits were due to ILI. These data include visits to both emergency departments and over 70 outpatient clinics.



IMPORTANT NOTICE

INFORMACIÓN IMPORTANTE ВАЖНАЯ ИНФОРМАЦИЯ 重要通知 تمذير هام



**Do You Have:
Fever & Rash?
Cough & Fever?**

¿Tiene usted fiebre y ronchas, o tos y fiebre?
Есть ли у Вас следующие симптомы:
Температура и сыпь? Кашель и температура?
您是否：發燒並起疹子？咳嗽並發燒？
هل تعاني من: الحمى والطفح الجلدي؟ السعال والحمى؟



**Please Tell Staff
Immediately!**

¡Dígale al personal inmediatamente!
Немедленно Сообщите Медицинскому Персоналу
如有，請立即告知工作人員！
يرجى إخبار فريق العمل على الفور

COVER YOUR COUGH

CÚBRASE LA BOCA AL TOSER ПРИКРЫВАЙТЕ РОТ ПРИ КАШЛЕ 請您在咳嗽時遮住口鼻 في العطس، فركه عند السعال



**Cover your mouth
and nose with a tissue
when you cough or sneeze.**

Cúbrase la boca con un pañuelo desechable al toser o estornudar.
Прикрывайте рот и нос салфеткой при кашле или чихании.
當您咳嗽或打噴嚏時，請用紙巾遮住口鼻。



**Cough or sneeze into
your upper sleeve,
not your hands.**

Tosa o estornuda en la manga de su camisa, y no en las manos.
Кашляйте или чихайте в верхнюю часть рукава, а не в ладони.
用您衣服的衣袖，不要用手。



**You may be asked to wear a surgical mask in public.
Don't worry if you see staff and others wearing masks.
They are preventing the spread of germs.**

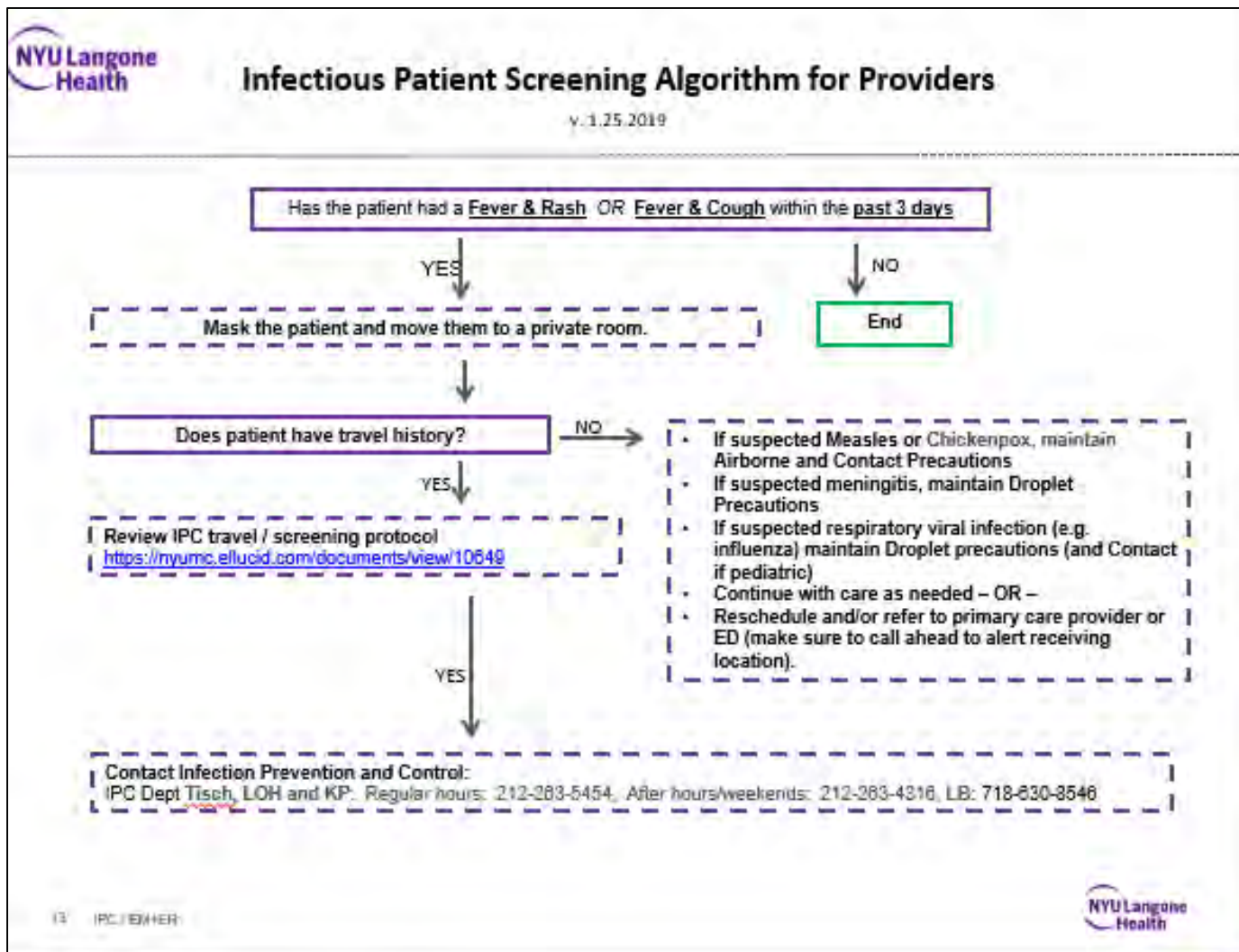
Es posible que se le solicite usar una máscara quirúrgica en público. No se preocupe si ve que el personal y otras personas usan máscaras.
Есть возможность, вам потребуются в общественных местах медицинские маски. Не беспокойтесь, если вы видите сотрудников или других людей, носящих маски.
Они предотвращают распространение микробов, бактерий и вирусов.
您也許會被要求在公共場合戴上醫用口罩。如果您看到工作人員和其他人戴著口罩，請不用擔心，他們戴口罩的目的是為了防止病菌的傳播。
قد يطلبون منك ارتداء قناع جراحي في الأماكن العامة. لا تقلق إذا كنت ترى أعضاء الفريق أو الآخرين وهم يرتدون أقنعة. إنهم يمنعوا انتشار الجراثيم.



**Wash with soap and water or
clean with alcohol-based hand cleaner.**

Lávase las manos con jabón y agua o límpialas con un desinfectante para las manos a base de alcohol.
Мойте руки мылом и водой или используйте средство для рук на спиртовой основе.
用肥皂和清水或在酒精的洗手液清洗雙手。
اغسل يديك بالصابون وماء أو استخدم مطهر اليدين على أساس الكحول.

Information Sharing for HID Operations



Questions?



Thank You!

Caitlin Flynn, CHSP, CHPCP
Director, EM+ER
Caitlin.Flynn@nyulangone.org

2019 Novel Coronavirus (nCoV) Planning & Response

30 January 2020 | Emergency Preparedness Coalition of Manhattan



Overview

1. Novel Coronavirus & IPC Surveillance
2. Initial Actions (System-wide)
3. Communications Plan
4. Inside Health
5. Situation Report & Forward Planning

2019 Novel Coronavirus (2019-nCoV)



Outbreak Tip Sheet (IPC)

NYU Health System Infectious Disease Outbreak Summary – January 22, 2020

Disease	Epidemiology	Clinical Presentation	Infection Prevention
New York City metro area			
Hepatitis A	Nationwide outbreak with homelessness and IVDU are major risk factors. Although NYC has been less affected than other areas (Philadelphia, Midwest), outbreaks have been reported in NYC group home settings.	Acute hepatitis with jaundice, dark urine, fever, malaise, nausea, vomiting	<ul style="list-style-type: none"> Start contact precautions if diapered, incontinent or unable to consistently perform hand hygiene after toileting
United States			
Hepatitis A	Sustained outbreak has persisted in the south and Midwest with >27,000 cases. About 60% were hospitalized. Homeless and IVDU are major risk factors	Acute hepatitis with jaundice, dark urine, fever, malaise, nausea, vomiting	<ul style="list-style-type: none"> Start contact precautions if diapered, incontinent or unable to consistently perform hand hygiene after toileting
E. coli O157:H7	17 cases throughout US associated with consumption of prepackaged chicken Caesar salad.	3 to 8 day incubation; abd pain, diarrhea (may be bloody), fever	<ul style="list-style-type: none"> Start contact precautions if diapered, incontinent or unable to consistently perform hand hygiene after toileting
International			
2019-nCoV	Ongoing outbreak of pneumonia identified in the city of Wuhan, Hubei Province, China. Person to person spread has been identified. There are > 300 confirmed cases in Asia, primarily in China. The first U.S. case was announced 1/21/2020.	Fever, cough, difficulty breathing + travel from Wuhan City, China, or having close contact with a known or suspected case within the last 14 days.	<ul style="list-style-type: none"> Place mask on patient Airborne & contact precautions with eye protection; call IPC
Ebola	The outbreak in Congo continues with 3,292 cases with few cases detected in Uganda; incidence has decreased since mid-October with primary epidemic focus in the Biakato Mine region.	2 to 21 day incubation, onset fever and headache, then GI symptoms	<ul style="list-style-type: none"> Immediately implement VHF precautions and call IPC
Dengue	2.7 million Dengue infections reported in 2019; Central and South America; Brazil, Colombia, Nicaragua, Mexico and Honduras have reported the most cases. There is also a risk in many parts of Africa, Asia (including the Middle East) and the Pacific Islands.	Fever after travel associated with rash, myalgia, retro-orbital headache, neutropenia and thrombocytopenia	<ul style="list-style-type: none"> Standard precautions
Lassa Fever	Sporadic cases in Liberia; as of end of October 70 suspect cases with 17% mortality rate	1 to 3 week incubation period, onset of flu like symptoms, then bleeding.	<ul style="list-style-type: none"> Immediately implement VHF precautions and call IPC
Measles	S. America (Brazil, Venezuela, Columbia), Europe (Italy, France, UK and especially the Ukraine), Russia, Madagascar/Central Africa and the Philippines	See above	see above
MERS	199 cases if MERS-CoV infection reported in Saudi Arabia – after a period of decline, the number of cases has increased since October 1 st .	2 to 5 days typical incubation, but can be as long as 14 days. Respiratory infection + infiltrate	<ul style="list-style-type: none"> Place mask on patient Airborne & contact precautions; call IPC

For a complete list, follow this link: <https://www1.nyc.gov/site/doh/providers/reporting-and-services-main.page>
 Infection Prevention & Control Department: TH/KP/LOH/Ambulatory-212-263-5454; LB-718-630-8546

Level 1- Initial Actions (System-wide)

- Detailed Level 1 Plan includes all patient care areas
- Communications Plan with proactive communications to all stakeholders (HCPs, managers, staff, patients, visitors)
- Revised protocols in EDs as described in the Level 1 Plan and ensuring consistency across the system
- Ensure supplies on hand and stockpiled (gowns, gloves, surgical masks, N95 respirators, face shields)
- Reinforce Respiratory Protection Program to ensure HCP trained and fit-tested
- 2019 nCoV Action Plan focused on accommodating nCoV surge
- Continuous updates on NYU Langone Health response to First Call Roster via *!NYULH Alert!*
- Activated Situation Room daily
- Embed revised travel screening into Epic

Current Incident Working Groups/Conference Calls

- Executive Leadership
- IPC/Clinical Guidance
- Communications & Marketing
- Surge
- ED Coordination
- Supply Chain
- Waste Management
- Health & Safety
- Ambulatory Sites/Urgent Care

Level 1- Response Plan (IPC)

Level 1 (v1/25/2020)	Ambulatory	Emergency Department & Urgent Care	Inpatient
Patients	For all patients, regardless of 2019-nCoV (nCoV) concern: 1. Immediately provide a mask if exhibiting fever and cough, then move to a location away from asymptomatic patients 2. nCoV is spread principally by droplet and contact. Airborne transmission increases during these "super-spreading" events: intubation/extubation, BiPAP ventilation, CPR, bronchoscopy and open airway suctioning 3. During this time, healthcare personnel caring for any patient with acute respiratory decline must wear an N95 respirator and eye protection during a super-spreading event unless <i>clearly</i> non-infectious. The patient should be cared for in a room with the door closed. Super-spreading events are responsible for many novel coronavirus healthcare personnel infections in the past (SARS, MERS). Err on the side of safety		
Symptom screen	-----Fever or cough/respiratory symptoms asked of all patients at registration or triage-----		Fever or cough/respiratory upon admission; evaluate fever or unexplained respiratory distress after admission
Epi risk screen	Travel in China within 14 days of symptom onset OR close contact with a person who developed fever or respiratory within 14 days of 1. Travel to China or 2. Close contact with a known nCoV patient		
Symptom & epi screen positive=Person under investigation (PUI)	<ul style="list-style-type: none"> •Provide mask and visitors, move to room with door closed •If location unable to assess patient (rehab, subspecialty): provide mask and refer to appropriate clinical location; call ahead 	-----Provide mask to patient and visitors, move to AIR, use eye protection and follow airborne/contact isolation precautions-----	
If you have a PUI	<i>First</i> call the HCP contact number: 212-263-1540 <i>Then</i> call the Health Department: NYC DOHMH Provider access line: 866-692-3641 Nassau County DOH regular hours: 516-227-9639 Nassau County DOH after hours: 516-742-6154	<i>First</i> , call Infection Prevention and Control (IPC): <ul style="list-style-type: none"> •Routine hours: Manhattan (212-263-5454); Brooklyn (718-630-8546); Winthrop (516-663-2717) •All other times or for clinical questions, call hospital epidemiologist (Manhattan: 212-263-4316) or HCP contact number: 212-263-1540 	Then call the Health Department: NYC DOHMH Provider access line: 866-692-3641 Nassau County DOH regular hours: 516-227-9639 Nassau County DOH after hours: 516-742-6154
Diagnostic work up	<ul style="list-style-type: none"> •Mild symptoms, considering treat and release: no diagnostic work up recommended •Ill, considering admit: no diagnostic work up recommended; refer to ED and call ahead 	<ul style="list-style-type: none"> •Mild symptoms, considering treat and release: no diagnostic work up recommended •Ill, considering admit: chest x-ray; cbc; upper respiratory PCR panel or flu/RSV PCR; streptococcal & legionella urine antigen; mycoplasma IgM, samples for nCoV testing if OK by DOH •Treat and release: see home isolation guide sheet; notify DOH 	Chest x-ray; cbc; upper respiratory PCR panel; streptococcal urine antigen; legionella urine antigen; mycoplasma IgM, samples for nCoV testing if OK by DOH
Management	<ul style="list-style-type: none"> •Treat and release: see home isolation guide sheet; notify DOH •Requires further evaluation: refer to ED -- call ahead •Note: do not refer patients with mild symptoms to the ED for testing 	<ul style="list-style-type: none"> •Admit: notify IPC and ID •Note: maintain airborne/contact isolation with eye protection even if nCoV testing is not performed, unless other clear-cut diagnosis is identified 	<ul style="list-style-type: none"> •ID and pulmonary/CC consult •Note: maintain airborne/contact isolation with eye protection even if nCoV testing is not performed, unless other clear-cut diagnosis is identified
Transport	Patient: Surgical mask	-----Patient: Surgical mask or DeMistifier tent; Transporter: follow TB protocol (wear N95 when in enclosed space)-----	
Visitors	For all visitors, regardless of location: exclude if exhibiting fever, rash or cough. Encourage hand hygiene and respiratory etiquette (cover cough in tissue or arm)		
Who can visit	-----Only asymptomatic individuals critical for the wellbeing of patient; Follow Visitor Policy-----		
Tracking	-----Maintain log of all visitors and exposures*-----		
Healthcare personnel	As always, perform hand hygiene and follow standard precautions (use PPE appropriate for clinical scenario, only touch face after hand hygiene). During this time: 1. Review the IPC video "IPC-Removing Personal Protective Equipment" which covers how to remove PPE without contaminating yourself; Go to FOCUS and use search word PPE 2. If returning within 14 days from nCoV affected areas must call the Occupational Health Service for clearance prior to return; Manhattan: 212-263-5020; Brooklyn: 718-630-7195; Winthrop: 516-663-2534		
Tracking	Record all HCP with close contact with PUI	-----Record all HCP exposures*-----	
PPE	<ul style="list-style-type: none"> •HCP providing direct patient care wear a mask or N95, eye protection, gloves and if available, gown •Other HCP: not required 	<ul style="list-style-type: none"> •HCP entering room wear N95, eye protection, gown and gloves (do not place mask with eye shield over N95) •Other HCP: not required 	

* Exposure definition: •Being within approximately 6 feet or within the room or care area, of a novel coronavirus case for a prolonged period of time while not wearing recommended personal protective equipment or PPE (e.g., gowns, gloves, N95 respirator, eye protection); close contact can include caring for, living with, visiting, or sharing a healthcare waiting area or room with a novel coronavirus case. •Having direct contact with infectious secretions of a novel coronavirus case (e.g., being coughed on) while not wearing recommended personal protective equipment

Other locations:

- Non-clinical areas: refer symptomatic individual for care; provide mask and call ahead
- Procedure or surgical areas: Screen patients for fever and cough during pre-procedure phone calls or initial evaluation. Exclude symptomatic patients undergoing elective procedures

Communications Plan

2019-nCoV

Communications Plan

(Version 1: 25 Jan 2020, 1230hrs)

Outbreak Level	Level 1 (Current)	Level 2	Level 3
Description	<i>Epi curve increasing ; nCoV widespread elsewhere, not in our area</i>	<i>Some nCoV cases in NYC, standard operations being optimized</i>	<i>Surge of nCoV cases in our hospitals, cohorting ongoing, alternative/ surge spaces utilized</i>
<i>All Staff</i>	Weekly Broadcast update email with FAQs	Bi-Weekly Broadcast update email	Daily update Broadcast email
	5 minute video with Mike Phillips, Jen Lighter, Fritz talking FAQs	Video Town hall with IPC, Hospital Execs, CMO, CNO from Farkas	Live Town hall with IPC, Hospital Execs, CMO, CNO all hospitals
	Banner across insideHealth page		
	2019-nCoV Portal (one click for all documents/ tools [e.g., Flu Portal])		
<i>Managers</i>	Weekly Manager Update via email	Bi-Weekly Manager Update via email	Daily Manager Update via email
<i>Healthcare staff</i>	Weekly Manager Update reviewed/ all shift huddles	Bi-Weekly Manager Update reviewed/ all shift huddles	Daily Manager Update reviewed/ all shift huddles
<i>Patients</i>	Flyers/ handouts	Flyers/ handouts/ bi-weekly rounding	Flyers/ handouts/ daily rounding
<i>Visitors</i>	Tissues at all entrances/ nursing stations/ welcome desks	Surgical masks at entrances	Strict visitors restrictions in place
	2019-nCoV sign (with cough/ sneeze protocols [e.g., flu sign])	STOP 2019-nCoV sign (don before entering if coughing/ sneezing)	

Currently on Inside Health

Inside**Health**

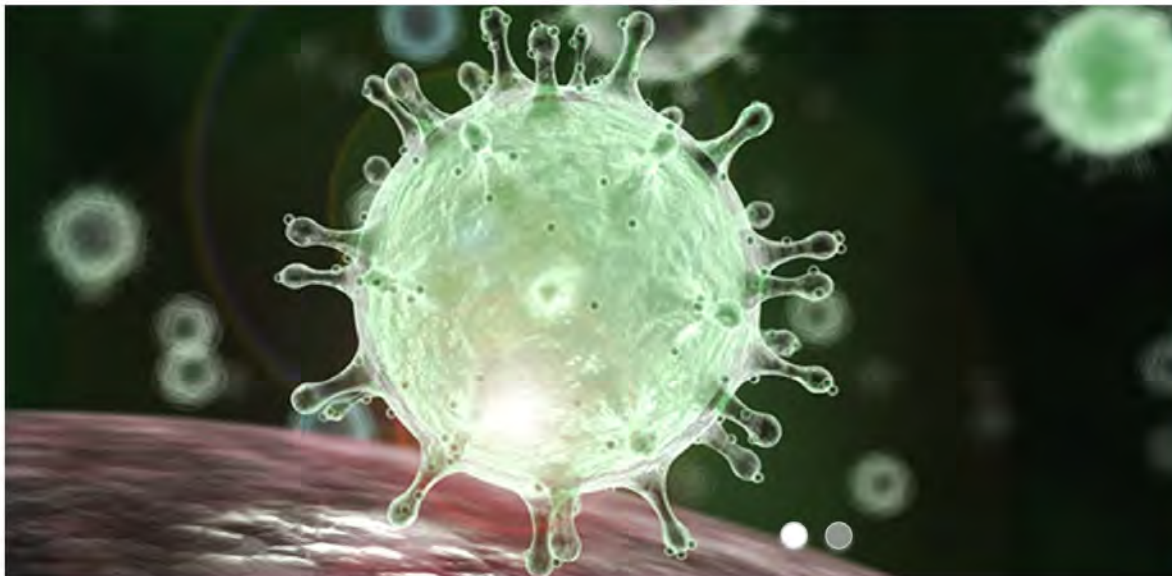
FOR NYU LANGONE EMPLOYEES

[Analytics Center](#) [Policies & Procedures](#) [Library](#) [MCIT Support](#)

[Human Resources](#) ▾

[Health System](#) ▾

[Directories](#) ▾



Update on NYU
Langone Health's
Preparedness for
the 2019-novel
Coronavirus

[Read More >](#)

Situation Report & Level 2 Planning



Situation Report

29 January 2020

1900hrs

Key Planning Items

Incident Name: Novel Coronavirus (2019-nCoV)

NYU Langone Health Situation Room is **OPEN** in Greenberg Hall SC1-046 (0700-1900hrs daily)

Outbreak Levels	<input checked="" type="checkbox"/>	Level 1	Epi Curve increasing; nCoV widespread, elsewhere not in NYC
	<input type="checkbox"/>	Level 2	Some nCoV cases in NYC, standard operations being optimized
	<input type="checkbox"/>	Level 3	Surge of nCoV into our hospitals, cohorting, alternative/surge spaces utilized
	<input type="checkbox"/>	Level 4	Worst case scenario, all surge spaces full

Incident Overview

- 2019-nCoV outbreak continues to evolve. More than 5997 cases have been confirmed in mainland China, as the coronavirus spreads across Asia and the rest of the world. Nearly 60 million people are under partial or full lockdowns in Chinese cities.
- Approximately 70 confirmed cases in 17 places outside China. *There are 5 confirmed cases in the US, all of which were exposed in China. CDC conducting public health entry screening for passengers from China at 20 US airports.
- Arkansas Department of Health is investigating a possible case within the state
- NYU Langone remains at Level 1, which means that there is disease transmission elsewhere but not in our area.
- We are preparing for Level 2, when there is a least one confirmed case in our hospitals or multiple confirmed cases in New York City.

Current US Case Count*

5

Public Health Response

NYC Department of Health and Mental Hygiene	New York State Department of Health	Centers for Disease Control and Prevention	World Health Organization
<input checked="" type="checkbox"/> Health Update	<input checked="" type="checkbox"/> Health Advisory	<input checked="" type="checkbox"/> Health Advisory	<input checked="" type="checkbox"/> Situation Reports

- EM+ER Staffing Plan
- Executive Daily Situation Report
- Taskforce Development & Tracking
- Level Setting Terms

VEOCI Dashboard- Staffing & Document Repository

2019 Novel Coronavirus, EM+ER Situational Awareness [↗](#)

EM+ER 2019 n-CoV Posture- Level 1 Status

Situation Room Staffing Schedule

	Sunday - Jan 26(4 hr tour)	Monday - Jan 27	Tuesday - Jan 28	Wednesday - Jan 29	Thursday - Jan 30	Friday - Jan 31	Saturday - Feb 1(4 hr tour)
AM:(7 AM-3 PM)	Kelly	Kelly	Becca	Caitlin	Matt	Resnick	Caitlin
PM:(11 AM- 7 PM)	Kelly	Johanna	Resnick	Johanna	Becca	Kelly	Matt
	Sunday - Feb 2 (4 hr tour)	Monday - Feb 3	Tuesday - Feb 4	Wednesday - Feb 5	Thursday - Feb 6	Friday - Feb 7	Saturday - Feb 8 (4 hr tour)
AM:(7 AM- 3 PM)	Andrew	Caitlin	Matt	Andrew	Zania	Caitlin	
PM:(11 AM- 7 PM)	Johanna	Kelly	Resnick	Becca	Kelly	Matt	

EM+ER Links

- Go to Communications Dashboard
- Go to NICS Activation- Issue Tracker
- Go NYU Square Chatroom
- Add Document to 2019 nCov Document Repository
- Create a 2019 nCov Task Force
- Enter a 2019-nCoV Procurement

2019 nCoV Document Repository

Filter Form Entries...

Name of Submission	Documents for Repository	Description/Background of Document(s):
[-] Plan Document (3 items)		
Level 1 Plan	2019 nCoV Level 1 Plan_v1.25.2020.pdf	Level 1 Plan for NYU Langone, created by KRM on...
2019 nCoV Action Plan	NYU Langone Health_2019 nCoV Action Plan_26...	Action Plan prepared by KRM on January 26, 2020
Meeting Matrix	Meeting Matrix.docx	Meeting Matrix for EM+ER
[-] Situation Report (2 items)		
Situation Report # 2 1.28.20	2019-nCoV_SitRep_NYULH_28 January 2020.pdf	Situation Report completed by ABR/AT
Jan 27 Situation Report_ 2019 nCoV	2019 nCoV_SitRep_NYULH_27 January 2020.pdf	Situation report created by Johanna Miele and Kell...

EM+ER 2019 n CoV Task Force Tracker

Working Group	3
Task Force	5
NICS Briefing	1
External	2
EM+ER Internal	1
Total	12

Issue Tracking

EM+ER 2019 n CoV Task Force Tracker							Filter Form Entries...
Name:	Purpose:	EM+ER Staff Lead:	IPC Owner:	Key Group Members:	Frequency:	Date of Next Meeting:	
EM+ER Internal (1 items)							
EM+ER n-CoV Check-In	EM+ER Situational Awareness of res...	Johanna Miele	N/A	EM+ER Staff	Weekly	2020-Jan-28 10:00	^
External (2 items)							
TAMCEMC 2019 n CoV	Situational awareness of top academ...	Caitlin Flynn		Knox Walker (UPMC)	Weekly	2020-Jan-29 12:30	
Touchbase with NYU Square SHCs	Situational awareness of SHC protoc...	Rebecca Glenn		William Karnard, Dr. Lewis Marshall...	As needed		
NICS Briefing (1 items)							
NICS Briefing #1	Leadership situational awareness of...	Kelly McKinney		SWN Leadership Alert	As needed	2020-Jan-29 15:00	
Task Force (5 items)							
Communications and Marketing Task...		Matthew Scott			As needed		
Patient Surge Space Task Force	Identify triage versus patient care sp...	Andrew Dahl		Amy Horrocks(Hosp Ops), P3(Andre...	As needed		
Modification to Epic for Screening	Need for novel coronavirus infection f...	Johanna Miele		Glenn Doty, Michael Phillips, Ana Sat...	Until modification complete	2020-Jan-28 13:00	v

Looking Ahead....

- Supply Chain & Prioritization
- Clinical Management & Surge
- Emergency Department Split-Flow Triage
- Continued Communications
- Assessing burnout

Continuing Surveillance



Let's Talk!

- Avoid duplication of efforts
- Early mitigation in the NYC supply chain
- Share best practices
 - Emergency Management
 - Clinical Management
 - PPE Recommendations
- Share information across systems
- Stay connected!

Questions?



Thank You!

**Johanna Miele, MPH
Manager, EM+ER**

Johanna.Miele@nyulangone.org

Technology in Emergency Management: Sit Stat 2.0

January 30, 2020

GREATER NEW YORK HOSPITAL ASSOCIATION

*Over 100 years of helping hospitals deliver the
finest patient care in the most cost-effective way.*

Agenda

- I. Leveraging Technology to Support Information Sharing
- II. Sit Stat 2.0 – An Opportunity to Advance Regional Preparedness
- III. Project Status & Current Use of System
- IV. Growth Opportunities

Leveraging Technology to Support Information Sharing

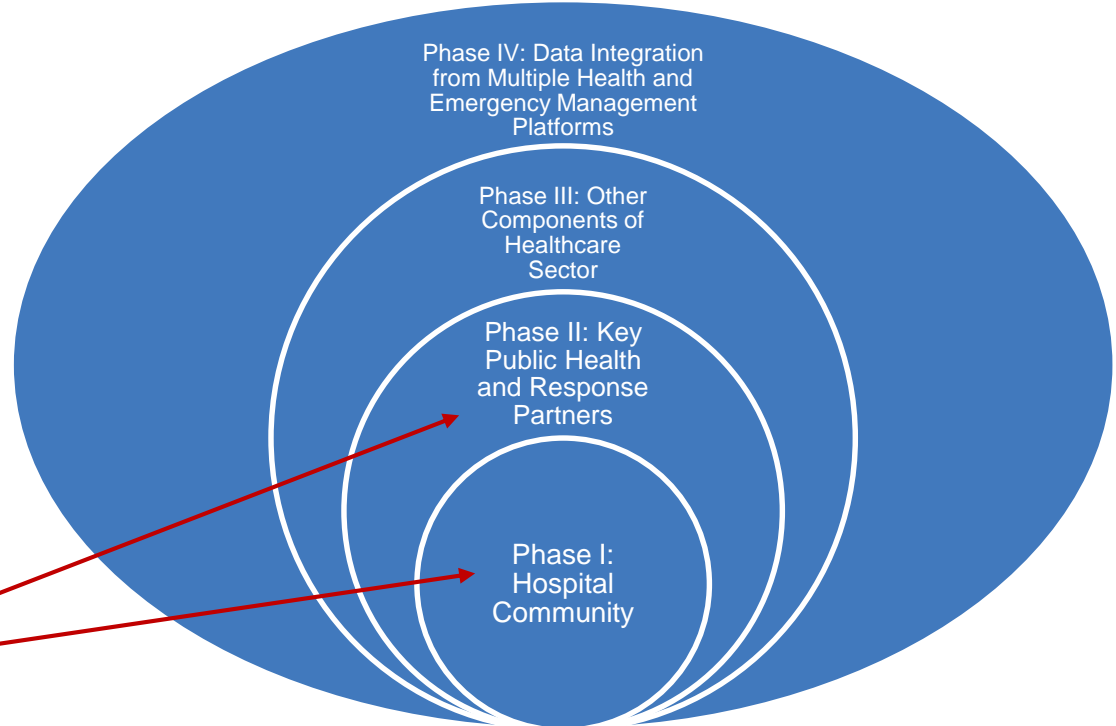
1. Impactful agency-hospital sector collaborations are increasing information sharing (and creating an increased appetite for better tools and systems).
 - Development of NYCEM Watch Command Outgoing Message Radio Protocols (2015)
 - Development and launch of EMS-to-Hospital Communication Protocols for Mass Casualty Incident Response (2016)
2. Health systems are growing larger and centralizing emergency management functions. As their internal capacities grow, they want greater connectivity to the rest of the health sector and response agencies.
3. New technology tools, especially those fueled by social media, are highlighting how real-time information can inform emergency management decisions.

Sit Stat 2.0 – An Opportunity to Advance Regional Preparedness

Agreement that a robust situational platform is needed for NYC

- GNYHA was well-positioned to catalyze this initiative
- Multi-year, multi-phase effort

Current areas of focus



Sit Stat 2.0 Project Status



Current Use of Sit Stat 2.0/EMResource

Resource Detail View	Tailored Views	Event Templates
Static information about each participating facility	Pre-developed sets of high-value information for specific use cases	Pre-developed surveys for anticipated hazards

The Sit Stat Advisory Council meets every other month. It is a key structure for building a culture of information sharing among hospitals, health systems, and agencies.

The Advisory Council reviews and provides feedback on all event templates, drills and exercises, and product enhancements.

Sit Stat Views: Increasing Accessibility of Information

Resource Detail View

Repository of static information about each participating facility

Requesting updates 2x annually

Facility Information	Status	Comment	Last Update
GNHYHA Member	Yes		31 Jul 2018 10:38
Health System	N/A		26 Apr 2019 13:57

State Designations	Status	Comment	Last Update
AIDS Center	Yes		18 Jul 2018 15:08
Burn Center	No		22 May 2018 00:18
Perinatal Center	N/A		22 May 2018 00:18
SAFE Designated Hospital	Yes		18 Jul 2018 15:11
Stroke Center	No		22 May 2018 00:18
Adult Trauma Center	Level 2		15 Aug 2019 16:32
Pediatric Trauma Center	Level 2		15 Aug 2019 16:33

NYC Designations	Status	Comment	Last Update
911 Receiving	Yes		22 May 2018 00:18
Burn Disaster Receiving Hospital	Yes		06 Jun 2019 16:18
Evacuation Zone (NYC)	🔥		06 Jun 2019 16:18

Other Designations	Status	Comment	Last Update
STEMI Center	Yes		06 Jun 2019 16:18
NICU Level	Level 1		05 Jun 2019 16:41
NDMS	No		22 May 2018 00:18
Radiation Injury Treatment Network	No		22 May 2018 00:18
Evacuation Zone (Nassau)	--		
Evacuation Zone (Suffolk)	--		

Hospital Services	Status	Comment	Last Update
Ambulatory Surgery - Gastroenterology	No		26 Apr 2019 14:27
Cardiac Cath - Adult Diagnostic	No		26 Apr 2019 14:27
Cardiac Cath - Electrophysiology (EP)	No		26 Apr 2019 14:27
Cardiac Cath - PCI	No		26 Apr 2019 14:27
Cardiac Cath - Ped Intervention Elective	No		26 Apr 2019 14:27
Cardiac Cath - Pediatric	No		26 Apr 2019 14:27

Emergency Management Contacts	Status	Comment	Last Update
Primary POC Name	Jay Johnson		22 May 2018 00:18
Primary POC Email	jj@a.aaa		22 May 2018 00:18
Primary POC Phone #	555-555-3215		22 May 2018 00:18
Primary POC Cell #	555-555-9571		22 May 2018 00:18
Backup POC Name	Joe Davis		22 May 2018 00:18
Backup POC Email	jd@a.aaa		22 May 2018 00:18
Backup POC Phone #	555-555-6842		22 May 2018 00:18
Backup POC Cell #	555-555-3791		22 May 2018 00:18

Command Center	Status	Comment	Last Update
Cmd Ctr Phone #	555-555-4567		22 May 2018 00:18
Cmd Ctr Email	cc@a.aaa		22 May 2018 00:18
Cmd Ctr Address	1265 Lombardi Avenue		22 May 2018 00:18
Cmd Ctr Bldg	Atrium		22 May 2018 00:18
Cmd Ctr Floor	1		22 May 2018 00:18
Cmd Ctr Room #	Atrium		22 May 2018 00:18

Facility Contact Information	Status	Comment	Last Update
Main Hospital Phone #	555-555-1234		22 May 2018 00:18
Security Phone #	555-555-7328		06 Jun 2019 16:20
Public Relations Phone #	555-555-7827		06 Jun 2019 16:20
AOD / AOC Phone #	555-555-2630		06 Jun 2019 16:19
ED Main Phone #	555-555-4321		22 May 2018 00:18
NYC: 800Mhz Link?	Yes		22 May 2018 00:18
Other Radio Link (Not NYC EM 800 Mhz)	No		22 May 2018 00:18

Staffed Beds	Status	Comment	Last Update
Staffed AIDS	5		22 May 2018 00:18
Staffed Bone Marrow Transplant	0		22 May 2018 00:18
Staffed Burn Care	0		22 May 2018 00:18
Staffed Chem Dependence-Detoxification	3		22 May 2018 00:18

Sit Stat Views: Increasing Accessibility of Information

Tailored Views

Facility data aggregated for particular use case

- Emergency Management Contacts View
- Hospital Designations View
- Agency Views
- Event Views

EMResource - Samia McEachin (mceachin) GNYHA SitStat 2.0 - Log Out TLP: AMBER Search Help Contact JUVARE

Setup View Other Regions Event Preferences Form Report Regional Info IM show mac customize print excel refresh help

Emergency Management Contacts

Acute Care Hospitals	Primary POC Name	Primary POC Email	Primary POC Phone	Primary POC Cell #	Backup POC Name	Backup POC Email	Backup POC Phone	Backup POC Cell #	Dist Cr Phone #
AMC - Albany Medical Center	Scott Heller	HellerS@amc.edu	518-262-1071	518-857-3643	Jenette White	WhiteJA@amc.edu	518-262-1070	518-832-4388	518-262-3850
AMC - Columbia Memorial Hospital	-	-	-	-	-	-	-	-	-
AMC - Saratoga Hospital	-	-	-	-	-	-	-	-	-
Bijlhedale Children's Hospital	Maryann Desimone	maurend@bijlhedale.org	914-831-2882	914-649-2599	Carlo Dattilo	cdattilo@bijlhedale.org	914-831-2488	914-793-7332	914-649-2999
Calvary Hospital	Kiran Mody	kmody@calvaryhospital.org	718-518-2032	846-221-5573	Rohan Evelyn	revelyn@calvaryhospital.org	718-518-2032	917-337-7919	718-518-2000
CHSLI - Good Samaritan Hospital M.C.	Louie Ercolello	louie.ernichello@chsl.org	631-376-3898	516-240-3393	-	-	631-965-8229	-	631-376-3800 Backup 631-376-4118
CHSLI - Mercy Medical Center (68)	Gerard Lockwood	gerard.lockwood@chsl.org	518 705 1628	516 754 2213	Denise Migliaccio	denise.migliaccio@chsl.org	518 705 1628	917 688705	518 705 1628
CHSLI - St. Francis The Heart Center (86)	Andrew Krzykowski	andrew.krzykowski@chsl.org	1-518-562-8689	1-515-316-0528	Andrew Krzykowski	andrew.krzykowski@mail.adeph.org	1-914-282-0173	1-845-669-4631	1-518-562-8629
CHSLI - St. Catherine of Siena M.C.	WILLIAM SMITH	WILLIAM.SMITH@CHSLI.ORG	531-8623057	531-921-8623057	James Drevas	JAMES.DREVAS@CHSLI.ORG	631-462-3079	631-327-1813	531-462-3857
CHSLI - St. Charles Hospital	Thomas Connors	Thomas.Connors@chsl.org	631-474-6444	631-495-1154	John Dembek	John.Dembek@chsl.org	631-474-6095	631-902-3048	631-474-6444
CHSLI - St. Joseph Hospital	Stephen Monty	Stephen.Monty@chsl.org	(516) 520-2323	(516) 375-1351	Ihab Ibrahim	ihab.ibrahim@chsl.org	(516) 520-2321	(631) 461-3383	(516) 520-2321
EHS - St. John's Episcopal Hospital (48)	John Rocco	jrocco@ehs.org	718-889-7848	516-761-7887	Saundra Chisolin	schaolin@ehs.org	718-269-7228	516-312-5766	718-889-7288
Health Quest - Northern Dutchess Hosp.	Joseph P. Stevens	jstevens@health-quest.org	845-871-3903	845-224-9325	Pam Rhodes	prhodes@health-quest.org	845-871-3362	845-430-4889	845-871-3362
Health Quest - Putnam Hospital Center	Bruce MacGregor	bmacgreg@health-quest.org	845-279-9558	845-721-9558	Jim Maxwell	jmaxwell@health-quest.org	(845) 822-3245	(845) 222-3864	(845) 279-9511

EMResource - Samia McEachin (mceachin) GNYHA SitStat 2.0 - Log Out TLP: AMBER Search Help Contact JUVARE

Setup View Other Regions Event Preferences Form Report Regional Info IM show mac customize print excel refresh help

UH General Assembly

Acute Care Hospitals	Borough	Adult Trauma	Pediatric	Burn Center	STEMI	Stroke	Primary POC Name	Primary POC Phone #	Security POC #	ADO / AOC Phone #	ED Main Phone #
Maimonides Medical Center (53)	Brooklyn	Level 2	Level 2	No	Yes	Yes	Mark Howe	347-645-4952	718-283-7713	718-283-7212	718-283-7222
MediSys - Jamaica Hospital M.C. (34)	Queens	Level 1	N/A	No	Yes	Yes	William Marino	718-206-7800	718-206-8096	718-206-4777	718-206-6066
Mount Sinai St. Luke's (20)	Manhattan	Level 2	N/A	No	Yes	Yes	Maytal Rand	646-832-6919	212-523-1111	N/A	212-523-3252
Northwell - L.I.J. Medical Center (35)	Queens	Level 3	N/A	No	Yes	Yes	Paul Canova	516-279-8113	718-470-7200	718-470-7500	718-470-7510
Northwell - SIUH North (82)	Staten Island	Level 1	Level 2	Yes	Yes	Yes	Joseph Gallo	(347) 215-0551	(718) 226-1000	(718) 226-9783	(718) 226-9140
NYC H+H - Bellevue (02)	Queens	Level 1	Level 2	No	Yes	Yes	Boyd Dixon	646-795-8193	212-562-8193	212-562-4438 or 646-398-4031	212-562-8052
NYC H+H - Elmhurst (32)	Queens	Level 1	N/A	No	Yes	Yes	William Fasbender	347-242-9285	718-334-1945	718-334-4357	718-334-4000
NYC H+H - Harlem (07)	Manhattan	Level 2	Level 2	Yes	No	Yes	Jory Gutfman	646-323-0114	212-339-0114	-	212-339-1000
NYC H+H - Jacobi (25)	Bronx	Level 1	Level 3	Yes	No	Yes	Janice Halloran	917-378-4100	718-918-9667	718-918-4668	718-918-9600
NYC H+H - Kings County (48)	Brooklyn	Level 1	N/A	No	No	Yes	Adam Weisman	646-232-4300	718-245-3800	347-386-0603	718-245-3131
NYC H+H - Lincoln (27)	Bronx	Level 1	N/A	No	No	Yes	Charles Arles	646-765-6843	718-578-3757	718-578-5665, 347-386-4350	718-578-9600
NYP - Brooklyn Methodist Hospital (54)	Brooklyn	Level 2	N/A	No	Yes	Yes	Craig Biscotti	646-522-4413	718-780-4413	718-780-3350	(718) 780-5042
NYP - Queens (31)	Queens	Level 1	N/A	No	Yes	Yes	Greg Wyrlich	529-343-2271	71-070-1020	718-676-2000	718-670-2000
NYP - Weill Cornell MC (14)	Manhattan	Level 1	Level 2	Yes	Yes	Yes	Erica Sadovska	347-501-5911	212-746-5911	212-746-5100	212-746-6600
NYU Langone - Brooklyn (51)	Brooklyn	Level 1	N/A	No	Yes	Yes	Nyman Ejaz	917-468-5878	718-630-8115	718-630-7000	718-630-7115
One Brooklyn - Brookdale Hospital (41)	Manhattan	Level 2	N/A	No	Yes	Yes	Jennifer Guzman	917-496-5168	718-240-3316	718-240-5444	718-240-5363
SBH Health System - St. Barnabas (83)	Bronx	Level 2	N/A	No	No	Yes	John DiGirolamo	347-325-1901	718-960-8228	718-960-9000	718-960-9105

Sit Stat Events: Supporting Real-Time Response

Event Templates

Pre-developed surveys for anticipated hazards

- Bed Matching
- Coastal Storm (Impacts)
- FDNY MCI Notifications
- MCI Level C/D
- Prolonged Heat
- Seasonal Flu
- Winter Weather
- *Blackout/Power Outage*
- *Special Pathogen*

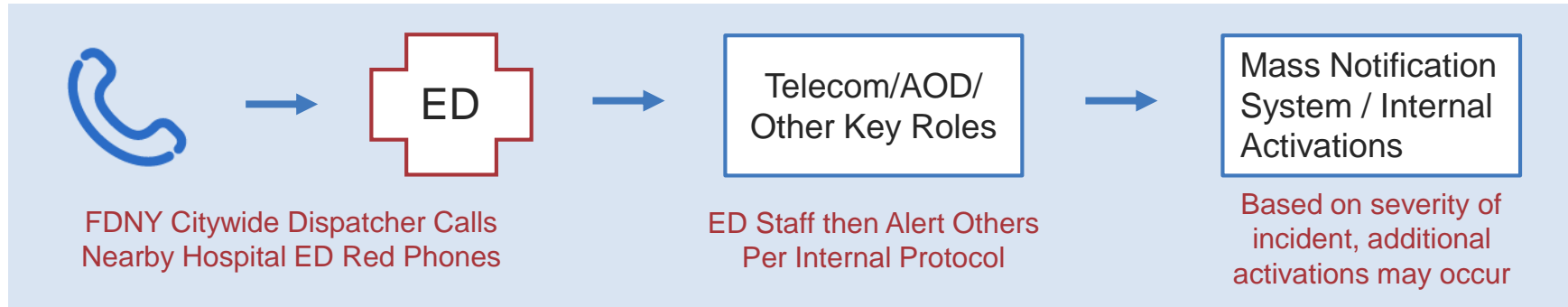
Event Status

TEST TEST - Do NOT end event
 Created By: Samia McEneaney @ 01/17/20 14:26
 This is a TEST, no action required. | [Event Details](#) | [Phone Notifications](#)

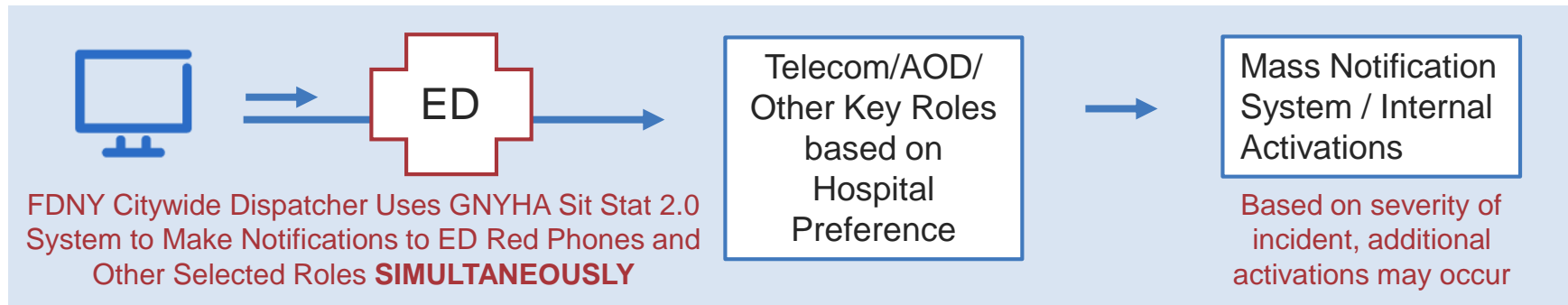
Sample	Bed Matching	Availability - Critical Care - Adult	Availability - Critical Care - Peds	Availability - Critical Care - Vent - Adult	Availability - Critical Care - Vent - Peds	Availability - Med/Burg - Adult	Availability - Med/Burg - Peds	Availability - Med/Burg - Telemetry - Adult	Availability - Med/Burg - Telemetry - Peds	Availability - Perinatal - Antepartum	Availability - Perinatal - Labor/Delivery	Availability - Perinatal - Postpartum	Availability - Perinatal - NICU Level 1	Availability - Perinatal - NICU Level 2	Availability - Perinatal - NICU Level 3	Availability - Perinatal - NICU Level 4	Availability - Psych - Adult	Availability - Psych - Peds	Availability - Psych - Geriatric	Availability - Addiction - Adult	Availability - Physical Rehab - Adult	Availability - Physical Rehab - Peds	Comments	
Buddy's Hospital for Elves (08)	Agreement Only	16	3	5	6	70	60	5	40	5	6	57	6	5	50	6	6	8	7	7	3	5		
Citywide Medical Center (03)	Open to All	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Comfort & Joy Medical Center (11)	Open to All	0	50	210	30	0	50	30	0	0	0	0	4	3	0	0	0	53	3	3	2	0		
Community Hospital of the North Pied (16)	Agreement Only	5	12	0	4	18	21	17	9	13	5	8	3	0	24	0	9	11	1	0	13	3		
Ebenezer Scrogge Memorial Hospital (15)	Agreement Only	4	12	8	8	87	23	4	18	2	40	42	9	12	3	17	9	34	4	32	1	4		
Five Borough Medical Center (07)	Open to All	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	24	6	11	0	0	0		
Frosty Memorial Medical Center (22)	Open to All	3	11	1	8	67	12	14	3	0	2	0	12	4	0	0	4	2	7	2	0	3		
Frozier Hospital for Children (09)	Agreement Only	3	40	4	6	80	54	0	5	15	3	14	18	23	1	7	10	31	6	1	4	8		
Gingerbread Center (25)	Agreement Only	3	13	4	17	30	0	9	13	6	0	1	4	11	0	5	13	27	11	24	7	0		
Greater New York Medical Center (04)	Open to All	0	12	34	4	18	0	8	12	5	23	17	8	11	2	9	4	0	12	7	8	12		
Hanukkah Harry Medical Center (26)	Open to All	1	15	10	4	13	25	8	29	5	17	24	9	20	6	5	4	6	9	10	3	12		
Holiday Health Hospital (06)	Open to All	0	4	0	10	7	9	20	4	42	1	17	0	23	6	2	0	1	3	0	7	2		
Jungle Bellesvue Hospital (34)	Open to All	0	1	0	15	8	2	0	13	8	24	4	0	7	21	29	6	14	2	11	7	11		
Maccabee's Medical Center (32)	Open to All	1	10	23	17	9	13	6	24	4	7	11	21	0	2	0	7	2	16	0	5	3		
McCullister Hospital for Children (12)	Agreement Only	3	11	8	31	2	16	21	7	11	0	4	18	14	0	3	3	12	11	4	1	12		

Sit Stat Events: Foundation for Bi-Directional Communication

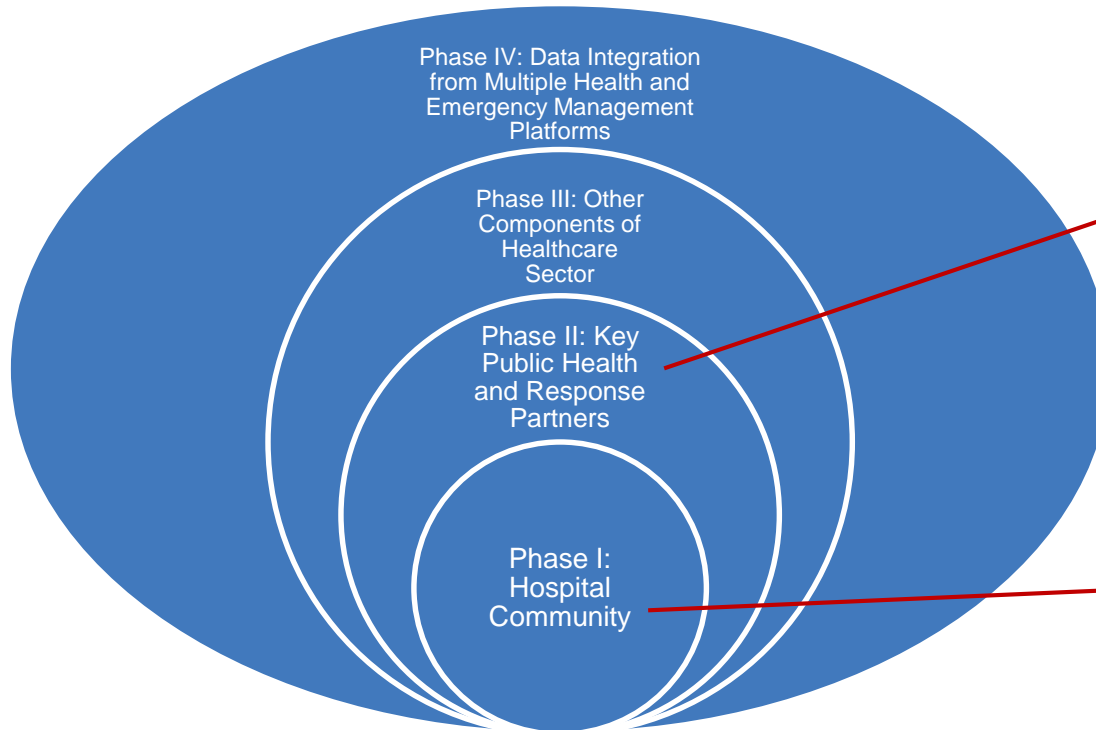
Previous Process



New Process (11/4/19)



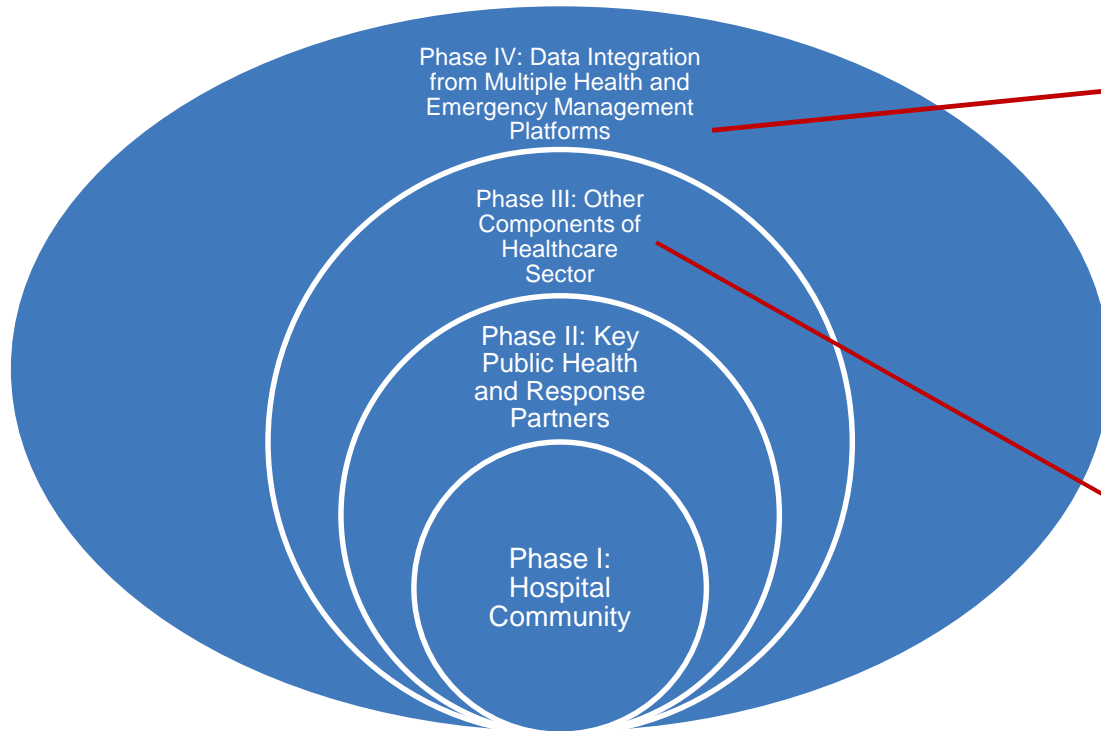
Growth Opportunities



Can provide view access to partner agencies. Further explore system's utility for interagency preparedness and response activities.

Continue to deepen use among hospital community – development of additional event templates and views. Increase use for drills and exercises to inform system growth.

Growth Opportunities



Data sharing and integration from multiple agencies and jurisdictions using Juvare products including EMResource and WebEOC.

Beginning very preliminary discussions about using federal grant funds to support expansion to other sectors including long-term care and community health centers.

Thank You!

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Leveraging Juvare: an Electronic Emergency Management Tool

Juvarre and NYC Health+Hospitals

Since 2017 Juvarre has provided NYC H+H with a web-based/mobile two-product solution for manual data entry/collection, situational awareness, and incident document management. The solution consist of the following:

EM Resource: Allows for consistent data reporting across the organization, with key focus on the three service lines.

- Daily Report
- Bed Report
- Cold Weather Sheltering
- Special Pathogens Reports

eICS: an electronic Incident Command System that used to activate, respond, and accurately document incidents for process improvement, litigation, and reimbursement.



System-Wide Approach

- 11 Hospitals
- 5 Post Acute Care
- 7 Community Health Centers
- 27 Neighborhood Health Clinics
- 23 School Based Health Centers
- 8 SMNS Locations



Phase 1: Building Daily Familiarity and Situational Awareness



Daily Report

emresource.juware...

EMResource | Madaline Tavarez (tavarezm1) | NYC Health + Hospitals | Log Out

Setup | View | Event | Preferences | Form | Report | Regional Info | IM

Central Office View

NDMS Hospital Bed Availability Sept 12th Report | Heat Related Reporting | Candida Auris Week of 9/1-9/7 | Send Receive/Census After Ra

Hospitals	ED Status	Facility / Infrastructure Status	Public Utilities Status	Staffing Status	Supply Status	Reportable Occurrences since last Report	Special Interest Event since last Report	Approved by Senior Administrator	Comment
Bellevue	Moderate Impact	Normal	Normal	Moderate Shortages	Normal	No	No	In Progress	As of 0745 hours, the NEDOC Score in th...
Coney Island	Normal	Minor/Anticipated Impact	Normal	Normal/No Shortages	Normal	No	No	No	Elevators, Freight elevator #7 is out of ser...
Elmhurst	Moderate Impact	Normal	Normal	Normal/No Shortages	Normal	No	No	No	We currently have 28 patients in the ED w...
Harlem	Normal	Normal	Normal	Normal/No Shortages	Normal	No	No	Yes	
Jacobi	Minor Impact	Normal	Normal	Normal/No Shortages	Normal	No	No	No	26
Kings County	Diversion-Severe Impact	Normal	Normal	Normal/No Shortages	Normal	No	No	No	53 admissions, 32 of which admitted great...
Lincoln	Normal	Normal	Normal	Normal/No Shortages	Normal	No	No	No	
Metropolitan	Normal	Moderate Impact	Normal	Normal/No Shortages	Normal	No	No	No	Enterprise Information Technology Service...
North Central Bronx	Normal	Normal	Normal	Normal/No Shortages	Normal	No	No	No	
Queens	Minor Impact	Normal	Normal	Normal/No Shortages	Normal	No	No	No	CPEP on diversion until 4:00pm and Critic...
Woodhull	Normal	Normal	Normal	Normal/No Shortages	Normal	No	No	No	
Post Acute Care	Facility / Infrastructure Status	Public Utilities Status	Staffing Status	Supply Status	Reportable Occurrences since last Report	Special Interest Event since last Report	Approved by Senior Administrator	Comment	
Carter	Normal	Normal	Normal/No Shortages	Normal	No	No	No	No	
Coler	Normal	Normal	Normal/No Shortages	Normal	Yes	No	No	No	
Gouverneur LTC	Normal	Normal	Normal/No Shortages	Normal	No	No	No	No	
McKinney	Normal	Normal	Normal/No Shortages	Normal	No	No	No	No	
Seaview	Normal	Normal	Normal/No Shortages	Normal	No	No	No	No	
Health Center	Facility / Infrastructure Status	Public Utilities Status	Staffing Status	Supply Status	Reportable Occurrences since last Report	Special Interest Event since last Report	Approved by Senior Administrator	Comment	
Belvis	Normal	Normal	Normal/No Shortages	Normal	No	No	No	--	
Cumberland	Normal	Normal	Normal/No Shortages	Normal	No	No	No	No	
East New York	Normal	Normal	Normal/No Shortages	Normal	No	No	No	No	
Gouverneur CHC	Normal	Normal	Normal/No Shortages	Normal	No	No	No	No	
Morrisania	Normal	Normal	Normal/No Shortages	Normal	No	No	No	No	
Sydenham	--	--	Normal/No Shortages	--	--	--	--	--	

Bed Reporting

EMResource Madeline Tavarez (tavarezm1) NYC Health + Hospitals Log Out													
Setup View Event Preferences Form Report Regional Info IM													
Bed Reporting													
NDSM Hospital Bed Availability Sept 12th Report Heat Related Reporting													
Hospitals	Census: Adult Critical Care - Burn	Census: Adult Critical Care - Non-Burn	Census: ED - Medical	Census: ED - Pediatric	Census: ED - Psychiatric	Census: ED - Trauma	Census: Forensic Female	Census: Forensic Male	Census: Labor & Delivery	Census: Med / Surg - Adult	Census: Med / Surg - Geriatric	Census: Med / Surg - Iso / Neg Pres	Ger Met Sur Sim Pt R
Bellevue	N/A	56	17	0	11	8	--	12	10	264	17	17	17
Coney Island	N/A	0	17	0	6	0	N/A	N/A	2	170	N/A	16	15
Elmhurst	N/A	--	113	9	14	2	8	0	9	--	N/A	--	--
Harlem	3	16	26	1	5	1	0	0	1	72	30	7	15
Jacobi	8	34	55	14	13	0	N/A	N/A	6	174	72	18	9
Kings County	N/A	0	N/A	N/A	N/A	N/A	N/A	N/A	15	0	N/A	0	0
Lincoln	N/A	11	45	14	8	1	N/A	N/A	6	132	41	8	23
Metropolitan	N/A	0	26	1	3	4	N/A	N/A	0	54	13	2	N/A
North Central Bronx	0	0	9	4	7	0	N/A	N/A	3	56	10	6	6
Queens	N/A	15	59	0	18	0	N/A	N/A	8	114	0	0	0
Woodhull	N/A	16	26	N/A	19	N/A	N/A	N/A	0	78	N/A	3	59
Summary	11	148	393	43	104	16	8	12	60	1,114	183	77	144
Post Acute Care	Census: Post Acute Care	Census: Rehabilitation	Census: Skilled Nursing	Census: Brain I									
Carter	0	--	156	0									
Coler	0	--	602	0									
Gouverneur LTC	--	--	264	0									
McKinney	--	--	307	0									
Seaview	--	48	296	8									
Summary	0	48	1,625	8									

Summary

Status Type Summary	Total
Census: Adult Critical Care - Burn	11
Census: Adult Critical Care - Non-Burn	148
Census: ED - Medical	393
Census: ED - Pediatric	43
Census: ED - Psychiatric	104
Census: ED - Trauma	16
Census: Forensic Female	8
Census: Forensic Male	12
Census: Labor & Delivery	60
Census: Med / Surg - Adult	1,114
Census: Med / Surg - Geriatric	183
Census: Med / Surg - Iso / Neg Pres	77
Census: Med / Surg - Single Pt Rm	144
Census: Med / Surg - Telemetry	166
Census: NICU	89
Census: Operating Room	21
Census: PICU	15
Census: Pediatric Med / Surg	39
Census: Post Acute Care	0
Census: Post Partum - OB/GYN	105
Census: Psych Adult Female (18-64y/o)	174
Census: Psych Adult Male (18-64y/o)	349
Census: Psych Chemical Dependent	66
Census: Psych Geriatric Female (>64y/o)	9
Census: Psych Geriatric Male (>64y/o)	11
Census: Psych Pedi Female (<=17)	17
Census: Psych Pedi Male (<=17)	16
Census: Recovery / PACU	16
Census: Rehabilitation	102
Census: Skilled Nursing	1,625
Census: Traumatic Brain Injury	26
Census: Ventilator Beds	0
Staffed - Adult Critical Care - Non-Burn	122
Staffed - Forensic - Female	0
Staffed - Forensic - Male	24
Staffed - Labor and Delivery	26
Staffed - Med/Surg - Adult (= >17 y/o)	401
Staffed - Med/Surg - Geriatric (>65 y/o)	52
Staffed - Med/Surg - Neg Pres/Iso	32
Staffed - Med/Surg - Single Patient	24
Staffed - Med/Surg - Telemetry	154
Staffed - Neonatal Intensive Care Unit	41
Staffed - Operating Room	7
Staffed - Pediatric Intensive Care Unit	1
Staffed - Pediatric Medical / Surgical	22
Staffed - Post Partum - OB/GYN	64
Staffed - Psych - Adult Female (18-64)	3
Staffed - Psych - Adult Male (18-64 y/o)	12
Staffed - Psych - Chemical Dependent	25
Staffed - Psych - Geri Female (>65 y/o)	0
Staffed - Psych - Geri Male (>65 y/o)	4
Staffed - Psych - Pedi Female (<17 y/o)	3
Staffed - Psych - Pedi Male (<17 y/o)	0
Staffed - Recovery / PACU	34
Staffed: Adult Critical Care - Burn	0
Staffed: Post Acute Care	0

Phase 2: Leveraging Existing Deliverables and Initiatives

- NYC Emergency Management
 - Nursing Home Surge Capacity
 - Special Medical Needs Shelter Report
- Hospital Preparedness Program
 - Body Collection Point
 - Infectious Disease Incident Response Guide



Step 1: Log in to <https://emresource.juvar.com>



SMNSJohnJay
SMNSJuliaRichmond
SMNSLehman
SMNSParkSlope
SMNSPetrides
SMNSQueensCollege
SMNSWingate
SMNSYorkCollege
PW: Gothamhealth1

EM Resource for SMNS Reporting

Step 2: Click on the “keys” icon to the left of your SMNS Shelter Facility name to open report.

SMNS Shelter	Facility / Subcontractor State	Medical Director Name	Medical Lead	Hospital Admissions Name	# of Staff MFPs	# of Staff RFPs	# of Staff Expedited Contractors	# of Staff HC Artists	# of MED Agency Providers	# of MED Agency RFPs	# of MED Agency Expedited Contractors	# of SMNS Shelter
George Wingate High School	Normal	David Jotter	Mr. Benjamin Clark	David Jotter	1	3	1	---	---	---	---	40
John Jay College	Normal	---	---	---	---	12	6	---	---	---	---	---
Julia Richmond Education Complex	Normal	---	---	---	---	---	---	---	---	---	---	---
Lehman College	Normal	Joyetta Page	Elen Fish	Elizabeth Rodriguez	1	2	3	1	---	---	---	20
Park Slope Armory	Normal/EM/Exp/Cont	Cynthia Godoy	Luzene Pisu	Richard Vaso	2	4	15	2	1	---	12	50
PS 80- Petrides Complex	Normal	---	---	---	---	---	---	---	---	---	---	---
Queens College	Normal	Dr. Who	Charlyn De	William De	2	14	5	4	---	---	---	200
York College	Normal	Dr. Schmittberger	Erin Clark	Michael Clark	1	2	4	1	1	2	10	200
Sumner	N/A	N/A	N/A	N/A	7	23	40	14	2	2	10	510

SMNS Shelter Form Desktop View

Step 1: Login with your SMNS Username and Password. Open your web browser and Enter the URL below.

<https://emresource.juvar.com>

Step 2: Click on the keys next to your SMNS to open and complete report.

Step 3: Click save.

The screenshot displays the SMNS Shelter Form Desktop View for John Jay College. The form is titled "John Jay College" and includes a "Daily Report" section. A red box highlights the "Facility / Infrastructure Status:" field, which is currently set to "Normal Operations - no issues reported, all plans implemented." Below this, there are three radio button options for "Minor/Anticipated Impact," "Moderate Impact," and "Severe Impact." The form also includes a "Shelter Information" section with several fields for counting staff and resources, such as "# of H+H Experienced Caregivers," "# of H+H HC Admins," "# of H+H MD's," "# of H+H RN's," "# of MRC/Agency Experienced Caregivers," "# of MRC/Agency Providers," "# of MRC/Agency RN's," and "# of SMNS Shelterees." Each field has a numerical input box and a range instruction. There are three "Comment:" fields, each with a yellow text area. The form also includes sections for "Building Issues," "Equipment and Supplies," and "Healthcare Administrator Name," "Medical Director Name," and "Nurse Lead," each with a name input field. At the bottom, there are "Save" and "Cancel" buttons, with a red box highlighting the "Save" button.

Body Collection Points

BCP											
NOMS Hospital Bed Availability Sept 12th Report				Heat Related Reporting				Candida Auris Week of 9/1-9/7			
Hospitals	Body Collection Point: BCP Active	Body Collection Point: Mass Fatality Plan	Body Collection Point: Current Morgue Capacity	Body Collection Point: Adjacent to a loading dock?	Body Collection Point: Shore Power	Body Collection Point: CS Plug	Body Collection Point: 380 / 460 Power?	Body Collection Point: Proximal to HVAC / Air Intake?	Body Collection Point: Public View Concerns	Body Collection Point: Security Cameras	
Coney Island	No	BCP Trailer (8.5'x53') 44	15	Yes	Yes	Yes	No	No	No	Yes	
Harlem	No	BCP Trailer (8.5'x53') 44	13	Yes	No	No	No	No	No	Yes	
Jacobi	No	BCP Trailer (8.5'x53') 44	20	Yes	No	No	No	No	No	Yes	
Lincoln	No	BCP Trailer (8.5'x53') 44	14	Yes	Yes	Yes	Maybe	No	No	Yes	
Metropolitan	No	BCP Trailer (8.5'x53') 44	14	Yes	Maybe	Maybe	Maybe	Yes	No	Yes	
North Central Bronx	No	BCP Container (8'x40') 32	8	Yes	No	No	No	No	No	Yes	
Queens	No	BCP Trailer (8.5'x53') 44	3	No	Maybe	Maybe	Maybe	No	Yes	Yes	
Woodhull	No	BCP Container (8'x40') 32	15	No	Yes	Yes	Yes	Yes	Yes	No	



EM Resource Events

Icon	Event Template ▲
	Ad Hoc Event
	Blood Availability Query
	Candida Auris
	Code Blue - Winter Weather Sheltering Information Request
	Daily Report
	EM Communications Drill
	General Announcement
	GNHYA - Evacuating Receiving
	GNHYA - Evacuation Sending
	Heat Related Reporting
	Hospital Surge Beds
	LTC Surge Beds
	MCI
	MCI Notification DEMO
	Measles Report
	National Disaster Medical System Bed Availability
	Seasonal Flu Activation
	Send/Receive - Census After Rapid D/C
	SMNS Shelter Operations
	Winter Weather Advisory

Hospitals	NDMS Burn Census	NDMS Burn Open Available	NDMS Critical Care (CC) Census	NDMS Critical Care (CC) Open Available	NDMS Med/Surge - Census	NDMS Negative Pressure/ISO Census	NDMS Med/ Surge - Open Available	NDMS Negative Pressure/ISO Open Avail	NDMS Pediatric Census	NDMS Pediatric Open Available
Bellevue	--	--	--	--	--	--	--	--	--	--
Coney Island	--	--	--	--	--	--	--	--	--	--
Elmhurst	--	--	--	--	--	--	--	--	--	--
Harlem	2	1	8	12	125	2	4	19	5	7
Jacobi	--	--	--	--	--	--	--	--	--	--
Kings County	--	--	--	--	--	--	--	--	--	--
Lincoln	--	--	--	--	--	--	--	--	--	--
Metropolitan	--	--	--	--	--	--	--	--	--	--
North Central Bronx	--	--	--	--	--	--	--	--	--	--
Queens	0	0	18	0	124	0	25	0	0	0
Woodhull	--	--	--	--	--	--	--	--	--	--
Summary	2	1	26	12	249	2	29	19	5	7



Notifications/Activations

1. **Start Exercise/Drill**

1 of 6: **Select Type and Facility**

Actual Incident
 Exercise/Drill

Search...

- At Home
- Bellevue Hospital Center
- Central Office
- Coler Rehab and Nursing Center
- Coney Island Hospital
- Cumberland Gotham Health
- East New York Gotham Health
- Elmhurst Hospital
- Gotham Gouverneur
- Gouverneur LTC
- Harlem Hospital
- Henry J Carter Specialty Hosp
- Jacobi Hospital

Continue

2. **Central Test Incident Administration**

Name of Test: System Test
 Time started: 28 Aug 2019 12:06
 Status: Active
 Candidates:

Status	Contact Name
●	Cagliuso, Nicholas
●	Dhagat, Priya
●	Henderson, Sherry
●	Madad, Syra
●	Mattera, Karen
●	Meisels, Daniel
●	Notaroberta, Anthony
●	Tavarez, Madeline
●	Turner, Kyesha

Edit Contact

General Info / Email / Phone

Name:* Karen <middle> Mattera
(first, middle, last)

Organization:* NYH+H Central Office

Department: Emergency Management Title: Director

Resource Type: Internal Other - Internal

Phone and Notification Order *

646-772-5929 Mobile Notify first

212-788-3659 Business Notify second

Email/Pager/Other *

Karen.Mattera@nychhc.org Email

Registered Mobile Devices

Remove from Central Office...

Address

ICS Positions


Account Information / Log In

Notes

● - Confirmed ● - Partially Confirmed ● - Not Confirmed



































Incident Response Guides, Library, HVA, and More...

emresource.juvare... Help | Contact 

Planning Response Recovery Settings

Summary for **New York H+H** Create New Plan...

Plan **HICS 2014** Plan Summary

-  HICS 2014 Plan Summary
-  Plan Files
-  ICS Chart
-  Incident Commander
 -  Finance Administration Section Chief
 -  Liaison Officer
 -  Logistics Section Chief
 -  Medical - Technical Specialist(s)
 -  Operations Section Chief
 -  Planning Section Chief
 -  Public Information Officer
 -  Safety Officer
 -  Scribe
 -  SME/Internal Contacts
 -  Labor Pool
 -  Other Contacts to Notify
-  Incident Response Guides
 -  Active Shooter
 -  Bomb Threat
 -  Chemical Incident
 -  Civil Unrest
 -  Communication Failure
 -  Earthquake
 -  eICS Next Steps
 -  Elopement/Missing Person
 -  Evacuation, Shelter In Place,
 -  Explosive Incident
 -  Fire
 -  Generic
 -  Gotham Health Closure
 -  Gotham Health Coastal Storm
 -  High Profile Patient

Name: HICS 2014 [Print Plan Summary](#)

Description: This Fifth Edition has been expanded to meet the needs of all hospitals, regardless of their size, location or patient care capabilities. Lessons learned from real-world emergencies have been incorporated into this version of HICS from the 2009-10 National HICS Survey, the 2011 HICS National Stakeholders' Summit, and from examples provided by the HICS Secondary Review Group members. Save

Created: Debrine Rosier 04 Apr 2018 14:17 Undo

Facility	Available?	Locked?	Status
At Home	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 09 Aug 2018 14:19
Bellevue Hospital Center	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 20 Apr 2018 14:04
Central Office	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 27 Apr 2018 11:43
Coler Rehab and Nursing Center	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 20 Apr 2018 14:13
Coney Island Hospital	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 20 Apr 2018 14:26
Cumberland Gotham Health	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 27 Apr 2018 15:10
East New York Gotham Health	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 24 Apr 2018 11:08
Elmhurst Hospital	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 27 Apr 2018 15:21
Gotham Gouverneur	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 20 Apr 2018 14:10
Gouverneur LTC	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 20 Apr 2018 14:12
Harlem Hospital	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 20 Apr 2018 14:05
Henry J Carter Specialty Hosp	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 20 Apr 2018 14:21
Jacobi Hospital	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 20 Apr 2018 14:07
Kings County Hospital	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 20 Apr 2018 14:09
Lincoln Hospital	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 27 Apr 2018 15:23
McKinney LTC	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 20 Apr 2018 14:15
Metropolitan Hospital	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 20 Apr 2018 14:27
Morrisania	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 09 Aug 2018 08:28
New York Training	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 25 Apr 2018 12:22
North Central Bronx Hospital	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Created 27 Apr 2018 15:25

Save
Undo

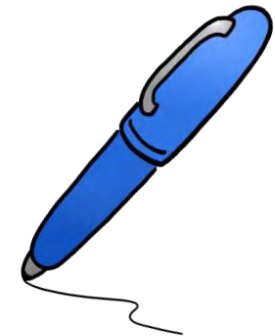


Opportunities:

- Strengthen our site infrastructure and service data
- Standardize naming conventions and data management
- Ability to generate reports and collaborate with partners such as Greater NY Hospital Association

Challenges:

- Manual data entry
- Design and development
- Information Technology and dedicated support

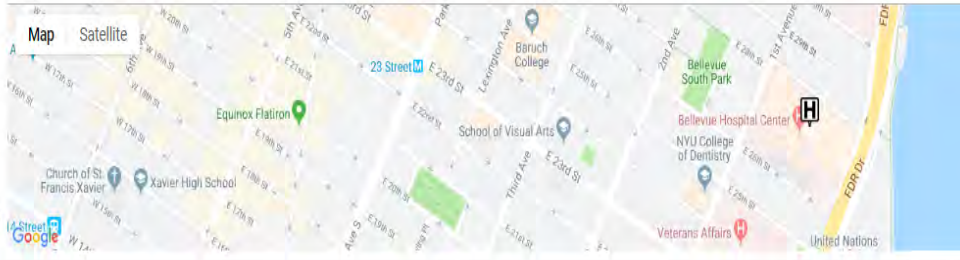


What's Next?

- Detail Resource Profile View
- Enhancing the eICS features based on the systemwide Hospital Incident Command System Training

NYC H+H - Bellevue (02) [edit](#)

Type: Acute Care Hospitals
 Address: 482 First Avenue
 New York, NY 10016
 County: New York
 Lat/Lng: 40.739073 / -73.975017
 EMResource/AHA ID: 178411 /
 Website:
 Contact: Boyd Dixon
 Phone 1: 212-582-2338
 Phone 2:
 Fax:
 Email: Boyd.Dixon@nycho.org
 Notes:



Facility Information	Status	Comment	Last Update	Emergency Management Contacts	Status
GNVHA Member	--			Primary POC Name	--
Health System	--			Primary POC Email	--
				Primary POC Phone #	--
				Primary POC Cell #	--
				Backup POC Name	--
				Backup POC Email	--
				Backup POC Phone #	--
				Backup POC Cell #	--
State Designations	Status	Comment	Last Update	Command Center	Status
AIDS Center	--			Cmd Ctr Phone #	--
Burn Center	--			Cmd Ctr Email	--
Perinatal Center	--			Cmd Ctr Address	--
SAFE Designated Hospital	--			Cmd Ctr Bldg	--
Stroke Center	--			Cmd Ctr Floor	--
Adult Trauma Center	--			Cmd Ctr Room #	--
Pediatric Trauma Center	--				
NYC Designations	Status	Comment	Last Update		
911 Receiving	--				
Burn Disaster Receiving Hospital	--				
Evacuation Zone (NYC)	I		31 Jul 2019 15:45		
Other Designations	Status	Comment	Last Update		

Questions?

Madeline M. Tavarez, MPA
Senior Director, Emergency Management
Planning and Operations
NYC Health + Hospitals
125 Worth Street
New York, New York 10013
Office: (212)323-2524
Mobile: (646)787-5006
Email: tavarezm1@nychhc.org



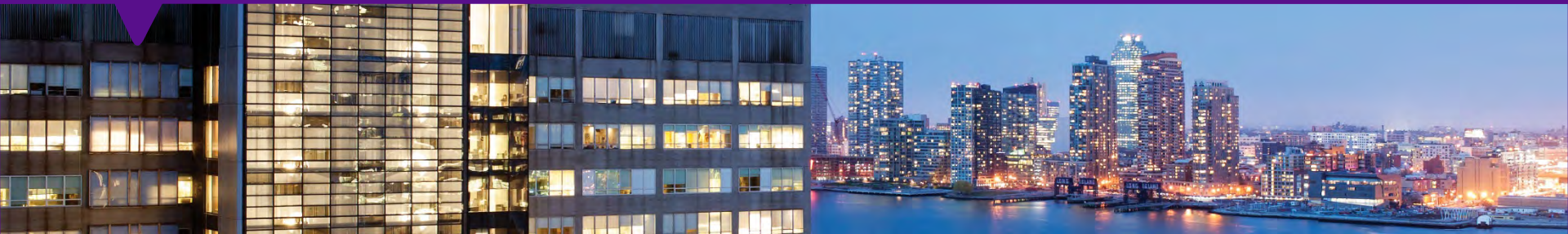


Emergency Management + Enterprise Resilience

LEVERAGING TECHNOLOGY IN HEALTHCARE EM: VEOCI

DOHMH HPP Meeting

Thursday, January 30, 2020



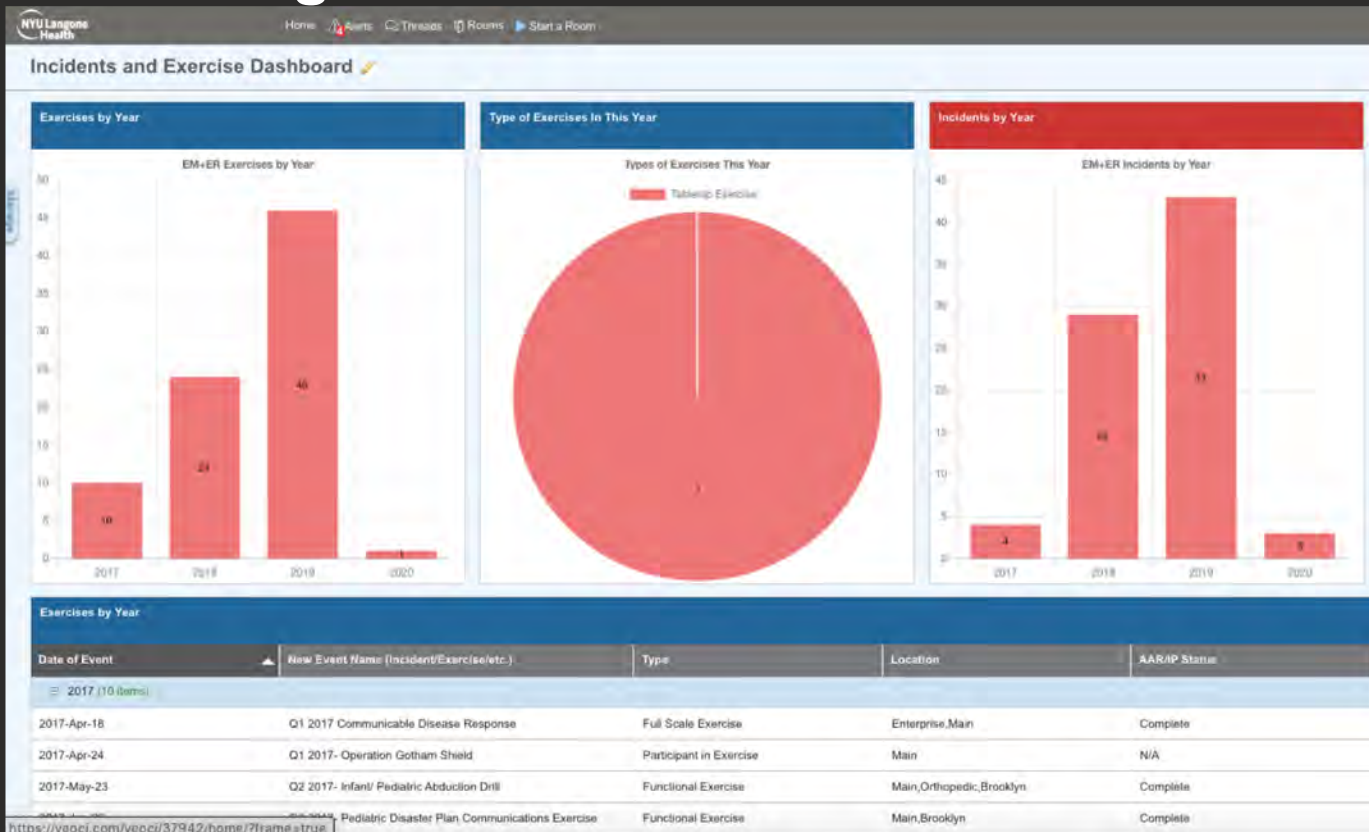
What is VEOCI?

- **Cloud-based Application**
- **No coding required, intuitive interface**
- **Relational-database that functions through:**
 - **Forms**
 - **Workflows**
 - **External Data Sources**
- **Displays and Produces:**
 - **Notifications**
 - **Reports**
 - **Dashboards**

Functional Uses

- ✓ **Program Management**
- ✓ **Incident Response**
- ✓ **EPCOM Coordination**

Program Management




On Call Emergency Manager – Incident Call Tracking

Create Form Entry



Type
EMOC Call x ▾



EMOC Call Type
select an option ▾



Activation Step Reached
Size Up x ▾


Location
 Main Campus
 Orthopedic
 Brooklyn
 Family Health Center
 Cobble Hill
 Offsite
 Enterprise
 Winthrop 
[Select All](#)

Brief summary of Incident/Event(1-2 lines)


Date and Time Exercise/Incident Started:
2019-11-13 12:24  

Date and Time Exercise/Incident Concluded:
2019-11-13 12:24  

Hours devoted to Incident 
Click the lock to edit the field. Change will be discarded if locked before submitting the change.
0 

EM+ER Staff Member(s) Involved:
 [Click to Select People](#)

Selecting from List: EM+ER Staff

Total Staff Hours
Number of Staff Involved X Number of Hours Devoted to Incident = Total Staff Hours
0 

Staff Meetings

Total Staff Hours by Incident in the last 8 days

Total Staff Hours	
Main Campus Power Disruption	10
DOT Bus Lane Fumes	12
Total	22

Total Staff Hours by Exercises in the last 8 Days

Total Staff Hours	
Patient Evacuation Drill- Brooklyn PM	15
Patient Evacuation Drill- Brooklyn AM	15
CARF Drill- HCC 9- PM Session	12
CARF Drill- HCC 9- AM Session	12
Total	54

Total Staff Hours on EMO for the Past 8 Days

Total Staff Hours	
Multiple Triage Event(MTE)	3
MCI Level A	2
Fire Safety Alert	0
Facilities Issue	1
- No Entry -	0
Total	7

Caitlin Flynn

Project Updates

1 NEMEP (wrap up Pt Evac / Executive TTX 2019)	1 11/16
2 Regulatory TJC AMP FSA Program	2 11/18
3 HPP Grant Management (NYU, EPCOM, Ebola)	3 /
4 EPCOM Meeting and Next Steps	4 /

Meetings

1 11/16	IAEM Staff (TAMCEMC & HC)
2 11/18	NEMEP Coordination Call (TTX)
3 /	Planning Meeting - Inf/Ped Abd Drill
4 /	Post Exercise Planning Meeting - Patient Evacuation

Exercises

1 12/02	Executive TTX 2019
2 /	Q4 Inf/Ped Abd (Dec)
3 /	NIP #4 (Jan 6)

Trainings

1 /	Pharmacy AS PrepTalk (Parts I/III)
2 /	Nursing AS PrepTalks
3 /	

Administrative Items

Time Off: IAEM (11/15-11/21) Savannah, GA	Other: Team Event - December/January 15-Nov-2019 08:21 EST
Campus Changes: Friday 11/22 - Main Campus	Caitlin Flynn

Create Form Entry

Training or Prep Talk?
Prep Talk x ▾

NYU Location
select an option ▾

Unit/Department/ Floor

Number of Staff Trained *
Enter a Number...

Type of Prep Talk *
Active Shooter x ▾

Date and Time of Training/Prep Talk *
Set Date: Set Time: 📅 🕒

Prep Talk Staff Hours(1 hours)
1

Prep Talk/Training Facilitator
👤 Type name or email... me

📁 Facility Contact Info

Facility Contact Name

Facility Contact Number
Enter a Number...

Facility Contact Email

Sign in Sheet Attachment
📎 Choose a File

Completed Training

Incident Management

- Dashboard
- Go To...
- Set Visibility...
- Add Tile
- Create New Board
- Print Dashboard
- Configure Filter Mappings

Daily EM+ER Operations Call

Daily Operations Call Agenda

Attendance and Roll Call

Reminders:

- Place phones on mute
- Do not place call on hold
- Be mindful of any conference room mics
- Announce yourself by name/department
- Keep remarks brief and to the point

Daily Safety Briefing Summary

Weather

EMOC Report and Schedule
Main Campus, Brooklyn, Winthrop

Local and Regional Incidents and Events

EM+ER Operations

Daily 0900 Check-In

Book Actions Group by: Response Text

Recipient	Response Date	Modified By	Response Mode
Unknown (9 items) (Select: All / None)			
EM+ER iPad	2019-Nov-13 0...	EM+ER iPad	None
Joe P	2019-Nov-13 0...	Joe P	None
Caitlin Flynn	2019-Nov-13 0...	Caitlin Flynn	None
Alexander ...	2019-Nov-13 0...	Alexander ...	None
Matthew S...	2019-Nov-13 0...	Matthew S...	None
Alex Resnick	2019-Nov-13 0...	Alex Resnick	None
Kelly McKl...	2019-Nov-13 0...	Kelly McKl...	None
Dr. Frank	2019-Nov-13 0...	Dr. Frank	None
Rebecca G...	2019-Nov-13 0...	Rebecca G...	None

Attendance and Roll Call

Daily Safety Briefing Report

0835 Daily Safety Briefing

Daily Safety Briefing Summary

Briefing Date: 2019-Nov-13

Administrator On Call (Call Leader): Mark Pollard
MD Safety Officer:

Institution-Wide Announcements: None

Main Campus	Hospital - Brooklyn	Orthopedic Hospital	Cobble Hill ED	NYU Winthrop
Total Census: OR Cases: 259 Pediatric: 13 ED Census: 37 Waiting: 13 -12 Hrs: -24 Hrs: -48 Hrs: -48+ Hrs: Past 24 Hours: 241 ED Obs (16W): Comments:	Total Census: 326 OR Cases: ED Census: Waiting: 11 Comments:	Total Census: 88 Acute: 42 Rehab: 46 OR Cases: Comments:	ED Census Below ED Census: Waiting: Past 24 Hours: 80 Comments:	Total Census: OR Cases: ED Census: Waiting: 16 Comments: Annual full-load generator testing this evening (6:30p)

Childrens Services (Service-wide): 101

Facilities Issues (RED+P): No major issues.

MCIT Issues/Tier 1 Outages: No issues.

Other Comments: N/A

Submitted by: Andrew Dahl

AMION and EMOc Calls

On Call Schedule

Today 📅 Wednesday, November 13 📅 Week

Wednesday, November 13

Resnick, Alex, TH EMER First Call 9am-9am
 Dahl, Andrew, TH EMER Second Call 9am-9am
 Jeanne Lee, BK AOC
 Pollard, Mark, AOC 8a-8a
 Mirco, Frank, WH EMER First Call 9am-9am
 Flynn, Caitlin, BK EMER First Call 12am-12am
 Zania Campos, BK EMER Second Call 12am-12am

Thursday, November 14

Resnick, Alex, TH EMER First Call 9am-9am
 Dahl, Andrew, TH EMER Second Call 9am-9am
 Jeanne Lee, BK AOC
 Pollard, Mark, AOC 8a-8a
 Mirco, Frank, WH EMER First Call 9am-9am
 Flynn, Caitlin, BK EMER First Call 12am-12am
 Zania Campos, BK EMER Second Call 12am-12am

Friday, November 15

Events shown in time zone: Eastern Time - New York

EMOC Calls Past
24

0

EMOC Calls Past
43

0

EMOC Calls Past
72

0

Incidents
Monitored Past 24

2

Submit an EMOc Call

Submit an EMOc Call

EMOC Calls in the Past 24 Hours

Filter Form Entries

EM+ER Staff Member	Activation Step Rea	Date and Time Exerci	Date and Time Exerci
Brooklyn (1 items)			
Caitlin Flynn	Notify	2019-Nov-13 00:42	2019-Nov-13 01:30
Enterprise (1 items)			
Alex Resnick	Size Up	2019-Nov-13 01:00	2019-Nov-13 01:30

Local/Regional Events

Significant Events in the next 7 Days

Filter Form Entries

Event Start Date/Time	Type of event:	Name of Event (Short Text for M	Expected Atte
2019-Nov-13 23:00	Planned Special Event	Exercise NYPD, FDNY, OEM	

Significant Events Map

Click for Map

EM+ER Operational Issues

EM+ER Ops Items for Discussion

Filter Form Entries

Priority of Item?	Item for Discussion	Created By
Low (1 items)		
Low	Active Shooter Prep Talk Scheduling	Rebecca Glenn

Links

- Submit a Winter Weather Conference Call Form
- Go to NYULH NICS Activation Dashboard
- Go to NYULH NICS Activation Chatroom

Local Watches / Warnings / Advisories

Filter Form Entries

Title	Summary	Effective
No Form Entries Available		
There may be no entries for this form, or you may not have access to them.		

Hourly Weather Graphs

National Weather Service Forecast Office
New York, NY

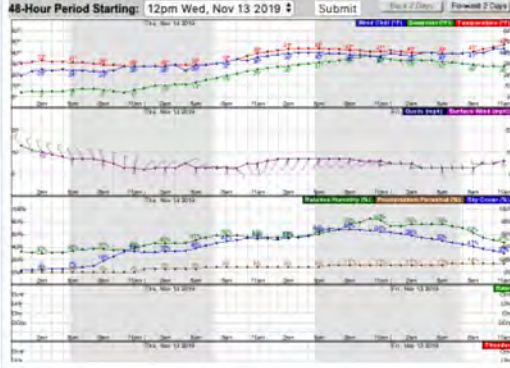
Home News Organization Search for: NWS All NOAA Go

Point Forecast: New York NY
40.71N 73.98W (Elev. 26 ft)
Last Update: 9:14 am

Hourly Weather Forecast Graph

Weather Elements	Weather/Precipitation	Aviation Weather
<input type="checkbox"/> Temperature (°F) <input type="checkbox"/> Dewpoint (°F) <input type="checkbox"/> Wind Chill (°F) <input type="checkbox"/> Surface Wind (mph) <input type="checkbox"/> Sky Cover (%) <input type="checkbox"/> Precipitation Potential (%) <input type="checkbox"/> Relative Humidity (%)	<input type="checkbox"/> Rain <input type="checkbox"/> Thunder <input type="checkbox"/> Snow <input type="checkbox"/> Freezing Rain <input type="checkbox"/> Sleet <input type="checkbox"/> Fog	<input type="checkbox"/> Ceiling Height <input type="checkbox"/> Visibility

48-Hour Period Starting: 12pm Wed, Nov 13 2019



Weather Agenda

- Incident Updates and Operations**
 - Incident Status
 - Latest Forecast
 - Updated Regional and timing
 - Predicted Impacts to NYULH
 - Incident Operations
 - Notifications/Communications to NYULH Staff
- Operational Updates/Mission Areas & Corporate Services)**
 - Go to NYULH NICS Activation Dashboard
 - Submit a Department Situation Report Update
 - Submit a NICS Briefing Issues Tracker
- Agency (GNYHA/HHC) Reports to NYCEM**
 - EM+ER Use: Submit Agency reports to NYCEM- Winter Weather
- Discussion/Questions from Reports**
- Review of Incident Objectives**
- Action Items**
 - Go to NYULH NICS Activation Dashboard
- Next Call**
 - EM+ER Use: Next NICS Briefing

7-Day Forecast

NATIONAL WEATHER SERVICE

HOME FORECAST - PAST WEATHER - SAFETY - INFORMATION - EDUCATION -

NEWS - SEARCH - ABOUT -

Go News Headlines

- Regional Weather Summary
- Additional Headlines

Your local forecast office is **New York, NY**

En Español | Stream | Facebook | Twitter | YouTube

Current conditions at **New York City, Central Park (KNYC)**
Lat: 40.78°N Lon: 73.97°W Elev: 154ft.

Fair **31°F**
-1°C

Humidity 33%
Wind NW 8 mph
Speed 30.34 in
Barometer (1026.7 mb)
Dewpoint 5°F (-15°C)
Visibility 10.00 mi
Wind Chill 24°F (-4°C)
Last 13 Nov 11:51 update am EST

More Information:
[Local Forecast Office](#)
[More Local Wx](#)
[3 Day History](#)
[Mobile Weather](#)
[Hourly Weather Forecast](#)

Extended Forecast for **Manhattan NY**

This Afternoon	Tonight	Thursday	Thursday Night	Friday	Friday Night
Sunny	Mostly Clear	Partly Sunny	Mostly Cloudy	Mostly Sunny	Mostly Clear



Weather Dashboard

NICS Activation Dashboard

More

NYU Langone Health - Incident Command System

Situation Reports by Location

Click location below to access situation reports by location

Enterprise/Corporate Services	Main Campus	Orthopedic Hospital	Hospital-Brooklyn	Winthrop Hospital
Submit Situation Report Update		Go To Weather Dashboard		Go To Transit Dashboard

NICS Briefing - Unresolved Issues

Filter Form Entries...

Issue to Resolve	Required Stakeholders/Partners	Where is it being worked (NICS Breakout)?	Specify where:	Issue Resolved?
Broadcast Email to Staff about Labor Pool	Comms and Marketing, EM+ER, HR	Comms and Marketing Bridge		No
OSR Red Plug not working	OSR, Facilities, Building Services, EM+ER	Coordination Bridge #2		No
Elevator Entrapment from power outage	Facilities, Comms & Marketing, EM+ER	In-Person	Elevator Bank #56	No

NICS Breakout Resources

Conference Bridges

	Dial-In Number	Participant Code	Leader Code
NICS Briefing	877-916-9358	3633301#	5927696#
Coordination #1 (Hospital Ops)	866-734-3694	31317733#	89129100#
Coordination #2	866-736-3295	68559772#	20830508#
Coordination #3	866-725-0328	18394590#	15558866#
Coordination #4	866-725-0329	18394590#	15558866#
Communications and Marketing	866-756-2090	39545193#	57067913#

Conference Bridge Controls

- 4 - Conference Mute/Unmute** - The leader may mute or un-mute the entire conference.
- 6 - Self Mute/Unmute** - Both leaders and participants can mute or unmute their line.
- 7 - Conference Lock/Unlock** - Leaders may 'lock' the call so that no additional parties attempting join are permitted.

Next NICS Briefing

Date/Time of Next NICS Briefing:
2019-Nov-17 12:30

Dial-in Number: +1 877-916-9358
Pin #: 18394590#

Links

[NICS Briefing - Issue Tracker Submission](#)

[Go to Location Specific and Enterprise Chatroom](#)



Influenza Surge Level 2

Levels:	Current Status:	Indications:	Goal:	Data:
Level 1		Flu Widespread in NYC Multiple patients in the ED requiring admissions with wait time >24 hours	Optimize the utilization of current medicine and/or pediatric inpatient beds Allow adult hallway patients who are not flu, parafflu, metapneumovirus and RSV	
Level 2	Activated	Flu widespread in NYC and Inpatient Medical and pediatric utilization optimized and Multiple patients in ED requiring admission with wait time > 24 hours and # medicine or pediatric patients requiring admit >> expected discharges	Utilize currently available acute care inpatient beds across the system	NYSDOH (Respiratory Illness Hospital Impact) Herds Data Collection
Level 3		Surge scenario No available beds, including alternative locations	Open surge patient care unit	VEOCI Daily Manual Entry
Level 4		Reasonable worst case scenario Surge patient unit full	Open alternate locations of care; open Respiratory units	VEOCI Daily Manual Entry

- Links**
- HERDS Data Request Flu Survey 2020- Google Sheet
 - NY State DOH - Influenza Tracker
 - NYC DOHMH - Influenza Surveillance
 - EM+ER Only - Submit an Unresolved Issues for Influenza
 - Department Public Flu Dashboard

Ongoing - Action Items

3

In Progress - Action Items

1

Pending - Action Items

2

Completed - Action Items

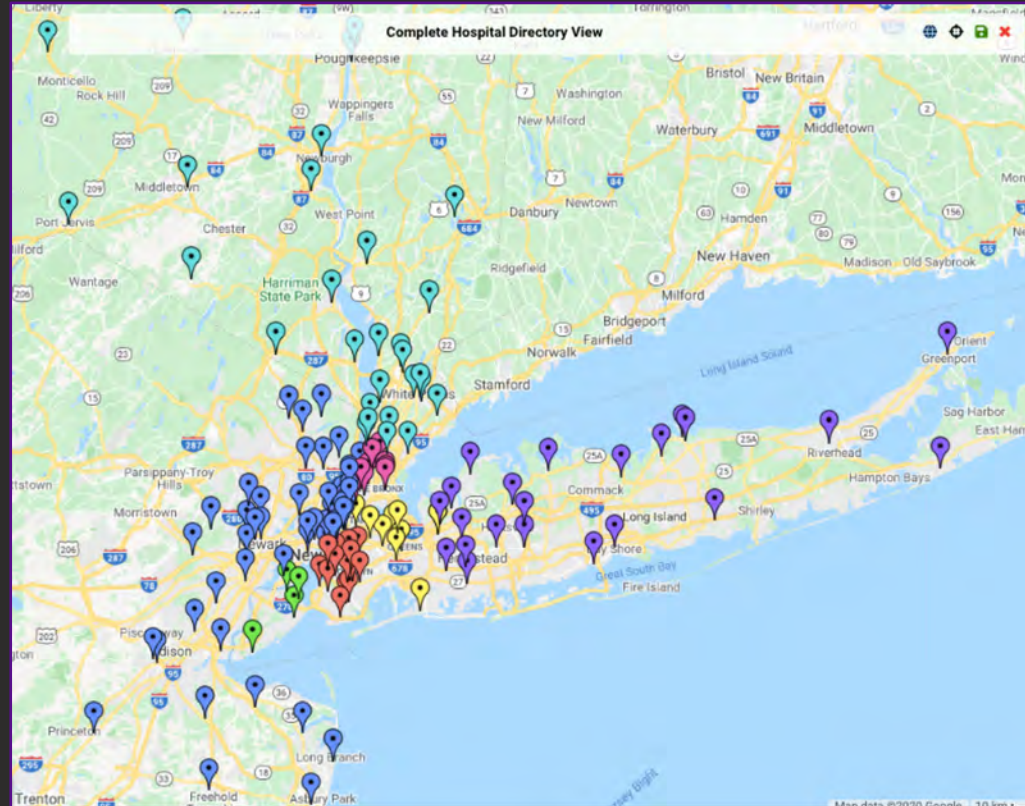
15

Action Items Filter Form Entries...




Potential EPCOM Utilization

Hospital Directory and Database



Potential EPCOM Utilization

Member Director and Communication

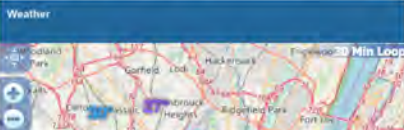
EPCOM Situational Awareness  More ▾

Emergency Preparedness Coalition of Manhattan

EPCOM 2019 Contact Update Filter Form Entries...

Facility Name	First Name	Last Name	Email Address	Desk Phone Number	Mobile Phone Number	First Name	Last Name
NYC Health and Hospitals	John	Costello	john.costello@nychhc.org	+1 212-423-6616	+1 347-672-4640	Rosemary	Ayala
East Harlem Council for Hu...	Erika	Donovan Estades	eestades@beriken.org	+1 212-650-4808	+1 917-776-8985	Hector	Hernandez
New York-Presbyterian / All...	Nancy	Clement	nac9062@nyp.org	+1 212-932-4795	+1 646-630-4545	Hayden	Mitchel
VA New York Harbor Healt...	Cindy	Kleiman	cindy.kleiman@va.gov		+1 917-648-1982	Ernest	Coon
Memorial Sloan Kettering ...	Jake	Neufeld	neufeldj@mskcc.org	+1 646-888-8529	+1 646-901-1762	Kevin	Keenan
Home Care Association of ...	Andrew	Koski	akoski@hcarns.org	+1 518-810-0662	+1 518-577-8015	Alyssa	Lovelace
Mount Sinai Health - Emer...	Walter	Kowalczyk	Walter.kowalczyk@mountsi...	+1 212-241-2331	+1 646-784-1983	Don	Boyer
Mount Sinai Health - Emer...	Walter	Kowalczyk	Walter.kowalczyk@mountsi...	+1 212-241-2331	+1 646-784-1983	Don	Boyer
Gouverneur Healthcare - E...	Daniel	Meisels	daniel.meisels@nychhc.org	+1 212-238-7675	+1 646-483-6485	Anthony	Felix
NYC Health and Hospitals ...	Jory	Guttsman	jory.guttsman@nychhc.org	+1 212-939-1296	+1 646-323-0114	Cara	Taubman
Hospital for Special Surgery	Giovanni	Abbruzzese	abbruzzese@hss.edu	+1 212-606-1676	+1 914-582-1484	Lucy	Ortiz

Weather

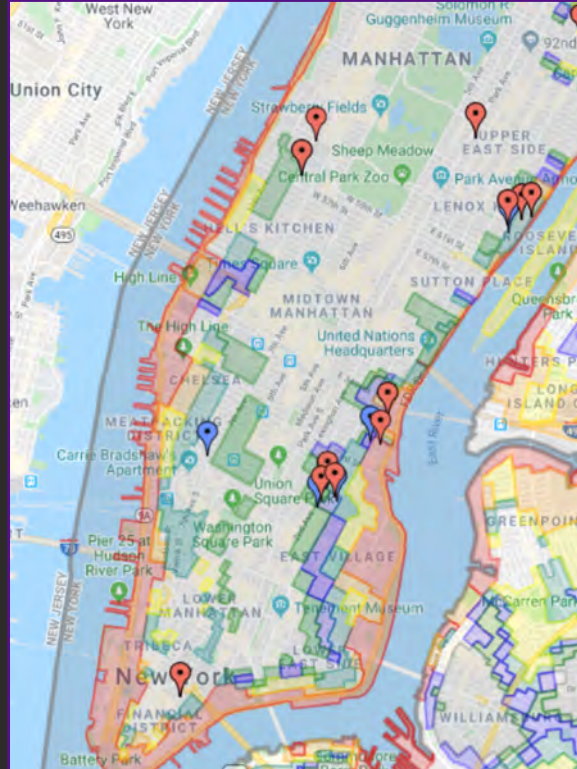


Links

- Go to Weather Dashboard
- Go to Transit Dashboard
- Go to Daily EM+ER Operations Call Dashboard

Potential EPCOM Utilization

Information Repository



Questions?

Andrew Dahl
Manager,
Emergency Management +
Enterprise Resilience

Andrew.Dahl@nyulangone.org






THANK YOU



Security & Emergency Management Situational Awareness Center

 January 30th, 2020

AMAZING
THINGS
ARE
HAPPENING
HERE

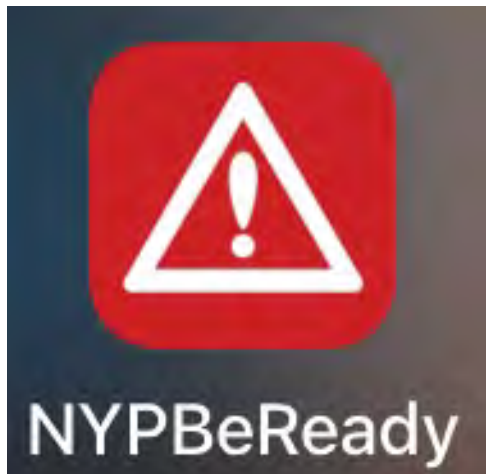
NYP Emergency Management - Operations

The main purpose of the NYP Emergency Management Situational Awareness Center is to remain informed about events that may impact our enterprise.



Mass Notification

 **Send Word Now**™



NYP Emergency Management is responsible for the distribution of information to the NYP Enterprise.

- Emergencies
 - Internal/External
- Weather Emergencies
- Surge Incidents
- Drills/Exercises
- Regulatory Activity
 - Joint Commission/DOH

Weather

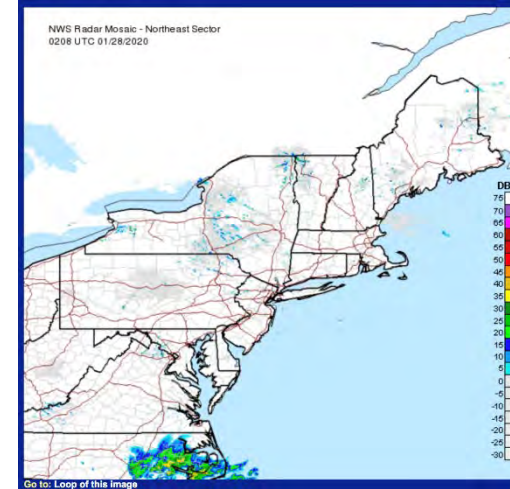
NWSChat Live Login Options

Login with Account

 Username:
Password:

Show Debug Browser Save Login Login

Welcome to NWSChat Live, please log in with your user account.
[Forgot your password?](#)
Switch to [NWSChat Live without Map](#)



Storm Prediction Center

NOAA / National Weather Service



NATIONAL HURRICANE CENTER and CENTRAL PACIFIC HURRICANE CENTER

NATIONAL OCEANIC AND ATMOSPHERIC ADMINISTRATION

Current/Ongoing Citywide Incidents

New York-Presbyterian News Desk



Primary Outgoing Incidents

Automatically refreshes every 10 seconds

Displaying from 01/26/20 09:36 PM

WALDWICK, NJ (BERGEN) *TRAIN VS PED W/ MEDEVAC* HEWSON AVE & PROSPECT. 1 VIC STRUCK BY TRAIN W/ TRAUMATIC INJS. MEDEVAC A GO. AA3 THE HELO NJ422
01/27/20 09:32 PM

ENGLEWOOD, NJ (BERGEN) *MINOR FIRE* 40 TRYON. DRYER FIRE IN A DWELLING. FIRE EXTINGUISHED. VENT IN PROG. NJ422
01/27/20 09:12 PM

BRONX, NY (NYC) *A/H HIGH RISE FIRE* BOX 3612 : 3444 WHITE PLAINS RD. FIRE ON THE 8TH FLR IN APT 8D OF A 13 STY HIGH-RISE OMD. L-39 IS FAST. NY111
01/27/20 07:56 PM

BRONX, NY (NYC) *10-77* BOX 3612 : 3444 WHITE PLAINS RD. FIRE ON THE 8TH FLR IN APT 8D OF A 13 STY HIGH-RISE OMD. L-39 IS FAST. NY111
01/27/20 07:56 PM

BRONX, NY (NYC) *10-75* BOX 3612 : 3444 WHITE PLAINS RD. FIRE IN A 13 STY OMD. NY111
01/27/20 07:54 PM

QUEENS, NY (NYC) *SMOKE DAMAGE* BOX 7293 : 50-14 ROOSEVELT AVE. SMOKE IN A 1 STY LAUNDROMAT FROM A DEFECTIVE DRYER, SERV HAS BEEN DISCONNECTED, VENTING THE BLDG. NY111
01/27/20 07:28 PM

FINAL U/D QUEENS, NY (NYC) *ALL HANDS* BOX 6762 : 80-03 257TH ST. DIV 14 RPTS ALL FIRE HAS BEEN EXTINGUISHED, SEC SRCHS CONTINUING, FIRE IS U/C. NY111
01/27/20 07:25 PM

U/D QUEENS, NY (NYC) *ALL HANDS* BOX 6762 : 80-03 257TH ST. BN 53 RPTS 2 L/S/O, MAIN BODY OF FIRE KNOCKED DOWN, PRI SRCHS COMPLETE, FIRE REMAINS DWH. NY111
01/27/20 07:16 PM

QUEENS, NY (NYC) *ALL HANDS* BOX 6762 : 80-03 257TH ST. FIRE ON THE ROOF OF A 3 STY

Secondary Outgoing Incidents

Automatically refreshes every 10 seconds

Displaying from 01/26/20 09:37 PM

FREEMONT, NY (NASSAU) *MVA* WASHBURN AVE N/I JAY ST. MVA W/ INJS, DELAYS IN THE AREA. NY55
01/27/20 06:01 PM

HUNTINGTON STATION, NY (SUFFOLK) *MVA* E JERICHO TPKE & NEW YORK AVE. MVA W/ INJ CAUSING DELAYS. USE CAUTION. NY618
01/27/20 05:36 PM

QUEENS, NY (NYC) *MVA* 98TH ST & 34TH AVE. MVA W/ INJ CAUSING DELAYS. USE CAUTION. NY111
01/27/20 10:28 AM

PLAINVIEW, NY (NASSAU) *MVA* OLD COUNTRY RD N/I RT 135. MVA W/ SPILL DELAYS IN THE AREA. NY55
01/27/20 10:25 AM

SYOSSET, NY (NASSAU) *MVA* JACKSON AVE N/I MUTTONTOWN -EASTWOODS RD. MVA W/ SPILL DELAYS IN THE AREA. NY55
01/27/20 09:04 AM

BROOKLYN, NY (NYC) *MVA* LYNCH ST & LEE AVE. MVA W/ INJ CAUSING DELAYS. USE CAUTION. NY111
01/27/20 09:03 AM

GARDEN CITY PARK, NY (NASSAU) *MVA* JERICHO TPK N/A MARCUS AVE. MVA W/ INJS, DELAYS IN THE AREA. NY55
01/27/20 08:43 AM

CHESTNUT RIDGE, NY (ROCKLAND) *MVA* LOESCHER LN & RED SCHOOLHOUSE RD. MVA W/ INJ CAUSING DELAYS. USE CAUTION. NY111
01/27/20 08:41 AM

DIVERDIP, NY (SUFFOLK) *MVA* RT 58 & NORTHVILLE TPKE. MVA. USE CAUTION IN THE

FDNY/NYPD/EMS Radio Communications

- Monitor citywide radio frequencies
 - NYPD SOD
 - FDNY
 - EMS

Broadcastify



Social Media – How can we leverage all of this?



Intelligence Gathering Tools

The screenshot displays the Dataminr real-time alerting interface. The left pane shows a list of alerts under various categories like 'GLOBAL FIASH', 'NEW YORK CITY', and 'USA AWARENESS'. The right pane shows a map of New York City with several red location markers indicating alert locations. The interface includes search bars, filters, and a 'SHOW ALL ALERTS' button.

Alerts List:

- GLOBAL FIASH**
 - URGENT** 0:19 mi from Lower Manhattan 16m: New York Times Journalist Ben Hubbard targeted by NSO-linked Pegasus spyware in 2018: Raphael Satter, Reporter via Twitter.
 - ALERT** 0:14 mi from Corp Cent 1h: Cyber monitoring group detects 151 new phishing domains including domains targeting JPMorgan Chase users: Local Source Photo via Twitter.
 - ALERT** 0:36 mi from Columbia 1m 2h: Possible homeless people seen "sprawled out on benches" as "terrible" smell reported on train near 175th Street Station in New York, NY: Local Source via Twitter.
 - FLASH** 2h: UK National Security Council reportedly decides Huawei can be part of building country's non-core 5G network infrastructure: Tom Newton Dunn, Reporter via Twitter.
 - ALERT** 0:19 mi from Lower Manhattan 2h: MTA user reports loading of \$60 onto MetroCard has failed: Local Source via Twitter.
- NEW YORK CITY**
 - ALERT** 22m: Basement fire under control at St. Hilda's and St. Hugh's School on 610 block of West 114th Street in New York, NY: FDNYalers, Official Post via Twitter.
 - ALERT** 23m: Fire burns in basement of St. Hilda's and St. Hugh's School on 610 block of West 114th Street in New York, NY: Blog via Twitter.
 - ALERT** 1h: House fire burns on Franklin Street in Bloomfield, NJ: Local Source Photo via Twitter.
 - URGENT UPDATE** 2h: Hartford-Brainard Airport closed until 10:00 due to smoke from fire from nearby building in Hartford, CT: Reporter Photo. The Public Tweet in this alert has been deleted on Twitter.
 - URGENT UPDATE** 3h: Goldman Sachs tells staff who have been to mainland China to work from home or stay out of office for 14 days: Blog via Twitter.
- USA AWARENESS**
 - URGENT** 16m: New York Times Journalist Ben Hubbard targeted by NSO linked Pegasus spyware in 2018: Raphael Satter, Reporter via Twitter.
 - URGENT UPDATE** 6h: Assistant Chief of University of Southern California Department of Public Safety says report of student with coronavirus was false: Local Source via Twitter.
 - URGENT UPDATE** 7h: Coronavirus case confirmed to be person living in student residence at University of Southern California in Los Angeles: Local Source Photo via Reddit.
 - URGENT UPDATE** 16h: Hacking group OurMine says it compromised several NFL social media accounts by exploiting third-party social media management tool Khorex: Local News Outlet via Daily Dot.
 - URGENT** 19h: Grindr's Android app and other Roku apps found to be exploited by advertising fraud scheme that stole money from advertisers and drained batteries and data plans of app users: News Outlet via BuzzFeed News.

Map: The map shows New York City with red location markers. The map includes labels for various neighborhoods and landmarks, such as Lower Manhattan, Midtown, and the Hudson River.

Intelligence Gathering Tools

The screenshot displays the Citizen app interface. At the top, a navigation bar includes 'CITIZEN', 'HOME', 'EXPLORE', 'MISSION', 'CAREERS', 'SUPPORT', 'BLOG', and 'PRIVACY'. A search bar for incidents is located below the navigation. The main content area is split into two panels. The left panel features a 'Suspect Search Called Off After Car Fire' incident with a 'VERIFIED' badge, a video thumbnail, and a list of other incidents such as 'Police Activity', 'Search for Missing Girls', 'Shots Fired into Vehicle', 'Residential Break-In', 'Report of Man Armed With Gun', and 'Robbery at Knife-point'. The right panel shows a map of New York City with several red dots indicating incident locations. The map includes labels for various neighborhoods and landmarks.

Collaboration / Information Sharing

MediSys *Health Network*

 **Mount Sinai**

 **Northwell Health**

NYC
Emergency Management

NYC
HEALTH+
HOSPITALS

 **GNYHA**
GREATER NEW YORK HOSPITAL ASSOCIATION

Montefiore

 **NYU Langone Health**

NYP *BeReady*

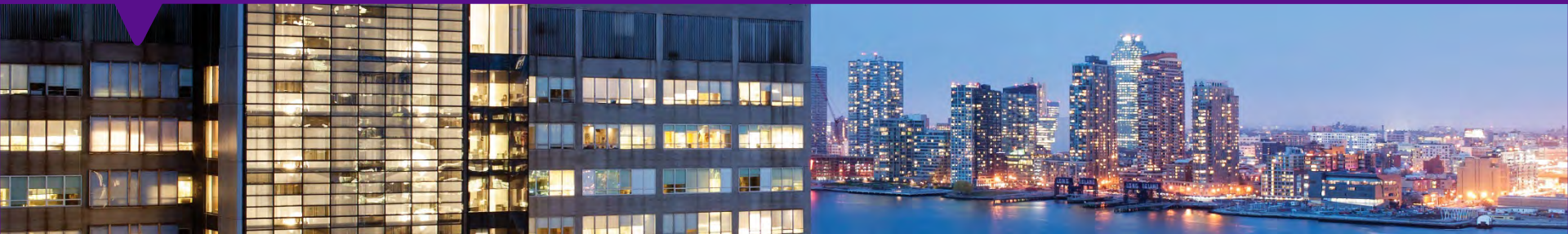


Emergency Management + Enterprise Resilience

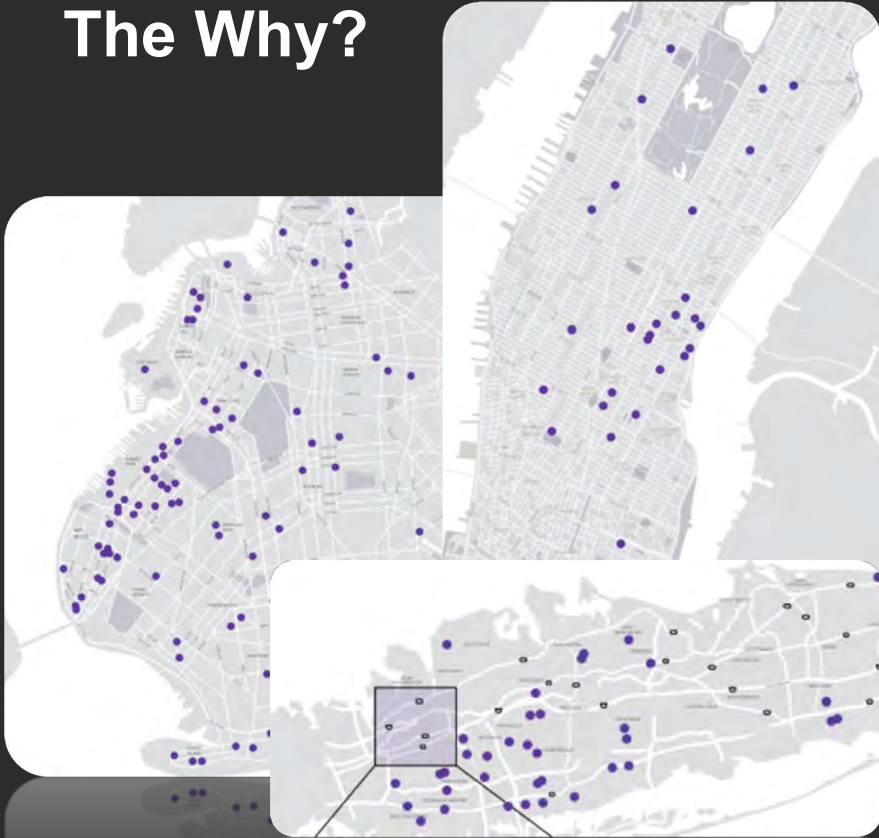
NYULH WATCH CENTER

DOHMH HPP Meeting

Thursday, January 30, 2020



The Why?



4 Hospitals



350 Ambulatory Offsites



2 Schools of Medicine



300+ Research Labs



40,000+ Staff and Faculty

Response Continuum



NYU Langone Watch Center

- Partnership between EM and Telecom
- Currently 5 Emergency Operator FTEs, covering 12-18 hours daily
- Enhanced staffing for Mass Gatherings near NYULH Facilities
- EO backgrounds include Dispatchers, EMS, and Firefighting Backgrounds

2020 Enhancements

- Add 2 FTEs for around the clock coverage



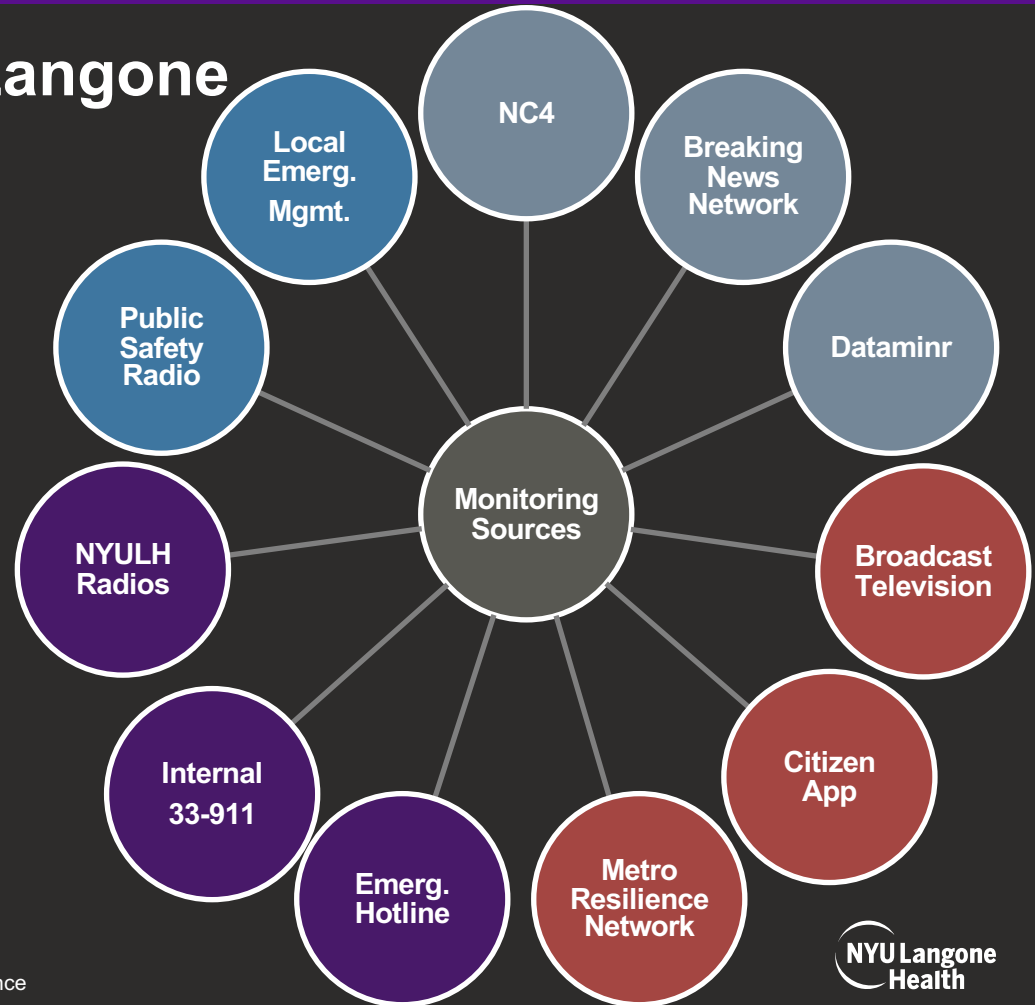
“Eyes and Ears” of NYU Langone

Internal Emergencies

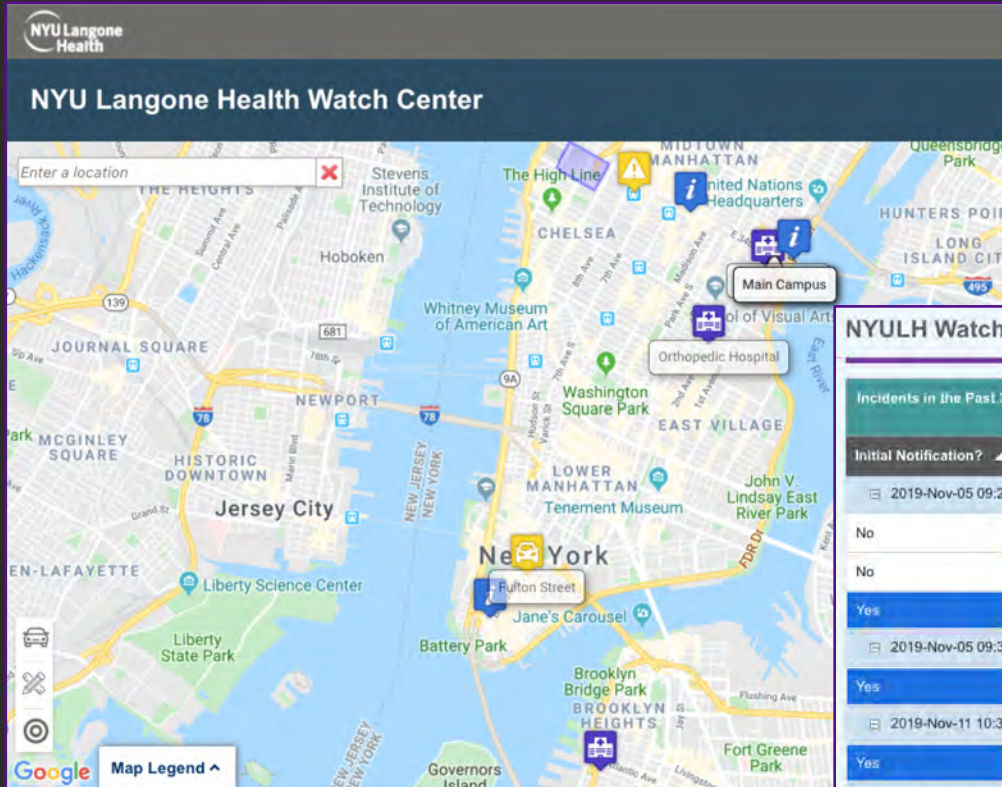
- ✓ Facilities and Infrastructure Issues
- ✓ Fire Safety Alerts
- ✓ Security Issues

External Incidents

- ✓ Mass Transit Impacts
- ✓ Potential MCIs
- ✓ Severe Weather
- ✓ Demonstrations, Events, Mass Gatherings



Notification and Activation



NYU Langone Watch Center

Emergency Management Notification

Region - Manhattan

STATUS: EMOG Call

Location

[550 1st Avenue, New York, NY 10016, USA](#) - Main Campus (Manhattan)



NYULH Watch

Incidents in the Past 3

Initial Notification? ▲

2019-Nov-05 09:29

No

No

Yes

2019-Nov-05 09:31 (1 items)

Yes

2019-Nov-11 10:34 (1 items)

Yes

2019-Nov-11 18:26 (1 items)

Yes

Incident/Call Type

Internal - Facilities Issue

Current Status

EMOG Call

Call Received

11/4/19 12:18 PM

Further Information

PNEUMATIC TUBE FAILURE

Initial Notification?	Incident/Call Type	Current Status	Call Received	Further Information
No	Internal - MCI Level A	Main Campus	EMOG Call	Main Campus (Manhat...)
No	Internal - MCI Level A	Main Campus	EMOG Call	Main Campus (Manhat...)
Yes	Internal - MCI Level A	Main Campus	EMOG Call	Main Campus (Manhat...)
2019-Nov-05 09:31 (1 items)	Mass Transit Impact	Fulton Street	Monitoring	
2019-Nov-11 10:34 (1 items)	Severe Weather		Monitoring	
2019-Nov-11 18:26 (1 items)	Internal - Facilities Issue	Main Campus	EMOG Call	Main Campus (Manhat...)

Monitoring Incident Only Ext - Potential MCI (Evacuation)

1) Emergency Telecom Log

Call Received Date and Time

2019-07-16 10:38

Campus

Main Campus

Initial Incident Type (if known)

Ext - Potential MCI (Evacuation)

Initial Details (if known)

Presence of carbon monoxide prompts evacuation on 230 block of West 49th

Disposition

Monitoring Incident Only

EMOC Contact

Andrew Dahl

W: +1 646-823-5472

Click this box if this incident is over/being recorded from a previous time

<No Value>

1a) Monitor Debrief

Cancel

Comments

230 WEST 49TH STREET



Felix 11:30
Seventeen treated for minor injuries after exposure to carbon monoxide on 230 block of West 49th Street in New York, NY: Blog via Twitter.

Felix 11:56
@FDNY EMTs... 18...
Type something

B I U

Thread Options Send Comment

View All Steps Details Edit

Questions?

Andrew Dahl
Manager,
Emergency Management +
Enterprise Resilience

Andrew.Dahl@nyulangone.org





THANK YOU

