

BREAKOUT SESSION

PRIMARY CARE

@ NYC HEALTHCARE COALITION
ANNUAL CONFERENCE

MAY 13, 2021
1:00-4:00 PM
VIA ZOOM

AGENDA

PART I - Serving the Community During COVID-19: FQHCs Got it Done!

TIME: 1:00 pm - 2:15 pm

DESCRIPTION: This interactive session will allow NYC-based FQHCs to share the challenges they experienced and the lessons they learned related to providing primary care to their patients while also supporting emergency response activities for the larger community during the COVID-19 pandemic. Topics will include staffing; telehealth; service changes/modifications; space modifications; procurement and management of PPE and other supplies; Human Resources (HR) issues; and staff support.

BREAK (15 minutes)

PART II - Opening the Lines of Electronic Communication

TIME: 2:30 pm - 4:00 pm

DESCRIPTION: High-tech, high-speed communication systems are cost-effective and efficient, but tend to decrease face-to-face contact. This session will examine methods to achieve effective communication when you cannot see the other person/persons. The importance of having clear and effective communication protocols in advance of an emergency will also be discussed. Lastly, participants will learn about training options they can utilize to introduce a culture of safety to their organizations.

REGISTRATION

Please visit www.programinfosite.com/nychccconference/registration

QUESTIONS

If you have questions, please email emteam@chcansys.org

This conference is supported by the Department of Health and Human Services Office of the Assistant Secretary for Preparedness and Response under award number U3REP190597-02. The content is solely the responsibility of the authors and does not necessarily represent the official views of the Department of Health and Human Services

