





Staten Island Borough Coalition Presentation for NYC DOHMH HCC LCM by SI COAD-MES

SI COAD-MES Coalition Response During the COVID-19 Pandemic: Collaboration Among Healthcare & Community Partners

Thursday, December 9, 2021 2:00 PM - 4:00 PM Via Zoom

Land Acknowledgement

Staten Island is on the island known as
Aquehonga Manacknong, the homeland of the
Lenape people. SI COAD pays respect to the original
stewards of this land, Lenape and other
indiginous peoples.

Today's Agenda

SI COAD/MES Coalition Response During the COVID-19 Pandemic: Collaboration Among Healthcare & Community Partners

SI COAD HCC LCM - Overview & Introductions

Frank Blancero, Program Director, Staten Island Community Organizations Active in Disaster (SI COAD)-Medical Ecosystem (MES)

Growing as a Borough Coalition Through Maintenance, Evaluation, and Expansion Frank Blancero, Program Director, Staten Island Not For Profit Association/Staten Island Community Organizations Active in Disaster

Monoclonal Antibody Program at Richmond University Medical Center
Johnathon LeBaron, DO, FACEP, Chairman of Emergency Medicine, Richmond University
Medical Center

Developmental Disabilities: Providers' Response to the COVID-19 Pandemic cRis marchioNNe, MA, Executive Director, Person Centered Care Services

Today's Agenda

SI COAD/MES Coalition Response During the COVID-19 Pandemic: Collaboration Among Healthcare & Community Partners

Vaccine Access, Hesitancy, and Equity in the Community

Claudette Hill, RN, Assistant Patient Care Unit Manager, Staten Island University Hospital-Northwell

Project Hope and Mental Health During COVID-19

Rev. Karen Jackson, Director of Community Initiatives, Project Hospitality, Administrator, SI Long Term Recovery Organization (SI LTRO)

SI COVID-19 Vaccine Task Force: Approaches to Vaccine Access and Education

Adrienne Abbate, MPA, Executive Director, Staten Island Partnership for Community Wellness

Modeling Community Partnerships

Michelle Molina, Executive Director, El Centro Del Inmigrante

Questions and Answers

Growing as a Borough Coalition Through Maintenance, Evaluation, and Expansion

Frank Blancero, Program Director,
Staten Island Community Organizations
Active in Disaster (SI COAD)

Growing as a Borough Coalition Through Maintenance, Evaluation, and Expansion

- Applying practices of maintenance, evaluation, and expansion in all that we do...
 - Partnerships
 - Documents (standing and living)
 - Initiatives
 - Programs
 - Special Projects
 - Best Practices

Growing as a Borough Coalition Through Maintenance, Evaluation, and Expansion

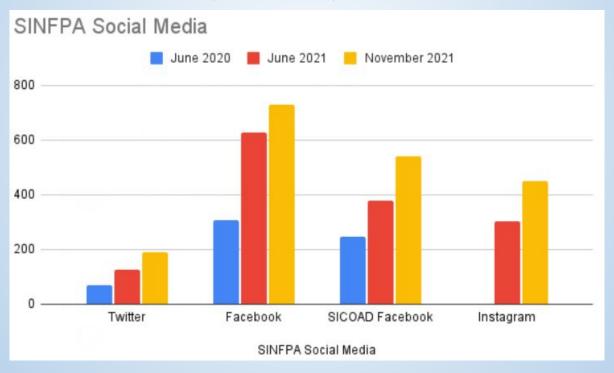
- SI COAD-MES Communications
- General Meetings and Peer Exchange
- Hurricanes Ida and Henri
- Continued PPE Distribution
- A Look Ahead: Groundwork for Existing and Future Programs
 - Community Ambassador Program Buildout
 - Microgrant Program
 - Call Down Drills

SI COAD-MES Communications

- Updated info on latest guidance, resources, key trainings and events, funding opportunities, collaborative efforts
- Email Communications
 - Shift from lengthy weekly email to selectively targeted emails
 - COAD partners utilizing listservs to communicate with other coalition members
- Social media presence
 - Shift to communicate with COAD partners and SI Community using social media
 - Streamlined sharing from trusted partners and tagging our trusted partners (NYC DOHMH, NYCEM)
 - Continued use of #SIStayStrongStaySafe

SI COAD-MES Communications

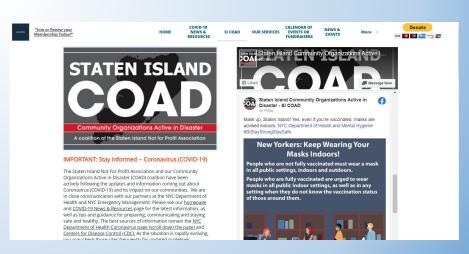
Social media presence (continued)



SI COAD-MES Communications

- Updates to Staten Island Not For Profit Association (SINFPA) website and SI COAD webpage
 - Immediate updates
 - Standing resources
 - Direct feed from social media pages
 - One stop shop



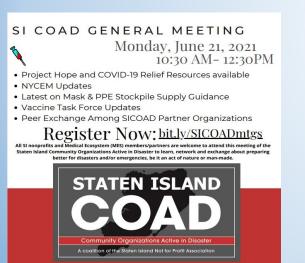


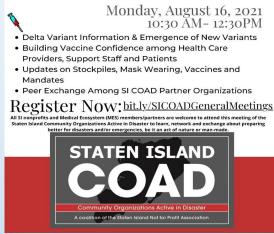
Hurricane Ida

- Immediate COAD Response tens of thousands reached through SI COAD communications (email blasts, social media posts, creation of Hurricane Ida page on SINFPA's website, etc.)
- Continued COAD Response
 - Needs Assessment Survey
 - Participation in coalitions and groups responding to Hurricane Ida (NYC VOAD, Unmet Needs Working Group, etc.)
 - Continued amplification of relevant and new messaging to support victims of Hurricane Ida in partnership with SI LTRO, Project Hospitality, Yellow Boots, Guyon Rescue, and offices of elected officials
 - Requests for volunteers and donations

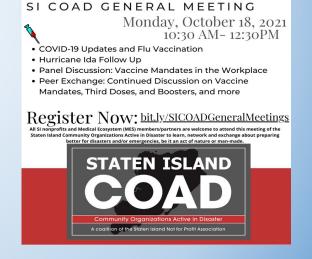
SI COAD General Meetings

- Snapshot of the work we do with our coalition partners
- Address current events as necessary as an emergency network
- Scheduled trainings, guest speakers, COVID-19 updates, etc.
- Opportunity for Peer Exchange and communication, coordination, cooperation, and collaboration





SI COAD GENERAL MEETING



SI COAD Peer Exchange

- Third doses and boosters
- Apprehensions about the COVID-19 vaccines
 - Vaccine Effectiveness
 - Ethical concerns about fetal cell lines used in vaccines
 - Fertility
 - Pregnancy and breastfeeding
- Fraudulent vaccine cards



email Frank@sinfpa.org for more info or accessibility requests Requests must be made 72 hours before event

Continued PPE Distribution

- SI COAD has continued to make PPE available to its partners
- Surgical masks, hand sanitizer, etc.
- Community partner SuperHealth Pharmacy
- Coordination with the Office of the Staten Island Borough President

A Look Ahead: Groundwork for Existing and Future Programs

- Community Ambassador Program Buildout
 - "Design a Deliverable"
- Microgrant Program
 - Collaboration with SI COAD partners
 - Empowerment through funding
- Call Down Drills
 - Maintaining, evaluating, expanding contact lists

Monoclonal Antibody Program at Richmond University Medical Center

Johnathon LeBaron, DO, FACEP Chairman of Emergency Medicine

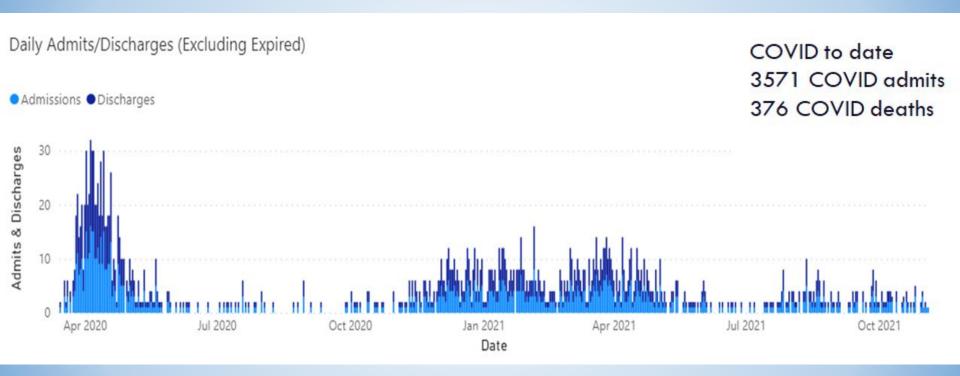
Our Site

- Richmond County
- 50,000 visits a year, 470+ licensed beds
- Level 1 Adult Trauma Center
- Level 2 Pediatric Trauma Center
- Primary Stroke Receiving Center with 24/7 Thrombectomy capability
- STEMI Receiving Center
- SAFE/SANE program
- Staten Island's only Inpatient Psych
 Unit and Psych ED





COVID-19 Burden



Vaccine Availability and Hesitancy

NYC residents with at least 1 dose 40% 50% 60% 70% 80%

Age Group	Race/Ethnicity	Citywide	Bronx	Brooklyn	Manhattan	Queens	Staten Island
Boroughwide	Boroughwide	73%	68%	66%	82%	80%	69%
All ages	Asian/NHPI	84%	70%	86%	86%	84%	81%
All ages	Black	51%	50%	50%	56%	49%	52%
All ages	Hispanic/Latino	66%	57%	63%	75%	74%	58%
All ages	White	56%	55%	48%	66%	54%	55%
13 to 17	Asian/NHPI	99%	78%	99%	99%	99%	89%
13 to 17	Black	52%	52%	5196	55%	50%	59%
13 to 17	Hispanic/Latino	78%	68%	71%	93%	92%	64%
13 to 17	White	46%	59%	30%	84%	48%	4196
18 to 44	Asian/NHPI	97%	83%	99%	93%	98%	93%
18 to 44	Black	5496	53%	54%	58%	50%	56%
18 to 44	Hispanic/Latino	80%	67%	78%	87%	94%	71%
18 to 44	White	63%	61%	60%	69%	61%	58%
45 to 64	Asian/NHPI	96%	82%	98%	96%	96%	93%
45 to 64	Black	65%	67%	65%	68%	61%	69%
45 to 64	Hispanic/Latino	82%	77%	78%	90%	88%	77%
45 to 64	White	66%	69%	61%	73%	61%	66%
65 and Older	Asian/NHPI	89%	75%	98%	84%	88%	92%
65 and Older	Black	63%	63%	6296	66%	62%	6996
65 and Older	Hispanic/Latino	70%	68%	65%	74%	73%	74%
65 and Older	White	65%	58%	57%	76%	63%	71%

Only residents 12 and older are eligible for vaccination

Coverage estimates are capped at 99%. For certain demographic categories, the number of people vaccinated may exceed its population estimate due to the inclusion of Multi-race individuals and since population counts have not been updated to reflect the 2020 Census.

NHPI = Native Hawaiian or other Pacific Islander

Data on people with unknown race/ethnicity or who identify as other categories, including Native American/Alaska Native or multiracial, are not provided here. The Hispanic/Latino category includes people of any racided area.

About the data for this chart: Get the data.

Implementation

November 19, 2020

- Introduction and Planning
 - Process planning
 - IT- Ordering, tracking
 - Space- Isolation, prolonged stay
 - Education- Nurses, Providers, and Community Physicians

Launch November 25, 2020

December 2020

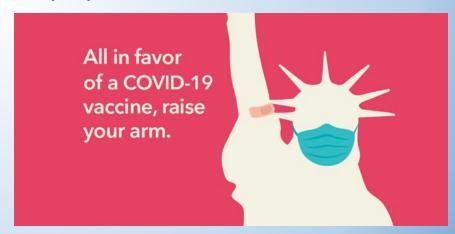
Added Regeneron

March 2021

Addition of Esetivimab to Bamlanivimab

May 2021

Criteria expands to allow BMI > 25



Challenges

- Space
- Public Awareness
- Capacity
- Variants
- Drug Allotment

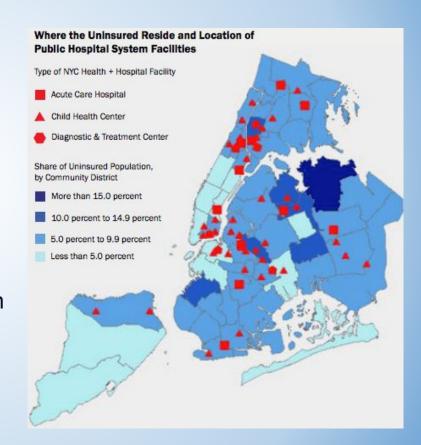


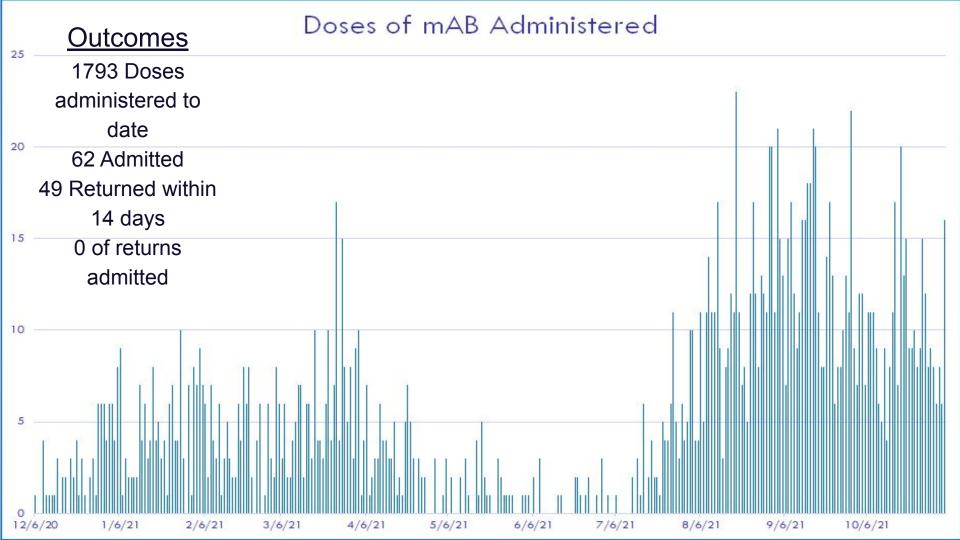
Pharmacy Coordination

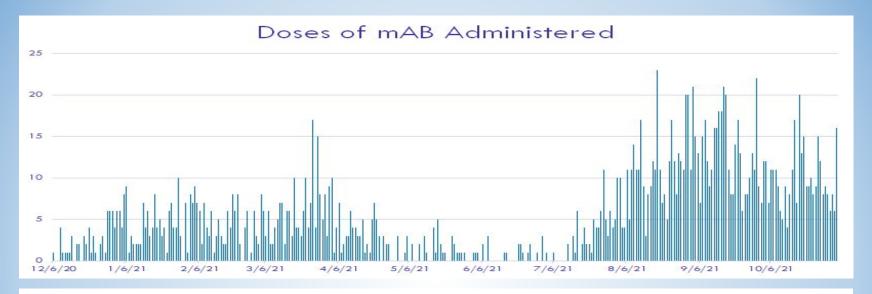
- Perform weekly reconciliation of COVID monoclonal antibody inventory and utilization.
- Submit order form on https://mabrequest.health.ny.gov/nysmab/ for requested quantities of monoclonal antibodies, as well as patient courses used and excess quantity able to stock.
- Past barriers included:
 - Sudden change in monoclonal antibody ordering process by federal government resulting
 in severe delays in shipment and therefore utilization of entire inventory due to sudden
 patient surges requiring borrowing of monoclonal stock from other institutions.
 - Reduction in institutional allocations by the government resulted in supply shortage and required prioritization of patients
 - Changes in cocktail efficacy

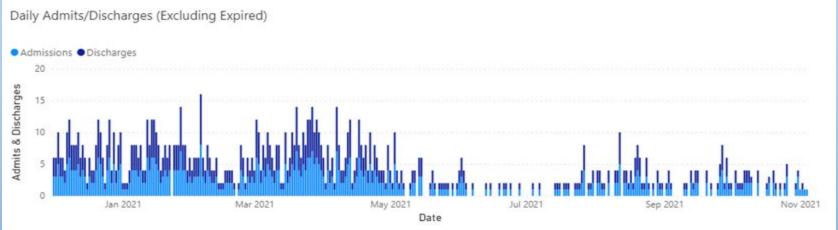
NYC H+H Involvement

- H+H process to identify positive patients
- ED- NO appointments
 - Cap on daily referrals
 - Early presentation
- Referred in 86 patients over the course of 11 weeks
 - No H+H Acute Care Hospital in Staten Island
- Instrumental in securing additional resources









cRis marchioNNe,

Master of Arts in Disability Studies,

Executive Director, Person Centered Care Services

- From the beginning of the pandemic
 - As an immediate response, we acquired/distributed PPE and provided ongoing Covid Safety and Education- how to use PPE and the Core 4
 - Providers ensured people with supported and essential workers were put first and protected.
- Information Sharing/Valuable Resources/Built Partnerships
 - Staten Island-our valued partners
 - SIDDC
 - SIOA
 - Dr. Ginny Mantello, SIBP Office Health & Wellness
 - SIPPS
 - SINFPA/SI-COAD
 - RUMC/SIUH-Northwell
 - NYC DOHMH & NYCEM

- COVID-19 Vaccine Education and Rollout Process
 - Hosted Health Equity Roundtables
 - Covid 19 Safety and Vaccine Hesitancy Webinars
 NYCDOHMH-testimonials
 - Vaccine Hesitancy Among IDD workforce and people with IDD
 - Distributed toolkit that outlined all available resources to answer any questions regarding the COVID-19 vaccine.

- COVID-19 ongoing vaccine clinics collaborating with Vaccine Providers
 - COVID vaccine clinics with multiple vaccine partners since January 2021
 - Educated/assisted people supported about COVID-19 vaccine
- Meet weekly with local Legislators to provide feedback and share information
- Monthly meetings with DD groups-SIOA and SIDDC
- Covid-19 Booster Vaccine clinics are in progress

Claudette Hill, RN,
Assistant Patient Care Unit Manager,
Staten Island University Hospital-Northwell

COVID-19 Overview by Staten Island University Hospital-Northwell

March 2020 - COVID-19 quickly takes hold

- Daily census grows to 400+ Covid-19 Positive patients
 - Command Center operational
- Fluid situation managing patients appropriately
- Pop-up Intensive Care Units
- No visitation
- Cancel all electives
- Supply Chain Management
 - Staff protection

Vaccination Efforts and Sites

- 777 Seaview Avenue
 - June/July 2020
 - Select Covid-19+ patients sent there- Discharge in site
 - SIUH's first Vaccination Center
 - 200-300 patients per day
- Vaccine Centers Northwell and NYC Partnership
 - Empire
 - Babies-R-Us
 - Greenbelt

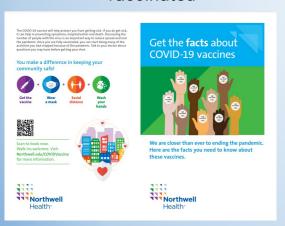
- Vaccine Pop-Ups
 - Community and Faith Based focus
 - Moderate success early
 - Less reach as vaccines became more readily available

Pop-Up Sites:

- NYC Parks
- Bloomingdale Park
- Gateway
- Rab's Bowling
- NYCHA Houses

- Mt. Sinai
- St. Phillips
- El Centro
- Fellowship Baptist
- Muslim Cultural Center

- Vaccine Hesitancy and Equity
 - Zoom meetings with all Community and Faith based partners
 - Trusted messengers
 - Educational Material in multiple languages
- Staff Vaccination Program
 - 100% of Northwell employees (with few exceptions) are vaccinated







Project Hope and Mental Health During COVID-19

Rev. Karen Jackson,
Director of Community Initiatives, Project Hospitality,
Administrator, SI Long Term Recovery Organization
(LTRO)

Need to talk?









NY Project Hope Coping with COVID

Feeling uncertain, overwhelmed. anxious during COVID?



Here to talk | Here to listen | Here to support

We provide . . .

- Information
- Education
- · Emotional support
- · Links to resources

We can provide virtual presentations on:

- · Recognizing common reactions to COVID
- · Building coping skills for the recovery process
- · Managing COVID-related stress
- · Identifying and meeting children's needs

Contact Us! (718)608-7900 HOPE@ProjectHospitality.org

We are here for YOU.

Free, anonymous & confidential

A program of the NYS Office of Mental Health Funded by FEMA

- DO YOU FEEL OVERWHELMED? ALONE?
- LIKE YOU HAVE NO ONE TO HELP YOU?
- DO YOU FEEL LIKE YOU ARE DRINKING TOO MUCH?
- DOING DRUGS TOO MUCH?
- DO YOU FEEL LIKE YOU'RE OUT OF CONTROL?
- LIKE YOUR MIND IS GOING TOO FAST?
- SO SAD THAT YOU CAN'T FACE THE DAY?

66WE'RE HERE TO HELP 99

PROJECT HOSPITALITY HAS FREE THERAPISTS. **COUNSELORS. PEERS. AND DOCTORS AVAILABLE TO HELP** YOU AT NO COST FOR THOSE WHO QUALIFY.

YOU DON'T HAVE TO DO THIS ON YOUR OWN:

CALL 718-273-8409 X227





NYC CARE NYC CARE is available citywide at NYC Health + Hospitals locations!

NYC Care is a health care access program that guarantees services at little or no-cost to New Yorkers who do not qualify for or cannot afford health insurance. Unlock your right to affordable health care with dignity and respect, regardless of your immigration status or ability to pay.

Call 646-NYC-CARE to become a member of NYC Care today!

Project Hospitality's NYC Care Enrollers are Here to Help.

Call Health Coach Nelly Soto at 347-538-0935 for help:

Enrolling in NYC Care
Finding a Primary Care Physician
Accessing Mental Health and Substance Use Services
Finding the Preventive and Specialty Health Care You Need

To learn more and to enroll, call

1-646-NYC-CARE 1-646-692-2273

nyccare.nyc

Privacy and confidentiality are guaranteed. NYC Care enrollment does not pose a risk under the 'public charge' rule.











Staten Island

Care Hub

Closing behavioral health gaps using a coordinated referral system.



The Staten Island Care Hub is a resource hub that will provide warm handoffs to behavioral health services, from provider to provider. The Care Hub will provide personcentered, professional referral services based upon level of need. Care Hub staff will schedule appointments based on type of service, client need, time frame the appointment is needed, and program availability.

Hours of Operation:

Monday-Saturday, 8:00 am - 4:00 pm

1 (929) 463-0006





Project Hospitality Help Center Services Are All Available By Phone!

call now and leave a message with your name and phone number and we will return your call. Reach us at 718-420-6466 or 718-448-3470 for help with snap, call 347-410-3657



Apply for WIC and Cash Assistance Apply for Health Insurance or NYC Care



Domestic Violence Services

Mental Health Services





Immigration Help

221 HEBERTON AVENUE, STATEN ISLAND, NY 10302 514 BAY ST. STATEN ISLAND. NY 10304

FREE COVID-19 VACCINE AND PCR TESTING EVERY WEEK

ID and Insurance Not Required

Choose Pfizer or Moderna (2 doses), Booster Shots Available to Those Eligible, Vaccines for Children Age 5+

December 2021 & January 2022
Weather Permitting

It's Free! Get \$100 for 1st dose, including children!

Tues, Dec 7	9am-1pm	Help Center, 514 Bay St.
Thurs, Dec 16	3pm-7pm	Help Center, 221 Heberton Ave.
Tues, Dec 21	4pm-7pm	El Centro, 260 Port Richmond Ave.
Tues, Dec 28	4pm-7pm	El Centro, 260 Port Richmond Ave.
Tues, Jan 4	9am-1pm	Help Center, 514 Bay St.
Tues, Jan 11	4pm-7pm	El Centro, 260 Port Richmond Ave.
Thurs, Jan 20	3pm-7pm	Help Center, 221 Heberton Ave.
Tues, Jan 25	4pm-7pm	El Centro, 260 Port Richmond Ave.

Walk-In or Schedule an Apt. For more info call: 929-202-1492









Adrienne Abbate, MPA,
Executive Director
Staten Island Partnership for Community Wellness

- Launched in May; coordinated effort convened by:
 - Staten Island Borough President's Office
 - Staten Island COAD-MES Coalition
 - Staten Island Not for Profit Association (SINFPA)
 - Staten Island Partnership for Community Wellness (SIPCW)
- Borough-wide communication, coordination, cooperation, and collaboration to increase vaccination rates
 - Highlight organizational efforts
 - Break down silos
 - Collectively strategize and unite borough-wide efforts across sectors
 - Members include MES partners, CBO partners, elected officials, community leaders, among others
- Two working groups
 - Pop-ups and Creative Partnerships
 - Vaccine Trust and Messaging

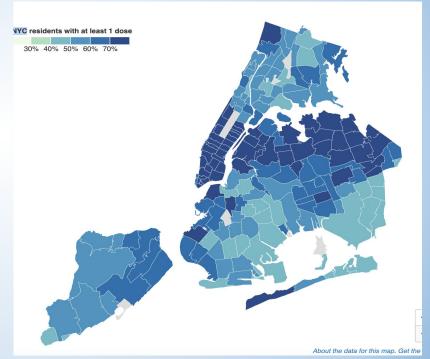
- Increase coordination and information sharing between SI partners working on COVID response
- Increase borough level vaccination rates to *70% of eligible population by September 31, 2021
 - Increasing Access (connecting people to open slots)
 - Increasing Trust/Confidence
- SI partners will work towards maintaining COVID positivity rates <= 2% by September 2021 and <=1% by December
 - Promoting Core 4 + Testing, and Taking Care
 - Increasing vaccination rates

GOAL: Increase borough level vaccination rates to *70% of eligible population by September 31, 2021

- a) Increasing Access
- b) Increasing Trust/Confidence

CURRENT RATE:

The vaccination rate for eligible Staten Island residents who have received at least one vaccine is at 70% as of 11/15/22. 77% of adults are **fully** vaccinated.



- Major areas of focus
 - Vaccine Access
 - Vaccine Hesitancy
- Vaccine Task Force Meetings
 - Delta and New Variants
 - Boosters and Third Dose
 - Vaccine Mandates
 - Employer Mandates
 - City Workers
 - Newly eligible groups (5-11 year olds)

Modeling Community Partnerships

Michelle Molina, Executive Director, El Centro del Inmigrante

Modeling Community Partnerships

- El Centro's role as a trusted community resource and partner
- Early work in the community
 - PPE/mask giveaways
 - Coordination with Project Hospitality to navigate and help restaurant workers, businesses & community members to get vaccines at mass vaccination sites based on recommendations and phases

Modeling Community Partnerships

- Partnership between Community Partners
 - SuperHealth Pharmacy, El Centro, Project Hospitality and the Office of the Staten Island Borough President to establish pop up at El Centro
 - Role of El Centro team outreach, break down language barriers, registration, etc.
 - Role of T2 team flyers, education, outreach, appointments, etc.
 - Evolution of pop ups Initially biweekly and then transitioned to weekly
 - Still plenty of momentum will continue through at least January







Questions?

Keep in Touch and Follow Our Work!

- www.sinfpa.org/si-coad
- https://www.facebook.com/StatenIslandCOAD/
- https://www.facebook.com/StatenIslandNFP





- https://twitter.com/SI_NFPA
- https://www.instagram.com/sinfpa/
- https://www.linkedin.com/company/staten-island-nfp-association-inc/
- https://bit.ly/SINFPAYouTube

#SIStayStrongStaySafe #SICOAD **#SINFPA**





SI COAD-MES Contact Information

- Sharmila Rao Thakkar, MPH, MPA Executive Director, Staten Island Not For Profit Association / Staten Island COAD; sharmila@sinfpa.org
- Frank Blancero Program Director, Staten Island Not For Profit Association / Staten Island COAD;
 frank@sinfpa.org
- Trientina Campbell MES Co-chair and Director of Environmental Safety/EPC, Richmond University Medical Center; tcampbell@rumcsi.org
- Ginny Mantello, MD MES Co-chair and Health & Wellness Director, Office of the Staten Island Borough President's Office; GMantello@statenislandusa.com
- Rev. Karen Jackson Administrator, SI Long Term Recovery Organization (LTRO) and Director of Recovery & Community Initiatives at Project Hospitality; <u>kjackson@projecthospitality.org</u>
- Shirley Dunn, MPA SI COAD Co-chair and Director of Quality Assurance & Corporate Compliance Officer, Eden II; sdunn@eden2.org
- Joseph Tornello, LCSW SI COAD Co-chair and President/CEO, Meals on Wheels of Staten Island;
 JTornello@mealsonwheelsofsi.org



