

**NYC Health Care Coalition (NYCHCC) Emergency  
Preparedness Symposium (EPS) co-hosted with The  
Emergency Preparedness Coalition of Manhattan (EPCOM)**

**NYC DOHMH Office of Emergency Preparedness and Response  
Bureau of Healthcare and Community Readiness**

**Tuesday, February 16, 2021**





Welcome!



# Agenda

PM	
2:00 – 2:05	<b>Arrivals / Welcome</b> <b>Taina Lopez</b> , Sr. Manager Planning and Strategy, Healthcare System Readiness, OEPR, Bureau of Healthcare and Community Readiness, NYC DOHMH
2:05 – 3:00	<b>EPCOM: The Emergency Preparedness Coalition of Manhattan: Leveraging real-time bed availability data for disasters – GNYHA Pilot</b> Speakers include GNYHA, HSS, and NYU Langone
3:00 – 3:30	<b>U.S. Department of Health and Human Services (HHS)</b> <b>SPEED: Special Projects for Equitable and Efficient Distribution of COVID-19 Outpatient Therapeutics</b> <b>LCDR Tiffany Pfundt</b> , PharmD, PMP/ Lead, SPEED Program, COVID-19 Monoclonal Antibody Therapeutics Team
3:30 – 3:45	<b>DOHMH Update on Resources for Monoclonal Antibody Therapy</b> <b>Dr. Pooja Jani</b> , MD, MPH, Health Systems Planning and Strategies Lead, HSSB/OEPR, Bureau of Healthcare and Community Readiness, NYC DOHMH
3:45 – 4:00	<b>Q&amp;A/Announcements</b>
4:00	<b>Adjournment</b>





# EPCOM: The Emergency Preparedness Coalition of Manhattan: Leveraging real-time bed availability data for disasters – GNYHA Pilot

Speakers include GNYHA, HSS, and NYU Langone





# GNYHA Sit Stat Bed Occupancy Data Automation Pilot & Launch of Sit Stat 3.0

February 16, 2021

**GREATER NEW YORK HOSPITAL ASSOCIATION**

*Over 100 years of helping hospitals deliver the  
finest patient care in the most cost-effective way.*

# Agenda Items



- Overview of Sit Stat 2.0
- Bed Occupancy Data Automation Pilot Project
- *NYU and HSS Experiences*
- Launch of Sit Stat 3.0

# Overview of Sit Stat 2.0

*GNYHA's Situational Awareness Platform*

# GNYHA's Sit Stat 2.0 Platform



- Situational awareness platform
  - 115 hospitals across NYS
  - 15+ response agencies
- Three primary uses
  - Resource Detail View
    - Important static information
  - Tailored Views
    - Consolidates key information
  - Real-Time Events
    - Current and anticipated impacts



**Department  
of Health**



**Catholic  
Health Services**  
*of Long Island*  
At the heart of health



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Memorial Sloan Kettering  
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**WMC  
Health**

**Westchester  
Medical Center**

Westchester Medical Center Health Network



# Innovations During COVID Response



- ❑ **Daily Hospital Survey**
  - ❑ Wave I: focused on facility operations and impacts
  - ❑ Wave II: HSI and other surge indicators
- ❑ **Dashboard of Key HERDS Data**
  - ❑ Subset of HERDS data focused on COVID patients counts and bed availability
- ❑ **Supporting Discharge Operations**
  - ❑ Alternate Care Site tracking
  - ❑ COVID-only nursing facility contact info
- ❑ **Other Information Displayed**
  - ❑ Transfer center contacts
  - ❑ Fatality management contacts

NYC COVID Surge (HERDS 12/08)													
Hosp-Operated Alternate Sites	Operational Status	Accessibility	Transfer Request Process	CoVID	ACS: Staffed Capacity	ACS: Census - Total	ACS: Census - COVID+	ACS: Availability - Total	ACS: Today's Anticipated Discharges	Comment	Last Update		
Northwell - SIUH East	Fully Operational	Open to All	via transfer to SIUH North	CoVID+ Only	34	34	--	0	5	All patients being transferred in by other fa...	10 Dec 2020 09:26		
Summary	N/A	N/A	N/A	N/A	34	34	0	0	5				
Acute Care Hospitals													
	Hospital Surge Indicator (HSI) - 11am	Hospital Surge Indicator (HSI) - 4pm	Use of Surge Beds	Staff Redeployment	Patient Transfers - Last 24hrs	Patient Transfers - Next 24hrs	HERDS - Confirmed CoVID-19	HERDS - Confirmed CoVID-19 - ICU	HERDS - Confirmed CoVID-19 - Intubated	HERDS - Available: Staffed	HERDS - Available: ICU	Date/Time of HERDS Submission	Comment
BronxCare Hospital - Concourse (23)	Normal	--	Not Surging	No	No	Normal Transfers	29	7	4	57	51	12/8/2020 10:52:00 AM	
EHS - St. John's Episcopal Hospital (40)	Normal	--	Not Surging	No	No	No	7	2	1	172	27	12/8/2020 11:00:00 AM	
Hospital for Special Surgery	--	--	--	--	--	--	1	1	0	41	3	12/8/2020 10:26:00 AM	
Maimonides Medical Center (53)	Normal	--	Not Surging	No	No	No	60	8	5	126	34	12/8/2020 12:34:00 PM	
MediSys - Flushing Hospital M.C. (33)	Normal	--	Not Surging	No	No	No	22	5	2	41	7	12/8/2020 10:56:00 AM	
MediSys - Jamaica Hospital M.C. (34)	Elevated Surge	--	Not Surging	No	No	Normal Transfers	33	6	5	52	3	12/8/2020 10:54:00 AM	
Mem Hosp for Cancer & Allied Dis. (08)	Elevated Surge	Elevated Surge	Not Surging	No	No	No	12	3	3	79	10	12/8/2020 11:08:00 AM	
Montefiore - Einstein Camp (Weiler) (22)	Normal	--	Not Surging	--	Normal Transfers	Normal Transfers	42	10	6	44	3	12/8/2020 10:28:00 AM	System Reset
Montefiore - Moses Campus (29)	Normal	--	Not Surging	--	Normal Transfers	Normal Transfers	57	10	6	128	10	12/8/2020 12:19:00 PM	System Reset
Montefiore - Wakefield Campus (28)	Normal	--	Not Surging	--	No	No	31	8	3	81	9	12/8/2020 10:56:00 AM	System Reset
Mount Sinai Beth Israel (03)	Normal	--	Not Surging	No	Normal Transfers	Normal Transfers	24	5	2	33	3	12/8/2020 10:50:00 AM	
Mount Sinai Brooklyn (93)	Normal	--	Not Surging	No	Normal Transfers	Normal Transfers	30	5	1	47	5	12/8/2020 10:31:00 AM	
Mount Sinai Hospital (13)	Normal	--	Not Surging	Small # Redeployed	Normal Transfers	Normal Transfers	75	27	16	53	16	12/8/2020 12:43:00 PM	
Mount Sinai Morningside (20)	Normal	--	Not Surging	No	Normal Transfers	Normal Transfers	21	4	1	7	2	12/8/2020 10:50:00 AM	

CoVID-19 Surge Operations													
Coordination Center		Operational Status		Hours of Operation							Call Center Phone #		
New York Coordination Center		Fully Operational		7am-4pm							212-542-1700		
Alternate Care Sites													
	Borough	Operational Status	CoVID	Staffed Capacity	Census - Total	Census - ICU	Availability - Total	Availability - ICU	Confirmed CoVID Positive	Today's Anticipated Discharges	Comment	Last Update	
Javits New York Medical Station	Manhattan	Closed	CoVID+ Only	0	0	0	0	0	0	0		12 May 2020 10:48	
USNS Comfort	Manhattan	Closed	Any CoVID Status	0	0	0	0	0	0	0		12 May 2020 10:48	
Summary	N/A	N/A	N/A	0	0	0	0	0	0	0			
Hospital-Operated Sites													
	Borough	Operational Status	CoVID	Staffed Capacity	Census - Total	Census - ICU	Availability - Total	Availability - ICU	Confirmed CoVID Positive	Today's Anticipated Discharges	Comment	Last Update	
Maimonides - Boro Park	Brooklyn	Opening Pending	Non-CoVID	0	0	0	0	0	0	0		12 May 2020 10:48	
Maimonides - Crown Heights	Brooklyn	Partially Operational	CoVID+ Only	50	3	0	47	0	1	2		12 May 2020 08:54	
Mount Sinai - Samaritan's Purse	Manhattan	Closed	CoVID+ Only	0	0	0	0	0	0	0		12 May 2020 10:48	
NYC H+H - Billie Jean King Tennis Center	Queens	Partially Operational	CoVID+ Only	100	10	1	90	19	9	3	121 med/surg + 20 ICU	07 May 2020 06:35	
NYP - Ryan Larkin Field Hospital	Manhattan	Partially Operational	CoVID+ Only	73	17	0	56	0	17	0		12 May 2020 10:48	
Summary	N/A	N/A	N/A	223	30	1	193	19	27	5			
Alternate Care Sites													
	Operational Status	CoVID	Staffed Capacity	Census - Total	Availability - Total	Availability - ICU	Confirmed CoVID Positive	Today's Anticipated Discharges	Comment	Last Update			
NYC H+H - Roosevelt Island Medical Ctr	Fully Operational	Any CoVID Status	200	99	0	251	0	71	5		11 May 2020 10:36		
Summary	N/A	N/A	200	99	0	251	0	71	5				



# Innovations During COVID Response

## Wave II



- **Daily Hospital Survey**
  - Hospital Surge Indicator (HSI)
  - Surge behavior questions
    - Use of surge beds, staff redeployment, and patient transfers due to capacity concerns
- **Supporting Regional Transfer Operations**
  - Key contact information to facilitate transfers

EMResource   Samia McEachin (smceachin)   GNYHA SitStat 2.0   Log Out   TLP: AMBER													
NYC COVID Surge (HERDS 12/08)													
Hosp-Operated Alternate Sites	Operational Status	Accessibility	Transfer Request Process	CoVID	ACS: Staffed Capacity	ACS: Census - Total	ACS: Census - COVID+	ACS: Availability - Total	ACS: Today's Anticipated Discharges	Comment	Last Update		
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<b>Summary</b>	N/A	N/A	N/A	N/A	34	34	0	0	5				
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Hospital for Special Surgery	--	--	--	--	--	--	1	1	0	41	3	12/8/2020 10:26:00 AM	
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# Bed Occupancy Data Automation Pilot Project



# Pilot Project



- In response to the data collection burden experienced by hospitals during the COVID-19 response and the long-standing desire to move toward data automation
- Launched in September 2020
- Goal: To develop a proof of concept for real-time, standardized bed occupancy data for the NYC region
  - Facilitated via the automation of data flow between hospital bed management systems and the Sit Stat platform
- Supported by the NYC DOHMH via HPP funding
  - End-to-end integrations for three NYC hospitals and health systems



# Standardization & Automation of Bed Data



## □ Standardization

- Using standardized bed definitions developed via GNYHA's 2017 workgroup
  - Minor adjustment made to ventilator category
- Inpatient census and availability data

## □ Automation

- Interface established between hospital bed management system and Sit Sit to allow for automated data flow
- Bed definition mappings are used to make the correct connection points
- Data is *pushed* from the hospital bed management system into Sit Stat at a defined interval
- Data is displayed in Sit Stat organized by the standardized bed definitions



# Pilot Sites and Project Workgroup



- Workgroup consists of pilot sites, GNYHA, and Juvare
  - Clinical and IT sub-workgroups
- Focus areas
  - Refinement of standardized bed definitions
  - Data governance and access
  - Inform expansion and forward planning





# Sit Stat 2.0 Bed Occupancy Data Automation Pilot

Tuesday, February 16, 2021

Rosemary McDonnell, M.P.S.

Asst. Director, Safety & Emergency Planning

Hospital for Special Surgery

[mcdonnellr@hss.edu](mailto:mcdonnellr@hss.edu)



# Application Submission & Leadership Buy-In

## Application Submission Approval:

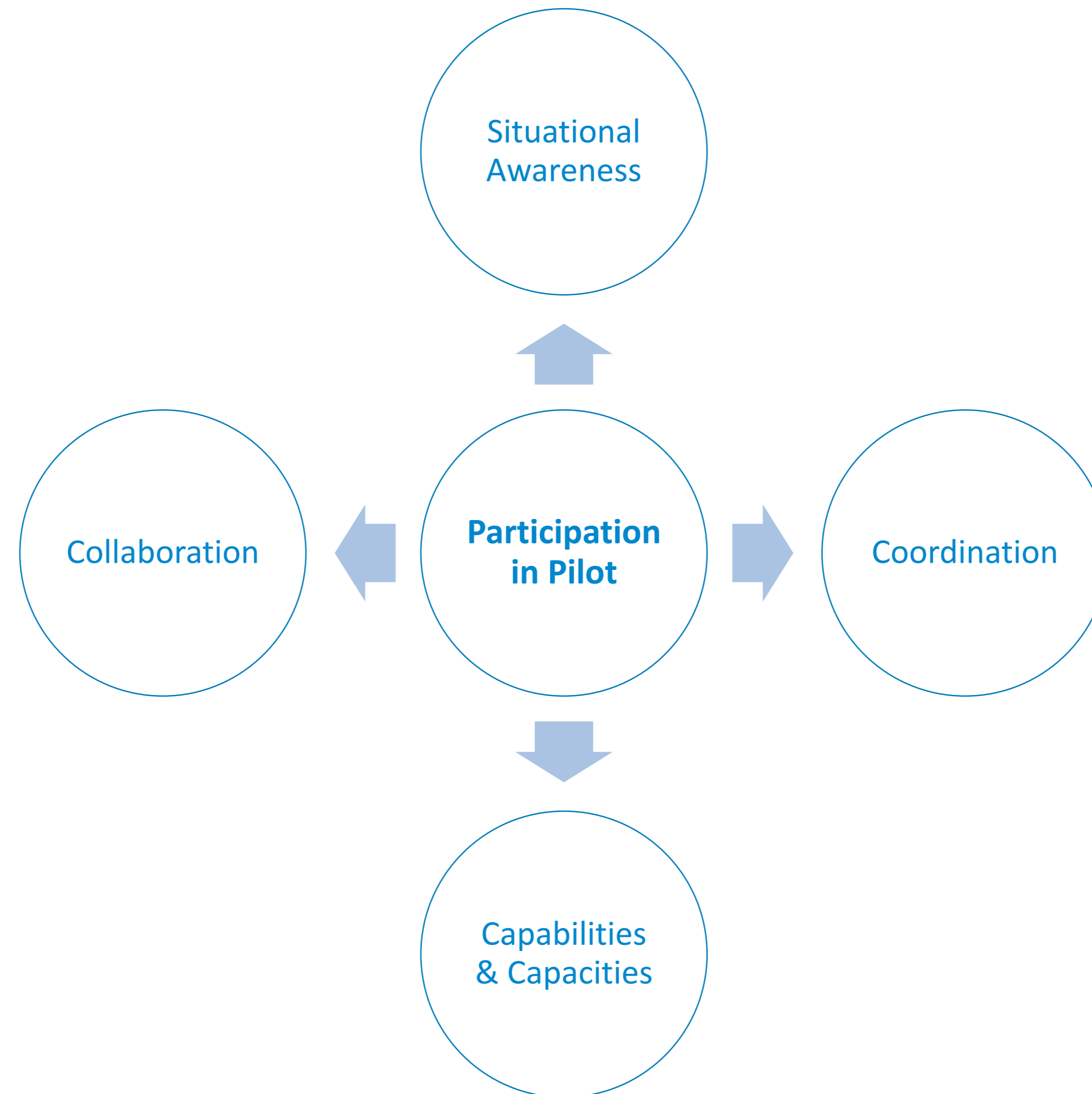
- Coordinated meeting with all individuals that would serve on project workgroup
- Most beneficial part of meeting was giving examples of emergency scenarios where this project would prove helpful to us

## Points to Emphasize for Leadership Buy-In:

- This *may* become mandatory for hospitals to participate in going forward
- Potential for eventual reduction of the number of platforms we are required to report occupancy numbers on
  - Automation of reporting
  - Future potential integration with the NYSDOH HERDS surveys



# Independent Hospital Value



# Evolution of Workgroup

## Project Kick-Off Workgroup

Emergency Mgmt

Bed Mgmt (Patient Access Services)

Nursing

Information Technology

Legal

Regulatory/Quality

Risk

Operational Excellence



## Small Project Workgroup

Emergency Mgmt

Nursing

Information Technology



# IT, Nursing, & EM Involvement

## Emergency Mgmt

- Project management
- Operationalization

## Nursing

- Crosswalk of bed definitions
- Data validation

## Information Technology

- System configurations
- Data exports
- Data approvals
- Security questions
- Bed mapping in Epic to Juvare
- Data testing
- Data validation

# Questions?

Thank you & stay safe.

Rosemary McDonnell, M.P.S.

Asst. Director, Safety & Emergency Planning

Hospital for Special Surgery

[mcdonnellr@hss.edu](mailto:mcdonnellr@hss.edu)





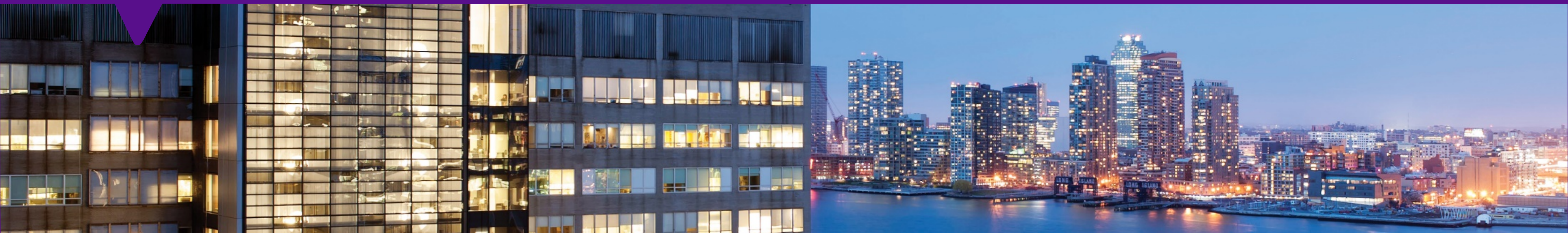
Emergency Management +  
Enterprise Resilience

# Sit Stat Bed Occupancy Automation

## *Implementation Pilot*

Via WebEx

Tuesday, February 15, 2021





# Value-add for NYU Langone Health

*Our institution isn't immune to disasters, internal and external*

*Emergencies move fast, requiring information immediately*

*Leading-edge Industry Standard*





# Fostering Leadership Support

## Feasibility


*Patient Placement Team, IT/EPIC Team*

## Executive Sponsors

*Chief of Staff, System Chief Medical Officer*

## Clinical Champion

*Chair of Emergency Management Committee*



New York Region SitStat 2.0  
*EPIC Integration Pilot*

*Sharing bed availability data during disasters is a challenge*

NYU LH has the opportunity to integrate EPIC with GNYHA's coordination platform, SitStat 2.0, providing regional partners with real-time bed data during local incidents

**What is SitStat 2.0?**

- Technology solution championed by GNYHA
- Provides situational awareness during emergencies and disasters
- Facilitates sharing of information between health systems

**Use Cases**

*Advantages of EPIC Integration*

- || Streamlines bed-polling activities
- || Reduces manual data entry by P3/CIC
- || Provides ED bed availability during Mass Casualty Incidents
- || Expedites patient placement during evacuations

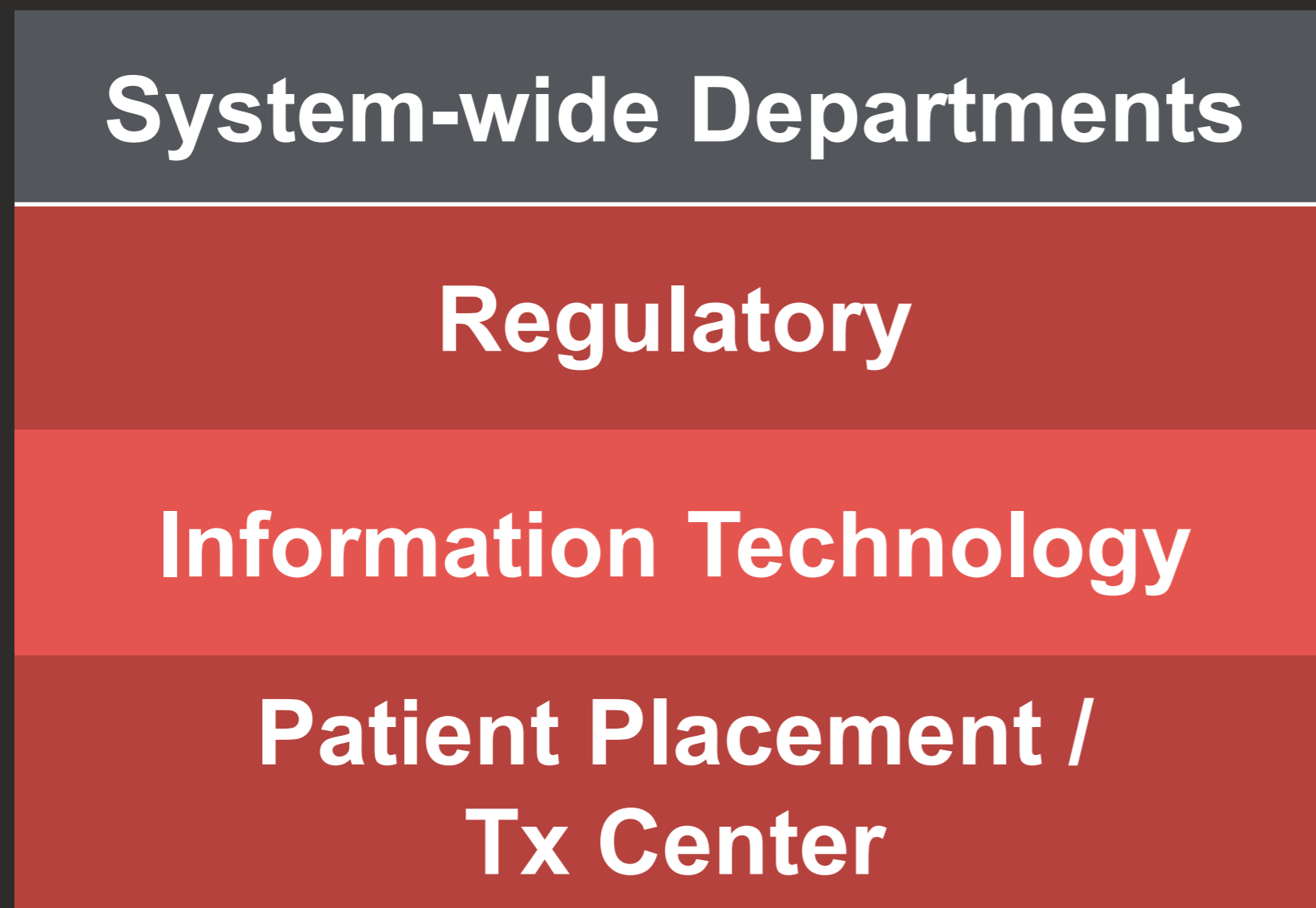
**Hudson River Bike Path Attack, 2017**  
As patients were being treated in downtown Manhattan, FDNY alerted local EDs with no sense of their current capacity

**Implementation**

- || Five-month period with integration by February 2021
- || Sharing only bed summary data
- || No PHI or HIPPA sensitive data
- || Able to review and control information prior to sharing

**Hurricane Sandy, 2012**  
Evacuation of three hospitals required coordination and patient placement throughout the region with no consolidated system of tracking available beds

# Health System Buy-In and Awareness





# Key Concerns

## ***Misinterpretation of Data by Outsiders***

*GNYHA education on data*

## ***Reflection of Surge Capacity***

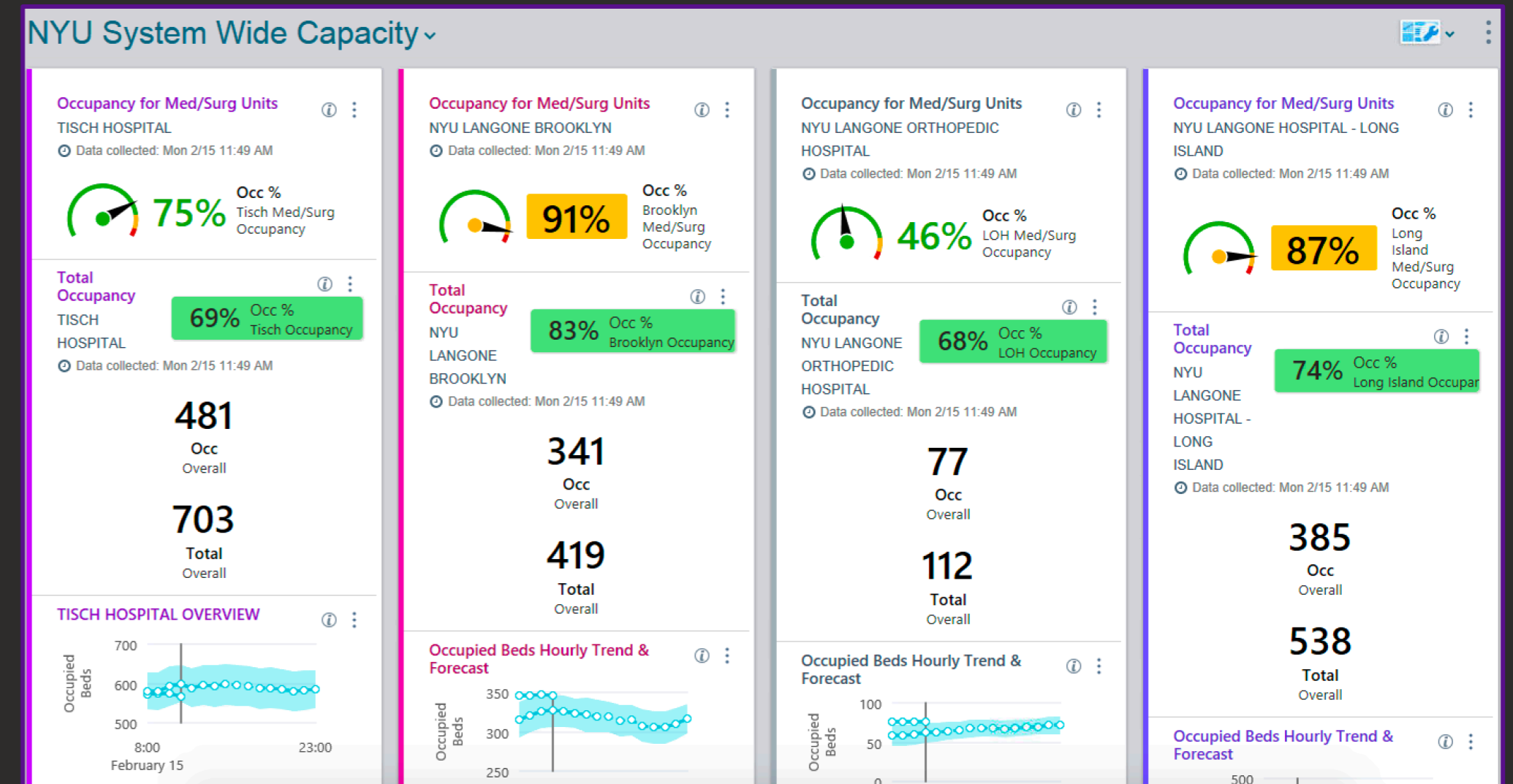
*Opportunities in EPIC to reflect*

## ***Protection of Competitive Data***

*Policy implementation of when/how data is displayed*

# Translating EPIC to SitStat

- ✓ Most GNYHA bed-definitions completed already
- ✓ Convening IT, Patient Placement on a regular basis
- ✓ Continual reporting to Leadership Sponsors



NYU Langone Health Network

MCI Notification: Fire - Level A (ALPHA) ID: BX2011

MCI Notification: Fire - Level A (ALPHA) ID: BX1025

Health Systems												Comment	By User		
NYU Langone Health															
Acute Care Hospitals	Hospital Surge Indicator (HSI) - 10am	Hospital Surge Indicator (HSI) - 4pm	Use of Surge Beds	Staff Redeployment	Patient Transfers - Last 24hrs	Patient Transfers - Next 24hrs	HERDS - Confirmed CoVID-19	HERDS - Confirmed CoVID-19 - ICU	HERDS - Confirmed CoVID-19 - Intubated	HERDS - Available: Staffed	HERDS - Available: ICU	Date/Time of HERDS Submission	Comment	By User	
NYU Langone - Brooklyn (51)	Normal	--	--	No	No	No	86	11	9	148	14	1/31/2021 11:23:00 AM		Alex Resnick	
NYU Langone - Orthopedic Hospital	--	--	--	--	--	--	--	--	--	--	--	--			
NYU Langone - Tisch Hospital (15)	Normal	--	--	No	No	No	105	29	23	264	39	1/31/2021 11:31:00 AM		Alex Resnick	
NYU Langone Hospital - Long Island (67)	Normal	--	--	No	No	No	72	11	8	166	11	--		Alex Resnick	
<b>Summary</b>	N/A	N/A	N/A	N/A	N/A	N/A	263	51	40	578	64	N/A			
Stand-Alone Emergency Dept.	Hospital Surge Indicator (HSI) - 10am	Hospital Surge Indicator (HSI) - 4pm	Staff Redeployment	Patient Transfers - Last 24hrs	Patient Transfers - Next 24hrs	Date/Time of HERDS Submission	Comment								By User
NYU Langone - Cobble Hill (49)	--	--	--	--	--	--									



# Thank You

**Andrew Dahl**

NYU Langone Health

Emergency Management + Enterprise Resilience

[Andrew.Dahl@nyulangone.org](mailto:Andrew.Dahl@nyulangone.org)

(646) 823-5472

# Launch of Sit Stat 3.0

*A Critical Step Toward Automated Bed Data in New York*



# Statewide Rollout of Sit Stat 3.0



- GNYHA is moving forward with expansion of the pilot project, greatly advancing system capabilities
  - Building on early success and valuable lessons learned from Pilot sites
- ***Sit Stat 3.0*** is a critical step toward having automated, real-time, and standardized bed data across New York
  - Statewide expansion of the functionality offered in the Pilot Project
  - Participation and integrations come at **no cost** to members

# Data Utility & Real-World Use



## Emergency Use

- Facilitate bed matching during a single facility or regional evacuation
- Inform primary and secondary transport during and after a large MCI
- Support load balancing during a long-duration event like COVID-19

## Daily Use

- Inform EMS transports in support of NYC FDNY's optimization efforts
- Daily and historical insight into regional capacity



# Data Security & Governance



- To address anticipated data security questions, Juvare will provide facilities with their SOC2 document
  - This is an audit report that attests to their data security practices and trustworthiness
- GNYHA has developed standard data access guidelines in partnership with the Pilot Workgroup
  - Define daily and emergency access for hospitals, health systems, GNYHA, and response agencies
  - Guidelines will be shared as part of launch package

# Rollout & Timeline



- GNYHA will distribute a bulletin announcing the launch of Sit Stat 3.0, followed by an informational webinar in early March
- Hospitals and health systems will have a period to enroll in the first phase of the expansion
  - Onboarding will be on a rolling basis
- GNYHA will provide key supporting materials up front and following official enrollment
  - Project details, bed definitions, technical guides, data governance guidelines, implementation checklist



Thank You!

# Thank You!



*Be on the lookout for a bulletin from GNYHA with additional details!*

*In the meantime, please reach out to us with any questions.*

**Jenna Mandel-Ricci**

347-489-0696

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**Samia McEachin**

804-241-7452

[smceachin@gnyha.org](mailto:smceachin@gnyha.org)





**U.S. Department of Health and Human Services  
(HHS)**

**SPEED: Special Projects for Equitable and Efficient  
Distribution of COVID-19 Outpatient Therapeutics**

LCDR Tiffany Pfundt, PharmD, PMP/ Lead, SPEED Program, COVID-19  
Monoclonal Antibody Therapeutics Team





# DOHMH Update on Resources for Monoclonal Antibody Therapy

Dr. Pooja Jani, MD, MPH, Health Systems Planning and Strategies Lead, HSSB/OEPR, Bureau of Healthcare and Community Readiness, NYC DOHMH



# DOHMH Resources for Monoclonal Antibody Therapy

## ▼ Webinars

### Next NYC COVID-19 Provider Webinar

**Date/Time:** Friday, February 19, at 1 p.m.

**Featured Topic:** Monoclonal Antibodies for Treatment and Prevention of COVID-19

**Registration:** [Register through WebEx](#)

### Recent Webinars

#### 2021

- February 5: [COVID-19 Vaccines: Clinical Considerations and Safety Monitoring](#)
  - [Slides](#) (PDF)
- January 22: [COVID-19 Vaccination: Building Vaccine Confidence among Providers, Staff and Patients](#)
  - [Slides](#) (PDF)
- January 15: [COVID-19 Vaccines and Vaccination Program in NYC: An Overview for Mental Hygiene Providers](#)
  - [Slides](#) (PDF)
- January 8: [COVID-19 Vaccine Distribution in NYC](#)
  - [Slides](#) (PDF)

#### 2020

- December 18: [Updates on the Epidemiology of COVID-19 in NYC; Updates on COVID-19 Vaccination and the NYC Campaign](#)
  - [Slides](#) (PDF)
- November 20: [Long-term Sequelae of COVID-19; Updates on the Epidemiology of COVID-19 in NYC](#)
  - [Slides](#) (PDF)



## Dear Colleague

## COVID-19 Updates

New York City Department of Health and Mental Hygiene

Flu Season During COVID-19

October 13, 2020



Staged teaching aide; childhood vaccination administration at a mobile clinic, 1976.  
Image courtesy of [Public Health Image Library](#), Centers for Disease Control and Prevention.

Inside This Newsletter



# ONLINE RESOURCE DIRECTORY

connecting New Yorkers with free and low-cost health and social services

SEARCH

## BROWSE BY CATEGORY

Education & Employment

Financial Assistance

Food Assistance

Health Care & Medicine

Hotlines

Housing & Homeless Services

Immigrant Support

Mental Health & Substance Use





# Q&A/Announcements





# Adjournment





Thank you!