

NYC Health Care Coalition Leadership Council Meeting

Co-hosted by the Bronx Emergency Preparedness Coalition
and the NYC Department of Health and Mental Hygiene

Tuesday, April 2, 2024

[Meeting Registration](#) (Virtual link to meeting provided upon registration)

Agenda

Time	Meeting Opening Remarks and Welcome
10:00 – 10:05	<p>Darrin Pruitt, Acting Executive Director Health Care System Readiness, NYC Health Department</p> <p>Janice Halloran, Co-Chair Bronx Emergency Preparedness Coalition (BEPC) Associate Executive Director for Clinical Operations, NYC Health + Hospitals/Jacobi</p>
	Bronx Emergency Preparedness Coalition
10:05 – 10:55	<p>Introduction for BEPC Presentations</p> <ul style="list-style-type: none">• Janice Halloran, Co-Chair, Bronx Emergency Preparedness Coalition <p>American Red Cross Partnership Presentation</p> <ul style="list-style-type: none">• Mauricio Serrato, American Red Cross, Regional Director of Recovery & Individual Disaster Care• Uikki O'Bryant, American Red Cross, Senior Disaster Program Manager for NYC• Norma Maynard, American Red Cross, Regional Individual Disaster Care (Health, Mental Health, Spiritual Care and Disability Integration) <p>Coming Full Circle on Active Assailant/Active Shooter Hazard Planning</p> <ul style="list-style-type: none">• Carrie Shumway, Assoc. Director Emergency Management, NYC Health + Hospitals/Jacobi + NCB
10:55 – 11:00	***Break***
	NYC Department of Health and Mental Hygiene
11:00 – 11:05	<p>NYC Health Department Updates</p> <ul style="list-style-type: none">• Darrin Pruitt, Acting Executive Director Health Care System Readiness, NYC Health Department
11:05 – 11:25	<p>NYCHCC Strategic Planning and Charter Development Project: Acute Care and Borough Coalition Updates</p> <ul style="list-style-type: none">• William Lang, Healthcare Readiness Consultant, NYC Health Department

11:25 – 11:45	Commitment to Improving HPP for Sub-Recipients <ul style="list-style-type: none"> • Darrin Pruitt, Acting Executive Director Health Care System Readiness, NYC Health Department
11:45 – 11:50	Community Health Care Association of New York State (CHCANYS) report out on the Community Health Functional Exercise <ul style="list-style-type: none"> • Radhames Tejada, Assistant Director, Emergency Management, CHCANYS
Closing Remarks and Adjourn	
11:50 am - 12:00 pm	Darrin Pruitt , Acting Executive Director Health Care System Readiness, NYC Health Department



Emergency Management is a Team Sport



**American
Red Cross**

Information Session

Greater New York Region



American
Red Cross

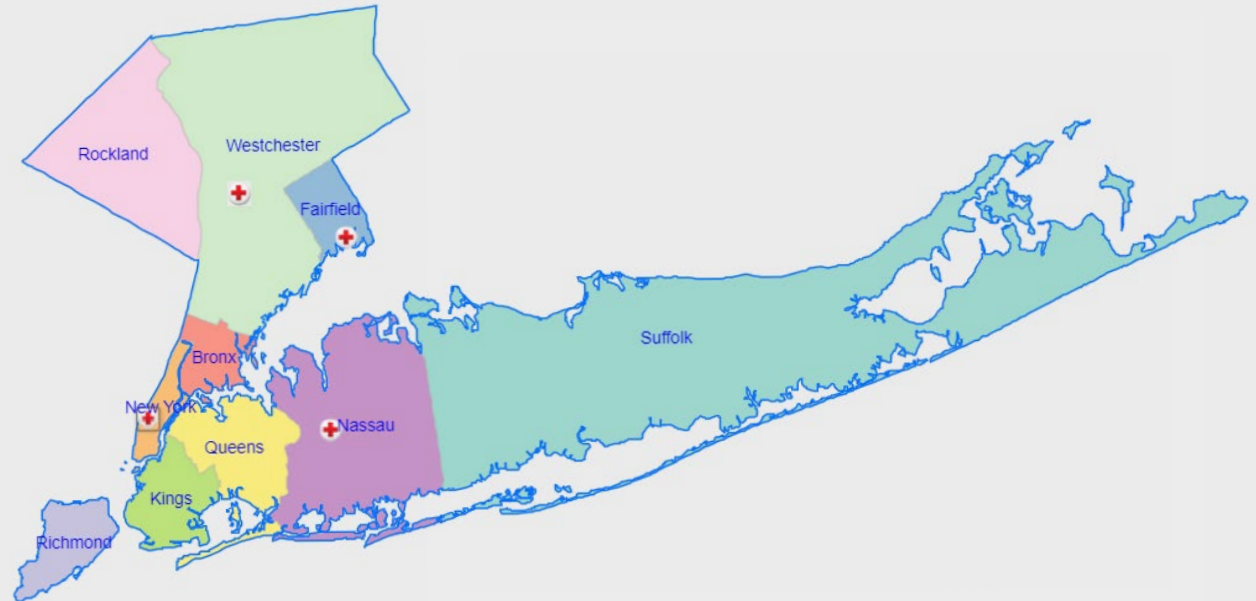
Greater New York Region

Office Locations

New York City:
Manhattan

Long Island:
Mineola

Metro New York North:
Hawthorne
Greenwich, Connecticut





Mission

The American Red Cross prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors.



**American
Red Cross**

Fundamental Principles

- Humanity
- Impartiality
- Neutrality
- Independence
- Voluntary Service
- Unity
- Universality





American Red Cross

Areas of Service

Down the Street. Across the Country. Around the World.®



Disaster Services



Biomedical



Preparedness and Health & Safety Services



International



Service to the Armed Forces

Our Region: Greater New York



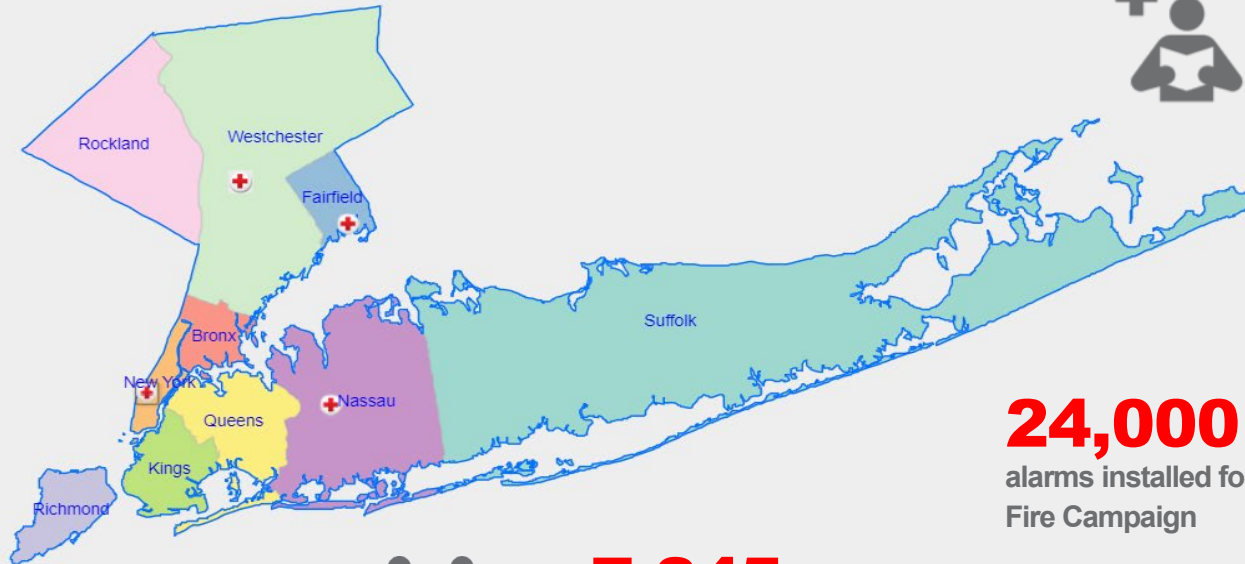
18,391
lifesaving blood and
platelet donations
have been collected



47,897
people educated in
First Aid / CPR / AED



2,212
emergencies and
disasters were
responded by the
Red Cross



24,000 free smoke
alarms installed for the Home
Fire Campaign



7,845 people
affected by those
disasters have been
helped.



**We help
after disasters
big and small.**

Caring During Life's Darkest Moments

Whether a single home has burned or an entire town has been decimated, disaster survivors can turn to the Red Cross. We provide:

- Basic needs like food and shelter.
- Cleanup supplies and comfort items.
- Financial assistance and health and mental health care.

We meet with individuals and connect them to additional resources to help them put their lives back together.



Vulnerable People Need Us Most

Disasters don't impact everyone equally. The most vulnerable are disproportionately harmed.

When facing an unexpected \$400 expense, more than 30% of U.S. adults either couldn't pay for it or would borrow money or sell something to do so.¹ Disasters can truly threaten the survival of the financially insecure.

For those who need us most – people with low incomes, disabilities and other access and functional needs; children and the elderly; and other marginalized groups – our support is critical. That's why we strive to make Red Cross facilities, programs and services accessible to the whole community.

¹Board of Governors of the Federal Reserve System, 2022



The Climate is Changing

More people need help after disasters than ever before.¹



In 2021, more than 40% of Americans lived in counties hit by climate disasters²



In the last 10 years, more than 1,000 disasters have displaced 8.5 million people³



¹Centre for Research on the Epidemiology of Disasters, 2020

²The Washington Post. "More than 40 percent of Americans live in counties hit by climate disasters in 2021"


³Internal Displacement Monitoring Centre. "Global Internal Displacement Database"



How can we work
together to better serve
our communities?

2023 Disaster Cycle Services 5 Year Plan

PRESENCE IS A MISSION... and a PROMISE

 MORE SERVICES TO THOSE WITH GREATEST NEED

PARTNERING WITH LOCAL COMMUNITIES & KNOWING OUR NEIGHBORS



IMPROVE ACCESS TO SERVICES and RESOURCES TO ALL

LISTEN, ENGAGE, ACTIVATE & TAKE ACTION



READINESS & CAPACITY BUILDING

EMPOWERED & DIVERSE WORKFORCE



HEALTH, HUNGER, & HOUSING



WELCOME, WE'RE GLAD YOU'RE HERE!



 DAYS from HELLO to MISSION MOMENT

SIMPLIFY

TRAINING — IS — STANDARD, RELEVANT, & ON-THE-JOB



APP-BASED TOOLS, CHECKLISTS



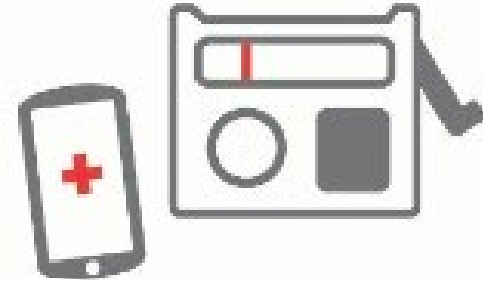
ImageThink

Spreading awareness of our services to those in need.

- **Goal** is to distribute information about our immediate services following a disaster so that members of the community do not continue to fall through the cracks
- We offer services to **support patients and family** members of individuals who are hospitalized due to injuries from a house fire or other disasters through our Individual Disaster Care Services team.
- The Integrated Condolence Care Team (ICCT) is designed to work with families and survivors.
 - Disaster Mental Health Services,
 - Disaster Health Services
 - Disaster Spiritual Care practitioners.



Be **Red Cross** Ready

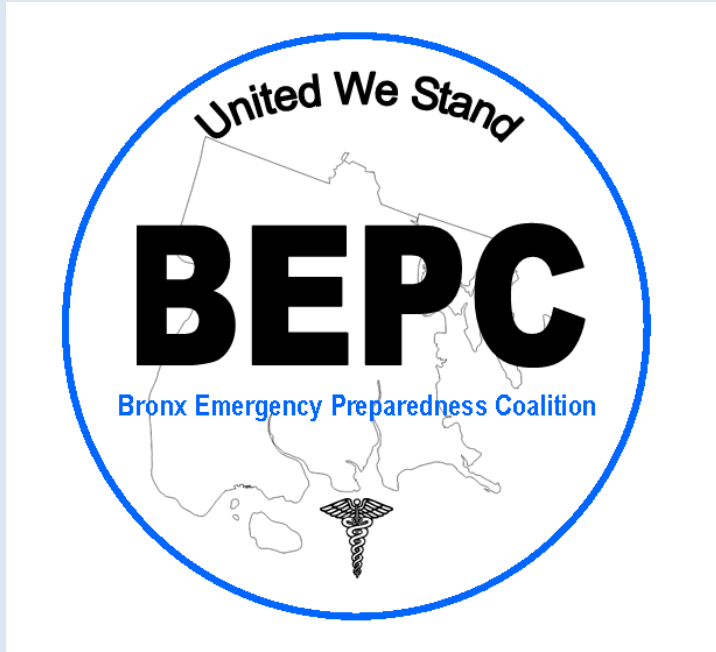


- Becoming **“Red Cross Ready”** for an emergency means following our simple steps in advance to ensure you can weather a crisis safely and comfortably. Being prepared may not prevent a disaster, but it will give you confidence to meet the challenge
- **How?** The Red Cross presents to community members on what should be in a go bag to be ready for a disaster such as emergency contact information, create a communication plan in case of a disaster with your family, and financial preparedness.

Fire Alarm Campaign

- **The Red Cross** travels throughout the New York Region providing smoke alarms with 10-year sealed batteries to promote fire safety and preparedness.
- **Mode of Delivery:** We go into families homes and install the fire alarms ourselves to ensure proper installation.
- **Information:** We provide fire safety information to ensure that they are prepared and have the knowledge to safely deal with a house/apartment fire.

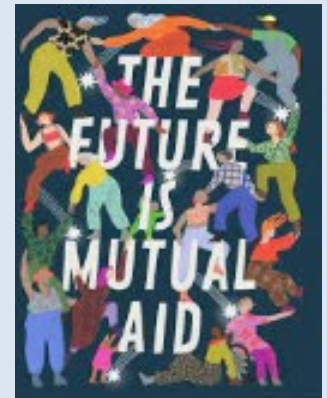




Coming Full Circle on Active Assailant/Active Shooter Hazard Planning



Emergency Management is a Team Sport



2022:Preparedness & Response

The Bronx Emergency Preparedness Coalition

welcomes

MHSDA Security Management Services

for a facilitated Discussion & Hands-on Training



Active Shooter Preparedness and Healthcare Response
Strategies for Violent Workplace Incidents

BEPC Member Organizations:

Send 2-3 participants to join us on May 11, 2022 9a-1pm

@ Jacobi Medical Center, 1400 Pelham Parkway S,
Building 4, 2nd Floor Conference Center
Bronx, NY 10461

BREAKFAST WILL BE SERVED

Sign up through QR Code



2023: Mitigation

Active Assailant/Shooter Mitigation Strategies Seminar for the Bronx Emergency Preparedness Coalition (BEPC)

Hosted at NYC Health + Hospitals / Jacobi

Building 1, Room 2N24, 1400 Pelham Parkway South, Bronx, NY 10461

April 18th, 2023, 8a-1pm



2024: Recovery

The Annual Bill Lane Social Work Disaster Response Conference:

*Navigating the Aftermath: Mental Health Professionals' Role in the Recovery
from School Mass Gun Violence*

Christine Montgomery, DSW, LCSW
Clifford Beers Child Guidance Clinic

Lisa Wobbe-Veit, MSW

University of Southern California, Suzanne Dworak-Peck School of Social Work

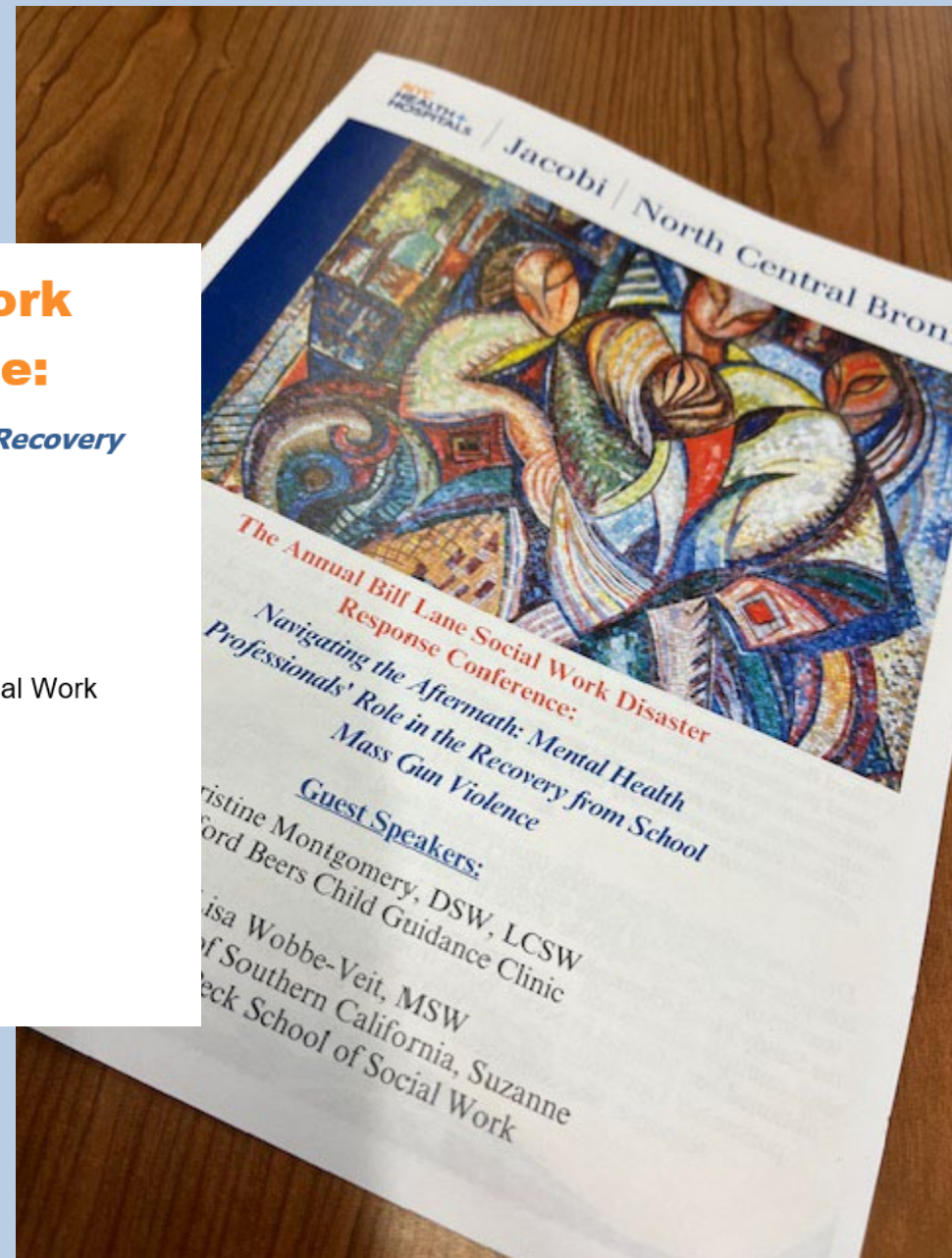
March 21, 2024

8:00 am - 12:30 pm

NYC Health + Hospitals/Jacobi

1400 Pelham Parkway South, Bronx, NY 10461

Building 4, second floor Conference Center





Long-Term Recovery and Support

Trauma Is Not Linear

Ripples of Trauma

- Degrees of separation
- Trauma can be reactivated by time markers, seasonal reminders, and trauma reminders
- Trauma responsive language

Personal & Professional Impact

- Sleep and appetite disturbance
- Increased anxiety
- Tearfulness
- Exhaustion
- Physical ailments - stomach issues, headaches, heart palpitations
- Cognitive issues - "brain fog"
- Disconnection from family members
- Boundary issues with students & families



This Photo by Unknown author is licensed under CC BY-NC-ND.

Self-Care for Disaster Responders



- Preparing mentally for deployment
 - Logistics of deployment to consider before accepting assignment
 - Experienced own disaster-related losses
- Satisfaction from our own involvement with disasters: a unique privilege
- Self-care plays a significant role – an ethical responsibility
- Occupational Hazards
 - Compassion fatigue
 - Vicarious/ Secondary trauma
 - Burnout

Psychological First Aid

Why is PFA Important?

Where there is Physical Damage, there is community disruption and emotional injury

PFA can help

- Establish physical and emotional safety
- Create a compassionate environment for everyone
- Assess what someone may need at the moment
- Provide immediate support to those in distress
- Help others cope in the face of stressful events

The image features a series of thin, black, overlapping lines that form various geometric shapes, including triangles and polygons, scattered across the upper and left portions of the page. These lines are not connected to the text below.

**COMMITMENT TO
IMPROVING HPP
BP1 TO BP5 (2024-28)**

RECENT CHANGES

Performance periods

3 due dates

Templates for deliverables

Guides for quality & evaluation

Scoring tool prior to deliverable
submission

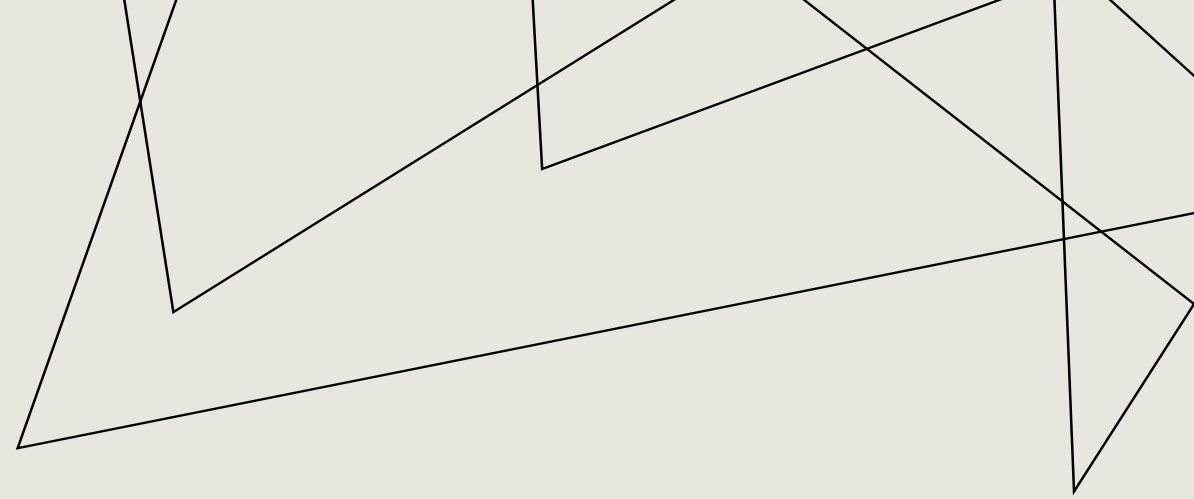
THOUGHTS ON FURTHER IMPROVEMENTS

- Restoring payment for meetings
- Increased focus on design a deliverable
- Restoring equipment purchase
- Revisiting mystery patient encounters/drills
- Portion of all contract funds devoted to centralized project to benefit the whole coalition
- One stop shop for communicating about contract issues and deliverable document drop (coalition website)

WHAT OTHER IMPROVEMENTS COULD WE MAKE?

Zoom audience poll

- Kind of facility or organization you are
- Reimbursement for meetings
- Design a deliverable (DAD) in your contract...
- Equipment purchase and mystery patient drills
- Contributing to a coalition-wide project





CONTINUED
INPUT &
THANK YOU

Darrin Pruitt

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dpruitt@health.nyc.gov

NYC Health Care Coalition Leadership Council Meeting

Commitment to Improving HPP for Sub-Recipients

Attendee Polling Results

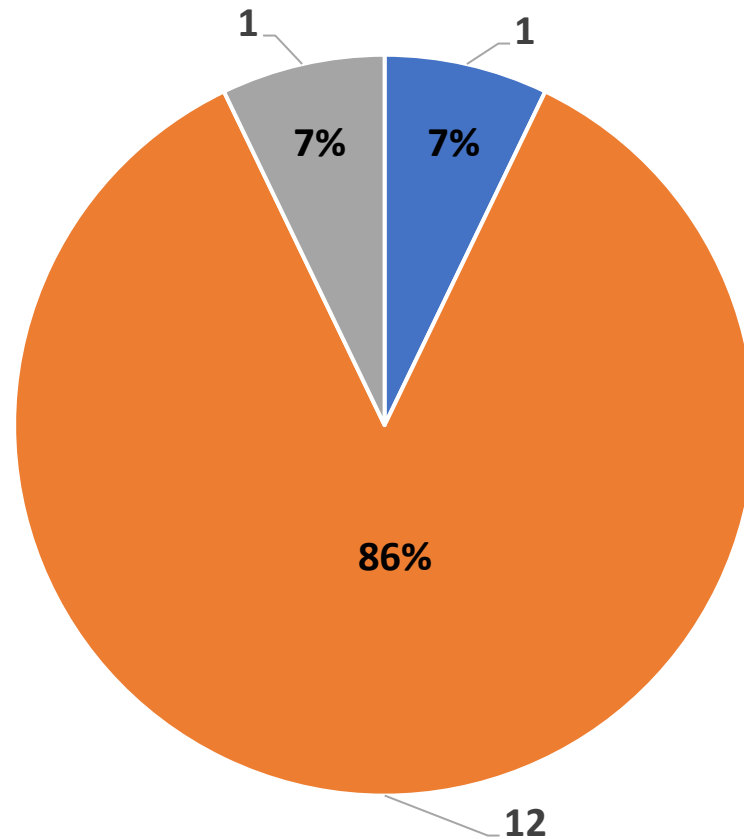
April 2, 2024

Caveats about the polling results

- Due to technical difficulties, polling of LCM attendees was conducted in two rounds on the Zoom webinar.
- Due to Zoom polling limitations, the full data for the first round of polling were not saved within the system.
- Total responses and the breakdown of responses for Questions 2 – 5 were captured from the first round of polling and have been included in the results. However, data on facility/organization for first round polling were not captured; therefore, we are unable to provide detail on responses to these questions by facility/organization type.
- The NYC Health Department will consider much more than these responses in determining the content and structure of HPP contracts, including input from all sectors represented among the sub-recipients of the HPP grant.

Question 1*

Select the kind of facility or organization you are



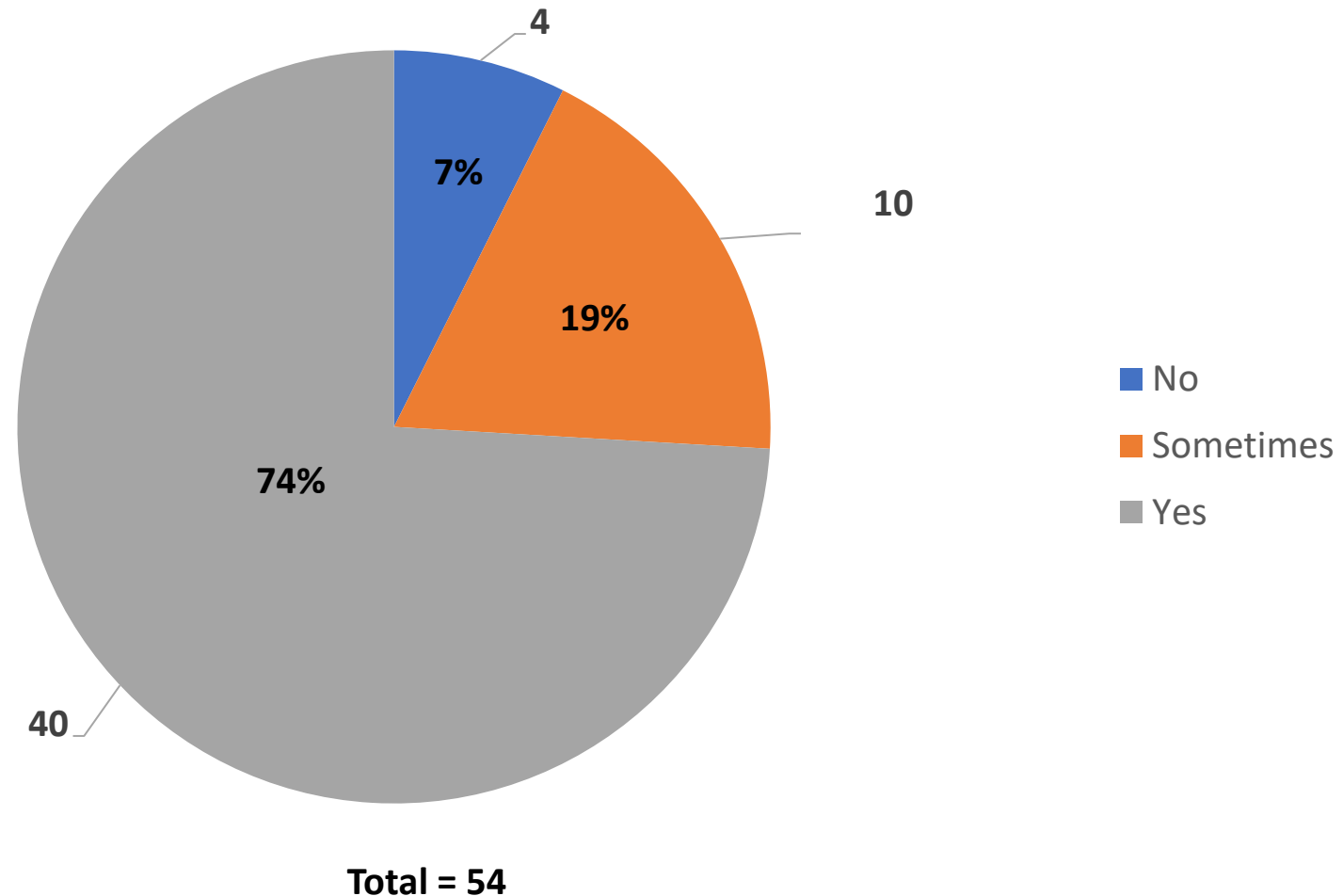
Total = 14

***Note: Response data for this question were only captured in the second round of polling. Therefore, the pie chart is not an accurate breakdown of LCM attendee facility/organization type.**

- Community health
- Hospital/healthcare network
- Long term care (nursing, home care, hospital, association)

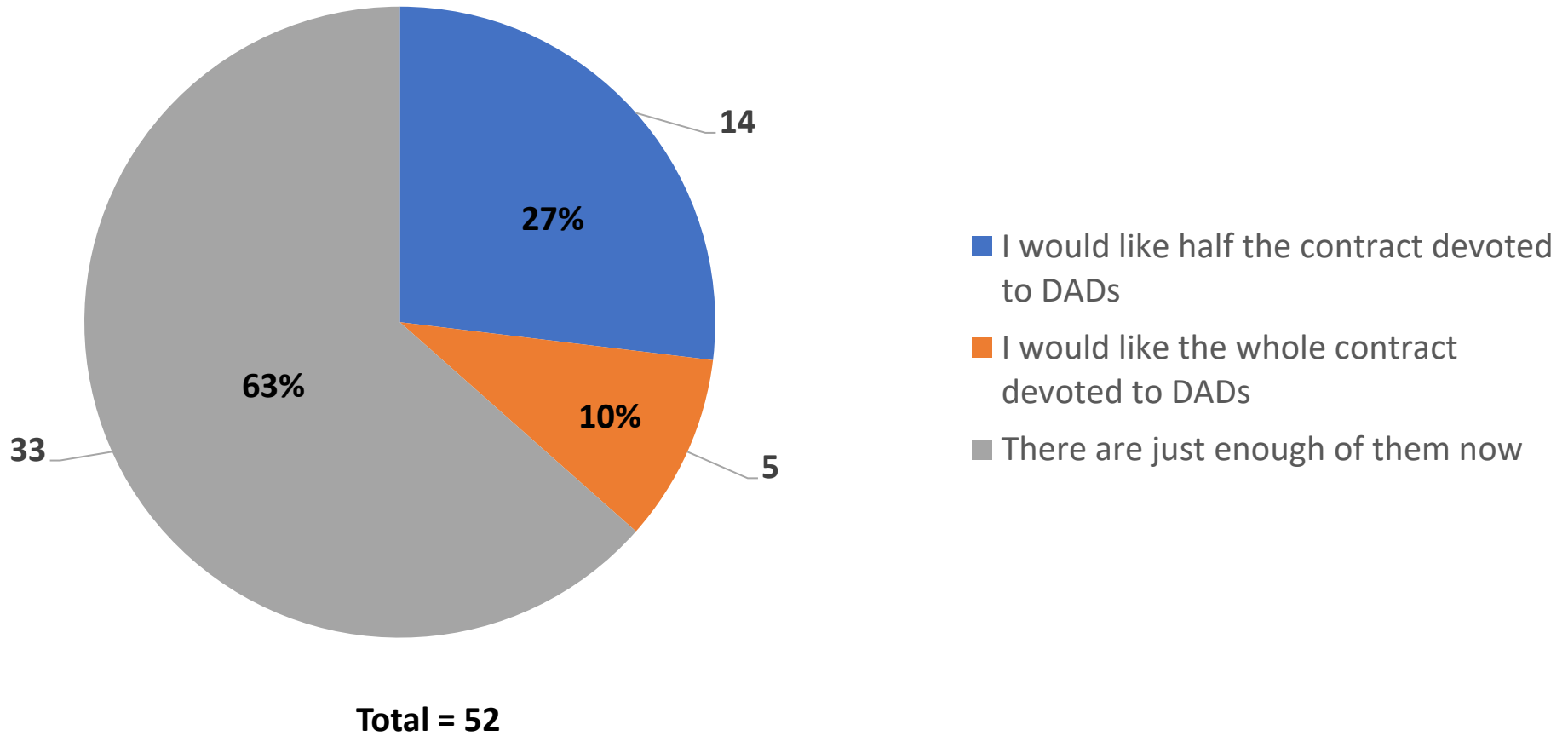
Question 2

Getting reimbursed for meetings (i.e., EPS, LCM, Annual Conference) is important for my organization



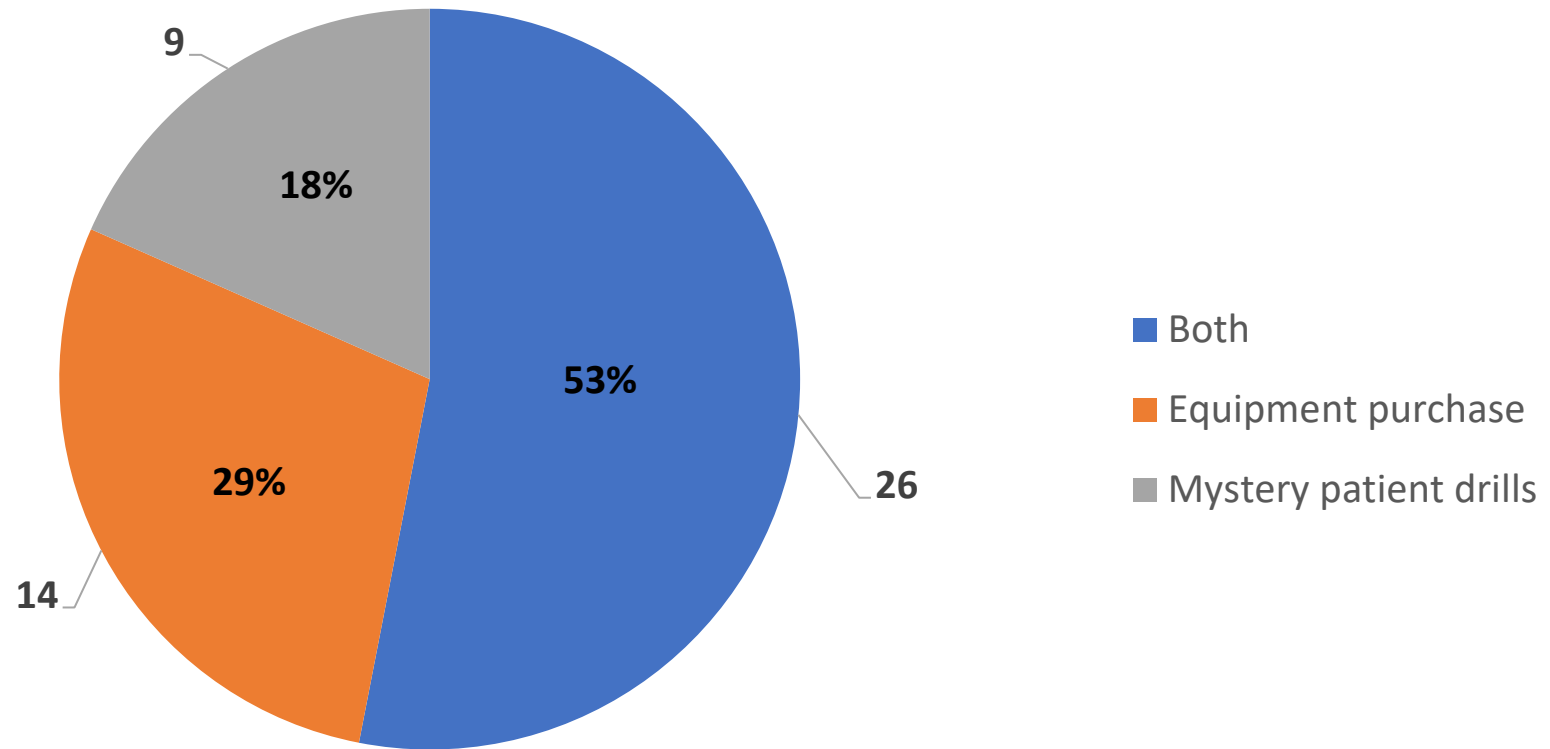
Question 3

Regarding design a deliverable (DAD) deliverables in your contract



Question 4

I would like to participate in the following deliverables



Total = 49

Question 5

If – with coalition member guidance – we could identify a project that would benefit the entire coalition, would you be willing to contribute part of your funding to support it?

